Service and Device Checklist

Name of Service Plan: ________________________________________________________

Plan Allowances:
• How many (and what type of) voice minutes are included in the plan? ______________
• How many (and what type of) messages are included in the plan? ________________
• What is the volume of data included in the plan? _______________________________
  - Are there restrictions or prohibitions on how I may use the data service? _________
  - If so, what are they? ______________________________________________________

Charges:
• What is the plan’s monthly charge? ___________________________________________
• What are the charges for using more voice, messaging, or data than is included in my plan or on a pay-per-use basis?
  - Voice ______________
  - Messaging ____________
  - Data _________________
• What is the activation fee, if any? _________

Devices:
• What is the price of the device? __________
  - Does the price of the device vary if taken without a term contract vs. with a term contract? _____________
  - If so, what are the prices? ______________
• Does the device require a specific service plan? ______________
• If so, which plan? ______________

Coverage Area:
• What is my plan’s Coverage Area? ______________
  - Are there limitations? ______________
  - If there are charges for domestic (i.e., U.S.) roaming outside my plan’s Coverage Area, what are they? _________ (voice) _________ (data)
• Will I incur roaming charges if I use my phone in other countries? ______________
  - Where can I get information on how much it costs to use my phone in a specific country? ______________

Term Contracts:
• How long is the term of this service contract? ______________
• What is the ETF if I cancel before completing the contract term? ______________
  - Does the ETF decline over time? _________ If so, how? __________