

For users who have NOT previously synchronized with their PC:

1. Install the Palm Desktop Software from the CD-ROM provided with the phone (for instructions please refer to page 77 in the Getting Started Guide included in the phone box).
2. Save the Activate Star 2.prc file in the C:\Palm\Add-on folder.
3. Synchronize the Kyocera QCP-6035 with your PC (for detailed instructions please refer to page 78 in the Getting Started Guide).
4. Open the flip.
5. Tap on the Activate *2 icon.
6. The following message will appear on the handheld screen for approximately 2 seconds: "Your Sprint *2 customer service number is being configured."
7. Once the update is complete the customer will get the following message: "Your Sprint phone has been successfully configured. You may delete this application. Please use the reset button below to complete the update process."
8. Tap the "Reset" button.
9. The Phone will power cycle.
10. Install is complete.

For users who have previously synchronized with their PC:

1. Save the Activate Star 2.prc file in the C:\Palm\Add-on folder.
2. Synchronize the Kyocera QCP-6035 with your PC by pressing the HotSync button on the phone cradle.
3. Open the flip.
4. Tap on the Activate *2 icon.
5. The following message will appear on the handheld screen for approximately 2 seconds: "Your Sprint *2 customer service number is being configured."
6. Once the update is complete the customer will get the following message: "Your Sprint phone has been successfully configured. You may delete this application. Please use the reset button below to complete the update process."
7. Tap the "Reset" button.
8. The Phone will power cycle.
9. Install is completed.

If the file was beamed to the customer's phone:

1. Open the flip.
2. Tap on the Activate *2 icon.
3. The following message will appear on the handheld screen for approximately 2 seconds: "Your Sprint *2 customer service number is being configured."
4. Once the update is complete the customer will get the following message: "Your Sprint phone has been successfully configured. You may delete this application. Please use the reset button below to complete the update process."
5. Tap the "Reset" button.
6. The Phone will power cycle.
7. Install is complete.