



## Service and Device Checklist

Name of Service Plan: \_\_\_\_\_

### Plan Allowances:

- How many (and what type of) voice minutes are included in the plan? \_\_\_\_\_
- How many (and what type of) messages are included in the plan? \_\_\_\_\_
- What is the volume of data included in the plan? \_\_\_\_\_
  - Are there restrictions or prohibitions on how I may use the data service? \_\_\_\_\_
  - If so, what are they? \_\_\_\_\_

### Charges:

- What is the plan's monthly charge? \_\_\_\_\_
- What are the charges for using more voice, messaging, or data than is included in my plan or on a pay-per-use basis?
  - Voice \_\_\_\_\_
  - Messaging \_\_\_\_\_
  - Data \_\_\_\_\_
- What is the activation fee, if any? \_\_\_\_\_

### Devices:

- What is the price of the device? \_\_\_\_\_
  - Does the price of the device vary if taken without a term contract vs. with a term contract? \_\_\_\_\_
  - If so, what are the prices? \_\_\_\_\_
- Does the device require a specific service plan? \_\_\_\_\_
- If so, which plan? \_\_\_\_\_

### Coverage Area:

- What is my plan's Coverage Area? \_\_\_\_\_
  - Are there limitations? \_\_\_\_\_
  - If there are charges for domestic (i.e., U.S.) roaming outside my plan's Coverage Area, what are they? \_\_\_\_\_ (voice) \_\_\_\_\_ (data)
- Will I incur roaming charges if I use my phone in other countries? \_\_\_\_\_
  - Where can I get information on how much it costs to use my phone in a specific country? \_\_\_\_\_

### Term Contracts:

- How long is the term of this service contract? \_\_\_\_\_
- What is the ETF if I cancel before completing the contract term? \_\_\_\_\_
  - Does the ETF decline over time? \_\_\_\_\_ If so, how? \_\_\_\_\_