Quick Start Guide

Thank you for choosing the Sprint Drive. This guide helps you to activate your Sprint Drive device and also set up your Sprint Drive account. It also covers the basic details of different features in the application and how to use them. The guide helps you follow the series of steps you should complete in order to make the most out of the device.

Register your device

1. Go to the App Store® or Google Play™ on your smartphone to download the Sprint Drive app.
2. Supported devices
   - iPhone with iOS 7.0 or later - iPhone 6 or more recent hardware; Smartphones with Android version 5.0 or later.
3. Browsers supported
   - Google Chrome, Apple Safari, Internet Explorer/Edge.

Create your account

4. Step 1 – Scan the QR code
   - Scan the QR code provided. You can find this on the back of the device or reference card or gift box. You have to allow the app to access the camera, otherwise QR code scanner will not work. If you are having problems with the QR code scanner, enter the IMEI number manually.
5. Step II – Verification code sent to email and phone of Sprint Drive Account Owner
   - Once the IMEI number is verified, a PIN code is sent to the e-mail address or phone number listed under the “Contact Information” of the Sprint billing account. Enter the PIN code received and click “Next.”

Start your vehicle (stay parked)

6. Once the device is plugged in, start the car to activate it. This may take up to 5 minutes to complete. If the device does not activate within 5 minutes, drive the vehicle for 15 minutes to complete the process.
7. Once the device is activated the 4G LTE LED light on the device turns solid green and the mobile app indicates successful activation.

8. You will also get a notification on your app once the device is activated.

Before continuing, make sure your vehicle is parked safely in an area with Sprint network coverage. While the car is off, plug in your Sprint Drive device into your car’s OBD-II port. The port is usually located under the dashboard of the driver’s seat. If you cannot find it, check other locations highlighted in the adjacent image in yellow. You can also refer to your vehicle owner’s manual.

Welcome!

9. Welcome! Plug in the device
   - Before continuing, make sure your vehicle is parked safely in an area with Sprint network coverage. While the car is off, plug in your Sprint Drive device into your car’s OBD-II port. The port is usually located under the dashboard of the driver’s seat. If you cannot find it, check other locations highlighted in the adjacent image in yellow. You can also refer to your vehicle owner’s manual.

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13. Once the device is plugged in, start the car to activate it. This may take up to 5 minutes to complete. If the device does not activate within 5 minutes, drive the vehicle for 15 minutes to complete the process.
14. Once the device is activated the 4G LTE LED light on the device turns solid green and the mobile app indicates successful activation.

15. You will also get a notification on your app once the device is activated.
Congratulations!
Your Sprint Drive is now active and ready to use!

Transform your vehicle into a Smart Connected Car with Sprint Drive®

Click the "Done" button to launch the application dashboard.

Sprint Drive device indicators

Once the device is activated, you can check its status lights for network connectivity and other information.

GPS
- **LED off** - Sleep Mode, GPS Inactive
- **Blinking Blue** - GPS Loss in Progress
- **Solid Blue** – GPS Lock Successful

Wi-Fi
- **LED off** – Wi-Fi Off
- **Blinking Blue** – Wi-Fi On

4G LTE Connectivity
- **LED off** – Sleep Mode, Modem Off
- **Blinking Red** – Network connection in progress
- **Solid Green** – Network connection successful

Vehicle health
Access diagnostic information for your car and catch small problems earlier. Plan your maintenance accordingly to save yourself from expensive and unnecessary breakdowns.

Real-time alerts and notifications
With real-time alerts and notifications, know when there is a boundary or curfew breach, any disturbance occurred when you are away from your car, aggressive driving, device is removed and more.

Trip history
Trip history shows you a list of your most recent drives as well as a handy driving score to understand how well you are driving.

Sprint Drive operational states

Normal
When the vehicle engine is on, the device is active and all features are enabled. In vehicle Wi-Fi is enabled if the service is activated. After the ignition is turned off for 10 minutes, the device enters into sleep mode.

Note: Wi-Fi is turned off automatically after the vehicle has been stationary for 30 minutes, even if the engine is on.

Sleep
Device is in a power saving mode. Wireless connectivity is not active in this mode, but the device is still operational and can detect any unexpected vehicle movements like bumping or towing. The device will return to Normal mode only when ignition is turned back on.

Shut down
If the vehicle battery becomes weak, the device will send an alert to the Sprint Drive app and the device will automatically shut down. Device will return to Normal mode only when ignition is turned back on and the vehicle battery charges to a sufficient level.

Mechanic hotline
Connect with a certified mechanic to answer your queries and offer expert advice about your vehicle saving you time and money.

Roadside assistance
Access roadside assistance anywhere and anytime. Stay peaceful while planning longer road trips. Pay for it in the app.

The Sprint Drive app

You can now start using Sprint Drive features in the app on your smartphone.

In-vehicle Wi-Fi hotspot
Connect up to 8 devices to the powerful Wi-Fi hotspot built into your device. Default Wi-Fi credentials are below and can be changed in the app:
- **SSID**: Sprint Drive
- **Password**: Sprint@<Last 4 digit of IMEI>

Note: IMEI number is on the device, or box and reference card.

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