

Sprint Magic Box

QUICK START GUIDE



Download the Sprint Network Tool App to assist with setting up the Magic Box.



To Install Sprint Magic Box:

1. **Position Unit:** Place the unit within reach of an electrical outlet and near a window with a clear view of the sky.
2. **Install:** Connect the power supply to the Sprint Magic Box and plug in. Screen will illuminate.
3. **Set Up Network Connection:** The unit will automatically install via the Sprint Network connection. After a series of steps, you will see a clock appear with the correct time. **You must then set up the Wi-Fi backhaul.**
 - Choose the Menu icon in the top-right corner
 - Press “Network Settings” on menu screen
 - Select “Manage Wi-Fi Backhaul”
 - Select your home internet network
 - Enter internet password and press “Continue”
 - Screen will briefly display “Limited” next to selected Wi-Fi backhaul
 - The Magic Box will then connect to the Wi-Fi network
4. **Successful Setup:** When the clock screen illuminates again with the correct time, the Magic Box has been successfully connected.

If you need help with your Sprint Magic Box, visit us online or contact technical support. By using your Sprint Magic Box, you are accepting the Terms & Conditions.

 **Online:** www.sprint.com/magicbox
Terms & Conditions, FAQs, FCC statement, technical documentation and more.

 **Phone:** Sprint Magic Box Technical Support 844-463-3194



For radiofrequency exposure compliance, the Device must be installed and operated to provide a separation distance of at least 20 cm (8 in) from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

Sprint Magic Box Terms and Conditions

- 1. Term.** These Sprint Magic Box Terms and Conditions (this "Agreement") is effective as soon as you (i) use the Sprint Magic Box ("Equipment"), or (ii) consent to its terms, and continues until you return the Equipment to Sprint in undamaged condition or you pay the Equipment Fee as provided below. If you do not agree to the terms of this Agreement, do not use the Equipment. If you use the Equipment, or keep the Equipment for at least 5 days after receiving it, you will be deemed to have agreed to the terms of this Agreement.
- 2. Basic Definitions.** In this Agreement: (1) "we," "us," "our," and "Sprint" mean Sprint Solutions, Inc. and its affiliates doing business as Sprint; (2) "you," "your," "customer," and "user" means the recipient or user of the Equipment; and (3) "Equipment" means an indoor femtocell device and any ancillary equipment that Sprint provides to you, and which is generally used to enhance Sprint's wireless service signal.
- 3. Ownership of Equipment.** You agree that Sprint owns Equipment, regardless of your possession of the Equipment. Sprint will retain ownership of the Equipment at all times. Title to the Equipment will not transfer to you at any time during or after the term of this Agreement. You must return the Equipment to Sprint as provided in this Agreement. You may not sell or distribute the Equipment.
- 4. Use of Equipment.** Use of the Equipment is subject to Sprint's Terms and Conditions which can be found at [sprint.com/terms and conditions](https://sprint.com/terms-and-conditions). This Agreement controls if there is a conflict with Sprint's Terms and Conditions. In addition to the Sprint's Terms and Conditions you agree not to perform or allow others to perform de-compilation, disassembly, or reverse engineering of the Equipment or otherwise access, translate or decode any element of the Equipment (other than as expressly provided in any Sprint written instructions). Other than as expressly provided in any Sprint written instructions, You agree not to nor allow others to make modifications to or copies of any element or part of the Device interfere with the Equipment operations, or take any action that damages or disrupts the operation of or service on, or any device directly or remotely connect to, the Equipment. The design, manufacture, assembly, know-how, trade secrets or any other intellectual property associated with the Equipment, hardware or software, shall remain the sole property of Sprint or its licensors. You should install your Equipment within seven days of receiving it; if you do not, we may ask you to return it. You must continue to use your service. If you have stopped using service for 45 days or more, we will ask you to return the equipment.
- 5. Internet Connection.** Use of the Equipment requires a separate internet connection for backhaul. Internet bandwidth usage may vary. Please see your internet service provider to determine if additional fees will apply.
- 6. FCC Compliance.** For radiofrequency exposure compliance, the Equipment must be installed and operated to provide a separation distance of at least 20 cm (8 in) from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.
- 7. Replacement of Equipment.** Sprint will repair and/or replace Equipment that is not operating properly under normal use at no charge unless we determine that the reason the Equipment is not operating properly is due to damage (for example, water damage, fire damage, or damage due to being dropped, tampering, neglect, or abuse, etc.). If the Equipment is tampered with, or otherwise misused, you will be responsible for an Equipment Fee before Sprint will repair or replace damaged Equipment. Sprint is not responsible for any other devices or other products used in connection with the Equipment (for example, wireless phone or handset, data card, etc.).
- 8. Return of Equipment and Equipment Fee.** The Equipment remains the property of Sprint at all times. You must return the Equipment to Sprint if your Sprint wireless service is discontinued or terminated for any reason, if the Sprint service in connection with the Equipment is never used, discontinued or terminated for any reason, or if Sprint wishes to exchange the Equipment. Failure to return the Equipment in undamaged condition within 30 days to Sprint will result in you being charged an Equipment Fee. Detailed information on this fee will be provided separately but its requirements are incorporated here.
- 9. Penalty for Misuse of Equipment.** You may not sell the Equipment to a third party, tamper with, or break the Equipment. Such actions may result in fees and cancellation of your wireless account. Sprint reserves the right to take action to protect its interest in the Equipment.
- 10. Stolen Equipment.** If the Equipment is stolen, you must immediately call us to report the theft. Sprint will determine on a case by case basis whether it will replace the Equipment without payment of the Equipment Fee.