

# SPRINT CORPORATION INTERNATIONAL DATA PRIVACY POLICY

Sprint Corporation (“Sprint”) respects your privacy. We have developed this International Data Privacy Policy (the “Privacy Policy”) to inform you about our practices and policies regarding the collection, use, disclosure, transfer, storage, and processing of personal information in connection with the services and websites (“Sites”) offered by Sprint, its subsidiaries, affiliates, and agents (collectively “Sprint”). This Privacy Policy applies to any personal information collected by Sprint business units outside the U.S. Information regarding our practices and policies applicable in the U.S. is available at <http://www.Sprint.com>.

By providing personal information to Sprint or accessing or using any of the Sites, you are agreeing to the provisions of this Privacy Policy. If you do not agree to the terms and conditions of this Privacy Policy, please do not provide us with personal information or use our Sites.

## INFORMATION WE COLLECT

In the normal course of our business, we may collect information such as your name, company affiliation, shipping/billing address, phone and fax number, email address, credit card details, bank account information, date of birth, and social security number. You may provide Sprint with personal information in a number of ways: for example, if during your visit to a Site you personalize the Site, complete an order form or submit other information to Sprint, or you access Internet services through Sprint wireless devices, or you use Sprint Internet services, wireless voice services, and wireline voice products, you provide Sprint with personal information. You may also provide Sprint with personal information by way of postal communications, telephone communications, e-mail communications, presenting your business card, and the like.

In addition, you may provide personal information by completing an order form, responding to a survey, or submitting information when you interact with us, such as when you ask for customer service or technical assistance, or when you submit a job application.

## USE OF PERSONAL INFORMATION

Sprint may use the personal information to:

- provide the products and services you request;
- bill and collect for services and products provided to you;
- ensure your creditworthiness for continued service;
- determine appropriate payment of taxes;
- protect our rights or property;
- enforce the terms of any agreements or terms of service;
- communicate with you about your account and the services or products you use;
- provide customer-service, technical or network-related notifications;
- inform you about new products and services;
- analyze our customers activities and preferences;
- comply with legal requirements; and
- respond to court orders, subpoenas or law enforcement.

Sprint will not use personal information for any other purposes incompatible with the purposes outlined in this section, unless such use is authorized by you or required by applicable law.

## DISCLOSURE OF PERSONAL INFORMATION

This section of the Privacy Policy explains when personal information may be disclosed.

**a) To Vendors/Third Parties** Sprint employs other companies and individuals to perform certain functions on Sprint’s behalf (“Third Party Providers”). Examples include billing,

fulfilling orders, deliveries, sending postal mail and e-mail, removing repetitive information from customer lists, analyzing data, providing marketing assistance, processing credit card information, and providing customer service. These Third Party Providers have access to information needed to perform their functions, but may not use the personal information for other purposes. Sprint does not sell or otherwise provide your information to third parties for the purpose of allowing them to market their products and services to you.

#### **b) To Sprint Affiliates**

Sprint may transfer your personal information to our affiliated entities and operating subsidiaries operating around the world who will use the information in order to provide you products and services.

These transfers may, for example, involve transfers from countries within the European Union (“EU”) and European Economic Area (“EEA”) to countries outside the EU and EEA. By submitting personal information, you are providing consent to these transfers, including crossborder transmission of data covered by this Privacy Policy.

#### **c) Disclosure When Required By Law**

Though Sprint makes every effort to preserve user privacy, Sprint may need to disclose personal information when such action is necessary to comply with a judicial proceeding or court order, or when otherwise required by law. If you partake, or we reasonably suspect you of partaking in any illegal activity, we may also disclose that activity and information to authorities.

### **MODIFICATION OF YOUR PERSONAL INFORMATION**

If you would like to update the personal information that Sprint retains about you or if you have any questions or concerns about your personal information, please contact Sprint via e-mail at [Sprintinternationalprivacy@Sprint.com](mailto:Sprintinternationalprivacy@Sprint.com), or by postal mail at Sprint International Data Privacy Policy, 6200 Sprint Parkway, KSOPHF0302-3B363, Overland Park, KS, USA 66251.

You may withdraw your consent to the collection, use and transfer of your personal information by Sprint; however, please note that, by withdrawing your consent, it may be impossible for Sprint Nextel to continue to provide you with certain services, benefits or customizations.

### **INFORMATION FROM CHILDREN**

Sprint recognizes the importance of children’s safety and privacy. Therefore, Sprint does not seek to collect personal information from children under the legal age of majority in the country where the information is collected, nor does it offer content targeted to such children. Children should ask their parents or guardians for permission before disclosing any personal information.

### **ANONYMOUS INFORMATION/COOKIES**

When you visit a Site, Sprint web servers automatically gather information that allows that Site to communicate with your computer during your visit. Sprint also tracks such information as the number of visits to the Site, which parts of the Site visitors select, IP address (the Internet address assigned to your computer from the Internet Service Provider ), domain type, browser type (e.g., Netscape or Internet Explorer), date, and time of day. Sprint uses the information collected for statistical purposes that help Sprint design and administer the Site. This anonymous information does not include personal information that would permit Sprint to identify or locate you.

Sprint may store some information (commonly known as “cookies”) on your computer when you look at or use a Site. This information facilitates customizing your use of the Site and ensures that you

do not need to re-enter your details every time you visit the Site. You can set your browser to notify you before you receive a cookie, giving you the chance to decide whether to accept it. You may also set your browser to turn off cookies. Your “help” screen or user manual should tell you how to do this. However, please note that if you do turn off cookies, some Sites and other web sites may not work properly.

## **ADVERTISEMENTS AND LINKS ON SPRINT SITES**

Sprint does not provide personal information to advertising or similar companies. Some Sites may allow advertising companies to deliver ads on those Sites or may contain links to other websites that are owned and operated by those companies or other third parties. You should be aware that when you click on these ads, or when you access these other websites, their operators may deploy onto your computer cookies or other mechanisms to receive information about ad viewing by internet users on Sprint Sites and their use of such other websites. Sprint is not responsible and does not accept liability for these other websites, or the products or services advertised on these other websites, or the processing of personal information or other information through these other websites.

From time to time, we may ask you to indicate whether you are interested in receiving information about our new products and services. If you elect to receive these communications, we will send you marketing and sales materials by postal mail, e-mail, text messaging, telephone, or facsimile. If at any time you wish to stop receiving these marketing communications from us, please just let us know by emailing us at [Sprintinternationalprivacy@Sprint.com](mailto:Sprintinternationalprivacy@Sprint.com), or by postal mail at Sprint International Data Privacy Policy, 6200 Sprint Parkway, KSOPHF0302-3B363, Overland Park, KS, USA 66251, or you may follow the opt out instructions that appear at the end of any e-mail communication that you receive from Sprint.

## **SECURITY**

We maintain a variety of physical, electronic, and procedural safeguards to guard your personal information. For example, we take a variety of steps to protect against unauthorized access to our systems that store personal information such as policies limiting access to those systems to authorized personnel.

When you are ordering new services or products through a Site, we employ the Secure Sockets Layer (SSL) protocol for the transmission of the information from you to us. Also, we use encryption technologies to protect your account information when you are viewing your bill on a Site or via email. You should be aware that Sprint has no control over the security of other sites on the Internet you might visit, interact with, or from which you buy products or services.

You should keep your user name, password or other access information safe and confidential to protect against unauthorized access to your account information and services. And you should adopt passwords that others cannot guess easily.

Sprint has implemented technology and security features and strict policy guidelines to safeguard the privacy of your personal information from unauthorized or accidental access, erasure, or improper use, and Sprint will continue to enhance our security procedures as new technology becomes available.

## **RETENTION OF INFORMATION**

Sprint retains all of the information it collects under this Privacy Policy for as long as there is a business need for it. In addition, we have a record retention policy that generally implements the broad range of regulatory requirements imposed on service providers for recordkeeping. For Billing purposes, Sprint stores for two years traffic data about your calls, such as the originating phone number, called phone number and date, time and duration of your calls.

## **UPDATES TO THIS POLICY**

Sprint reserves the right to amend this Privacy Policy from time to time. Any changes to our Privacy policy will become effective upon posting of the revised Privacy Policy on the Internet. Please check it regularly to review any updates or changes.

6/12/2015