User Guide
Check it out

When you're up and running, explore what your phone can do.

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Tip: View all of these topics on your phone, swipe up from the home screen and tap Moto Help. For FAQs, and other phone support, visit www.motorola.com/support.

SAR

This product meets the applicable national or international RF exposure guidance (SAR guideline) when used normally against your head or, when worn or carried, at a distance of 5 mm from the body. The SAR guideline includes a considerable safety margin designed to assure the safety of all persons, regardless of age and health.

Caution: Before using your phone, please read the Legal information. Swipe up > Settings > System > Legal information.
Get Started

First look

Let’s get started. We’ll guide you through startup and tell you a bit about your phone’s features.

Phone hardware buttons: top right are Volume up and down keys, middle right is fingerprint sensor. Middle left is Power button. Bottom middle is charging port and headset jack. On screen, top right is front camera.

Note: Certain apps and features may not be available in all countries. To plug in a headset, insert the adapter that came with your phone into the charging port.

Power button

Your Power button helps in a few ways.

» **Power on/off:** Press and hold the Power button, then tap **Power off.** When your phone is off, press and hold the Power button to turn it on.

» **Sleep:** To conserve battery power or prevent accidental touches, put the touchscreen to sleep by pressing the Power button.

» **Wake up:** Press the Power button again.

» **Reboot:** To reboot your phone, press and hold the Power button, then tap **Restart.**

Tip: To add security to your phone, see [Protect your phone](#).

Volume buttons

Your volume buttons can help:

» **Ringer volume:** Press the buttons when your phone is ringing to silence it.

» **Earpiece volume:** Press the buttons during a call.

» **Music/video volume:** Press the buttons during a song or video.

Tip: For more on volume control, see [Volume](#).

Note: Certain apps and features may not be available in all countries.
Insert the SIM and microSD cards
To activate phone service, you might need to insert a SIM card, or this may have been done for you. You can also add a microSD card, which is optional and sold separately.

Put in the cards
Caution: Make sure you use the correct size SIM card and don’t cut the SIM card.

Insert the nano SIM and memory cards.
With the phone facing down, insert the SIM tool into the tray hole to pop out the tray. Insert the SIM card with the gold contacts up. Insert an optional microSD card (sold separately).

Push the tray back into your phone.

Charge up & power on
Charge your phone fully and turn the power on. Follow the screen prompts to get started.

Charge up.
Before using your phone, fully charge it with the charger provided.

Power on.
Press & hold Power until the screen lights up.
Sign in
If you use Gmail™, you already have a Google™ account—if not, you can create an account during setup. Signing into your Google account lets you access, sync, and backup your stuff. You can see your Google apps, contacts, calendar, photos, and more.

Tips
» To add, edit, or delete accounts, swipe up > Settings > Users & accounts.
» To set up email accounts, see Gmail™.
» For help with your Google account, visit www.google.com/accounts.

Connect to Wi-Fi
For faster Internet access and to conserve data use, swipe the status bar down twice, then tap to connect to Wi-Fi. For full instructions, see Connect with Wi-Fi.
Note: This phone supports apps and services that may use a lot of data, so make sure your data plan meets your needs. Contact your service provider for details.

Explore by touch
Find your way around:
» Tap: Choose an icon or option.
» Touch and hold: See more options.
» Drag: Move items on the home screen.
» Swipe: Scroll through lists or between screens.
» Pinch or double-tap: Zoom in and out on websites, photos and maps.
» Twist: Twist a map with two fingers to rotate it, and pull two fingers down to tilt it.
» Back: Tap Back to go to the previous screen.
» Home: Tap Home to return to the home screen.
» Recents: Tap Recents to see your recent apps (or browser tabs), and tap an app to reopen it. Double tap to quickly switch between your recent apps. To remove an app from the recent list, swipe it left, right or tap. To scroll the list, swipe up or down.
Note: If One Button Nav is active, swipe the on-screen navigation bar right to switch between apps. For more on this feature, see Control with one touch.

Tip: You don’t need to remove apps from Recents for your phone to run efficiently.
» Split screen: From the recent apps list, touch and hold an app and then drag it to the top of the screen to view two apps at once. Not all apps will work in split screen. To close the split screen, drag the dividing line to the bottom of the screen. Or, touch and hold.
» Menus: When you see or you can tap it to open options for the current screen.
» Close Keyboard: To close a keyboard, tap.

Improve battery life
Your phone processes tons of information. Depending on what you use, that can take a lot of power.

When your phone is stationary, not charging, or not in use for a period of time, unnecessary background processes are shut down to optimize battery life.
» To see what’s using up battery power, swipe up > Settings > Battery > USAGE DETAILS.
» To help improve battery life, swipe up > Settings > Battery > Battery saver, and turn it on.

Tip: To quickly open Settings, swipe down on the status bar and tap.

Battery Tips
To save even more battery life between charges, you could reduce:
» Widgets that stream information to your home screen, like news or weather.
» Unused accounts: Swipe up > Settings > Users & accounts.
» Recording or streaming videos or music.
Learn the basics

Home screen
The home screen is what you see when you turn on your phone. From here you can explore apps and more.

Note: Software updates happen frequently, so your screen may look a little different.

Help & more
Learn even more about your phone and get support.

Find it: Swipe up > 🎓 Moto Help

Search
On the home screen, tap the Google Search box for a text search or tap to search by voice.

When you type, suggestions appear below the search field:
» To search for a suggestion, tap it.
» To search for text in the search field, tap on the keyboard.

Tip: To close the keyboard, tap .

Note: For more on voice search, see Speak.

Notifications
At the top of the screen, icons on the left notify you about new messages or events. If you don’t know what an icon means, swipe the status bar down for details.

Tip: Getting too many notifications? Touch and hold a notification to see which app is sending them to you. Then you can turn them off.

Tips
» Open app list: Swipe up to see all your apps.

» Return home: To return to the home screen from any location, tap Home .

Learn the basics
Learn the basics

Notifications screen. Swipe down from the top of the home screen down to view notifications.

Tip:
To quickly change common settings, swipe the status bar down. For more, see Quick settings.

App notifications

You may see a notification dot on an app. This app notification, or badge, tells you the app has an update or an announcement, such as a new email or a missed call. Press and hold the app for more information, options, or app shortcuts.

Wireless Emergency Alerts (U.S. & some countries)

Wireless Emergency Alerts, also known as CMAS or PLAN, is a U.S. national emergency alert system. Emergency alerts can pop up to tell you about a national or local crisis. After you close an alert, you can reopen it by swiping up on the status bar. For more, visit www.ctia.org and search “wireless emergency alerts.”

Status icons

Icons at the top right of the screen tell you about phone status:

<table>
<thead>
<tr>
<th>Status Icons</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Network strength</td>
<td>Do not disturb</td>
</tr>
<tr>
<td>Wi-Fi in range/connected</td>
<td>Alarm set</td>
</tr>
<tr>
<td>Bluetooth on/connected</td>
<td>Data Saver on</td>
</tr>
<tr>
<td>Airplane mode</td>
<td>Portrait/auto-rotate</td>
</tr>
<tr>
<td>Battery charging/full</td>
<td>Location on/off</td>
</tr>
</tbody>
</table>

Volume

Press the side volume buttons up or down to select a ringer volume from high to vibrate.

Do not disturb

To turn off some or all sounds, swipe the status bar down with two fingers and tap Do not disturb. Then tap the switch to turn on and select one of these options:

» Total silence: Turn off all sounds and alarms. Override sound settings from other apps. Set how long to stay in this mode, or choose indefinitely.

Learn the basics
Learn the basics

» Alarms only: Set how long you want to only hear alarms, or choose indefinitely. Tap MORE SETTINGS to customize which other interruptions to receive.

» Priority only: Set how long you want to only hear priority interruptions, or choose indefinitely. Tap MORE SETTINGS to customize which interruptions to receive.

Tip: To create an exception for repeat callers that allows a call from the same person within a 15 minute period, tap MORE SETTINGS > Priority only allows > Repeat callers.

Lock screen
Your touchscreen is on when you need it and off when you don’t.

» Screen off and on: Press the Power button to turn the screen off and on.

» Screen lock: To unlock the screen, touch and drag up. To apply security to the lock screen (recommended), see Screen lock.

» Notifications: Double tap a notification in the lock screen to open it.

Tip: To prevent notifications from appearing in the lock screen, swipe up > Settings > Apps & notifications > Notifications > On the lock screen > Don’t show notifications at all.

» Owner info: To add a message to your lock screen, swipe up > Settings > Security & Location, tap > Lock screen message.

» Screen timeout: To change your timeout (screen locks automatically), swipe up > Settings > Display > Advanced > Sleep.

Quick settings
For quick access to Wi-Fi, Bluetooth, Airplane mode, brightness, and other settings, swipe the status bar or lock screen down. For even more settings, tap 

Tap to rearrange your settings and add or remove settings.

Speak
Google voice
Use Google voice commands to tell your phone what you want.
» **Use voice to make a call:** Tap 📞 on the home screen or say “Ok Google” to control your phone by voice. Then say “Call” and then a contact name or number. Or, say “Send text,” “Go to” an app, or “Help”.

**Tip:** If a contact has more than one number, you can say which number to call (for example, “Call Joe Black Mobile”).

» **Search by voice:** Tap 📞 on the home screen or say “Ok Google” to search by voice.

**Note:** See also [Google Assistant](https://support.google.com/assistant).

### Moto Voice

Set up Moto Voice to get started. Then say “Hello Moto” to get your phone’s attention, and speak your request. See [Moto Voice](https://support.google.com/assistant).

**Note:** Moto Voice may not work in all languages.

### Voice to text

On a keyboard, tap 📞, then speak your message or search text. You can also speak punctuation.

### Google Assistant

**Note:** This feature may not be available in all languages.

Ask your phone questions, find answers and set tasks using the Google Assistant.

To turn on the Google Assistant, swipe up > Settings > Google > Search > Settings > Phone > Google Assistant.

Touch and hold Home ⊙ from any screen, then speak or type a command. If [One Button Nav](https://support.google.com/assistant) is on, touch and hold the on-screen navigation bar. You can also say, “Ok Google” to open the Google Assistant.

### Screen search

**Note:** This feature may not be available in all languages.

Screen search provides information based on the app you’re in. Touch and hold Home ⊙ while in an app.

To turn Screen search on/off, swipe up > Settings > Google > Search > Settings > Phone > Use Screen context.

For more on the Google Assistant, visit [https://support.google.com/assistant](https://support.google.com/assistant).

### Direct Share

In some apps, you can share something directly to a contact, app, or conversation.

Select the share option within an app, then select a contact, choose an app, or type a name or number to find a contact.

![Direct Share](https://example.com/direct_share.png)

- Tap a contact to share information.
- Swipe up for more share options.
Picture-in-Picture
If you’re watching a video, on a video call, or using navigation, and you change screens,
your video continues to play in a small window on your screen. Tap it to return to it. Tap the \( \times \) to close it.

Customize your phone
Redecorate your home screen
Customize your home screen the way you want.

» Change your wallpaper: Touch and hold an empty spot on the home screen, then tap WALLPAPERS.

» Add a home screen page: Drag an app to the right side of the home screen until a new page appears. You can add multiple pages.

» Adjust display settings: Adjust brightness, font size, and screen saver. Swipe up \( \uparrow \) > Settings > Display

» Rotate: In many apps, the touchscreen switches from portrait to landscape when
you rotate your phone. To turn this on or off, swipe up ▲ > 📡 Settings > Display > Advanced > Auto-rotate screen.

Choose apps & widgets

» **Add apps to the home screen:** Swipe up ▲, touch and hold an app, then drag it to one of your home screen pages.

» **Download new apps:** Tap 📲 Play Store. For more on apps, see App safety.

» **Group apps together:** Drag one app onto another. Do it again to add more apps to the folder. To name the folder, tap it and enter a name below the apps.

» **See app options:** Touch an hold an app. If the app has quick options (shortcuts), you’ll see a list.

» **Add widgets:** Touch and hold an empty spot on the home screen, tap WIDGETS, touch and hold a widget, then drag it to your home screen.

» **Resize widgets:** You can resize some widgets—touch and hold a widget until you feel a vibration, then release. Drag the white circles at the edges to resize.

» **Move or delete widgets and apps:** Touch and hold a widget or app and drag it to another spot, another page, or to ✗ Remove.

  **Note:** Removing an app from your home screen doesn’t uninstall the app from your phone.

Customize sounds & appearance

Customize your phone’s sounds and display settings:

» **Set ringtone and notifications:** Swipe up ▲ > 📡 Settings > Sound.

  **Tip:** Set notification sounds for individual apps within the app’s settings.

» **Add vibrate for calls:** To make your phone, swipe up ▲ > 📡 Settings > Sound and tap Also vibrate for calls. To silence incoming calls, see Do not disturb.

» **Set ringtone for a contact:** Swipe up ▲ > 📞 Contacts, tap the contact, then tap Menu ☰ > Set ringtone.

» **Change language:** Swipe up ▲ > 📡 Settings > System > Languages & input > Languages

» **Adjust font size:** Swipe up ▲ > 📡 Settings > Display > Advanced > Font size.

Discover Moto

See Moto to set more custom features, like twisting your wrist twice to quickly open the camera, using the One nav on-screen button to navigate, and placing the phone face down to silence notifications and calls.
Apps

Your phone comes ready with some great apps. To find and add more apps, tap Play Store. To learn more, see App safety.

Phone

Keep in touch by choosing a contact, returning a missed call, or using a voice command to start a call.

Make a call

Find it: Phone

» Call a contact: To call a contact or recent call, tap the contact name.

» Dial a phone number: To open the dialpad, tap 📞. Enter a number, then tap ☑️ to call it.

» Voice dial: To voice dial, tap 🎤 on the home screen or say "Ok Google", then say "Call <name>".

» Voicemail: 🎤 appears in the status bar when you have new voicemail. To hear it, swipe down and tap the notification.

» Make a contact widget: Touch and hold an empty spot on the home screen, tap WIDGETS, then touch and hold the Direct dial widget. Drag it to your home screen, then select the contact. Tap the widget to call the person.

Tip: To enter the international dialing code (+), touch and hold 0. To add a pause or wait after numbers, tap Menu ☰:

Receive a call

» Answer a call: When your phone is locked, swipe 🔄 up to answer. When the phone is unlocked, tap ANSWER.

» Ignore a call: When your phone is locked, swipe 🔄 down to reject the call and send it to voicemail. When the phone is unlocked, tap DECLINE.

Tip: You can also press the Power button to ignore the call, or press a volume button to silence the ringer.

» Respond with a text: When your phone is locked, swipe up 📬 and select a message to respond.

Note: When you hold your phone to your ear, the touchscreen goes dark to avoid
accidental touches. When you move the phone away from your ear, the screen lights up again. Don’t use covers or screen protectors (even clear ones) that cover the proximity sensor above the touchscreen.

During a call
» **Mute a call:** Tap 🗤 **Mute** on the call screen to mute the call. You can hear your caller, but they can’t hear you.

» **Multi-task:** While you’re on a call, tap Home 🍺 to hide the call screen and look up a phone number, address, or open other apps. To reopen the call screen, swipe the status bar down and tap **Ongoing call**.

» **Answer a second call:** To answer a second call, tap 🇨🇳 **Hold and Answer Voice**. The first call is placed on hold. To switch between calls, tap 🔄 **Swap**.

» **3-way call:** To join two calls together, answer the second incoming call while your first call is active, or tap 📞 **Add call** to dial a second call. The first call is placed on hold. Tap 🔄 **Merge** to join the calls together.

» **End a call:** Tap ✅.

**Favorites**
See all your favorite contacts together.

**Find it:** 📞 **Phone** > ✪
To add favorites, tap 📞 scroll or search to find the contact, then tap the picture (or letter, if no picture) and tap ✪.

**Recent calls**
View your calls (with newest first), and then call, text, or store them:

**Find it:** 📞 **Phone** > 📣
» To return a call, tap 📣 next to the caller’s name or number.
» To send a text message, store the number, or other options, tap the caller’s picture.
» To remove an entry from the call log, tap the name or number, then tap **Call details**

> 📜.

» To clear the list, tap Menu 📜 > **Call history** > Menu 📜 > Clear call history.

**Your phone number**
**Find it:** Swipe up 🕒 > 🌐 **Settings** > 🌐 **System** > 🌐 **About phone** > 🌐 **Status** > 🌐 **SIM status** > My phone number

**Emergency calls**
Your service provider programs one or more emergency phone numbers you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental, or interference issues.

1. Tap 📞 **Phone** (if your phone is locked, drag ⬆️ up to unlock it, then tap Emergency).
2. Enter the emergency number.
3. Tap 📞 to call the emergency number.

**Note:** Your phone can use location based services (GPS and AGPS) to help emergency services find you. For more information, swipe up 🕒 > 🌐 **Settings** > 🌐 **System** > 🌐 **Legal Information** > 🌐 **Legal and safety** > 🌐 **Location services**.
Messages
Stay in touch with messages and pictures. For tips on using the keyboard, see Use the keyboard.
Find it: Messages
» Create: Tap +.
» Attach: When you’re typing a message, tap + to attach a picture, audio, video, or more.
» Send: Tap ✉️ to send the message.
» Reply: Open a conversation, then enter your response in the text box at the bottom and tap ✉️.
Tips
» Add a contact: In a conversation, touch and hold a message for more options, such as adding another contact.

Delete thread: To delete a whole thread of messages, touch and hold the thread, then tap ✉️ to delete.
Save pictures: Touch and hold a picture, and then tap 📸 to save it. To see the picture, swipe up 🖼️ > Photos.
Voice entry: Tap a text box, then tap 🗣️ on the keyboard.
Tip: If you don’t see 🗣️ on the keyboard, swipe up 🖼️ > Settings > System > Languages & input > Virtual keyboard > Google voice typing to activate voice entry.
Turn off notifications: Stuck in a busy conversation? You can turn off notifications. Tap the thread, then tap Menu 📧 > People & options > Notifications.

Set your default messaging app
To set Messages as your default messaging app, swipe up 🖼️ > Settings > Apps & notifications > Advanced > Default apps > SMS app, and select the messaging app to use as the default.
Use the keyboard
When you tap a text box, like in a message or search, you have keyboard options.

» Type or gesture: Enter letters by touching them one at a time. Or, enter a word by tracing a path through the letters. While you’re typing, word suggestions appear above the keyboard. Tap one to select it.

» Voice entry: Tap 🎤 on the touchscreen keyboard, then say what you want to type.

» Close the keyboard: Tap ▼.

» Symbols and numbers: Touch and hold a letter to enter the number at the top of it.
   To enter symbols, tap 123.

» Capital letters: Tap A.

» Keyboard options: To customize your keyboard, swipe up ⬆️ > 🌌 Settings > System > Languages & input > Virtual keyboard > Gboard.

» Cut, copy and paste: Touch and hold a word to highlight it, tap CUT or COPY. Touch and hold the location you want to paste the text, and tap PASTE.

Chrome™
Access the Internet with the Chrome browser app.

Find it: 🌌 Chrome
Or, from the home screen, tap the Google search box and enter or speak text to search.

Note: Your phone uses your Wi-Fi network (or your mobile phone network if no Wi-Fi network is connected) to access the Internet. If you can’t connect, contact your service provider. Your service provider may charge to surf the web or download data.

Go to a web page: Tap the address bar at the top of a page and enter an address.

Add a bookmark: Tap Menu ⬇️ > ⭐️.

Open a bookmark: Open the address bar, then tap Menu ⬇️ > Bookmarks.

Web page shortcut: To add a web page shortcut to your home screen, go to the web page and tap Menu ⬇️ > Add to Home screen.
» **Mobile sites:** Some websites automatically show you a "mobile" version of their page—if you want to show the standard computer versions of all websites, tap Menu > Desktop site.

» **Reload:** If a page doesn’t load correctly, tap Menu > 🔄.

» **Tabs:** To open a new tab, tap Menu > New tab. To move from one tab to another, tap ↵️.

» **Clear history:** In the browser, tap Menu > Settings > Privacy > Clear browsing data. Then choose history, cache, cookies, and other options.

» **Help:** For more about Google Chrome, tap Menu > Help & feedback or visit https://support.google.com/chrome.

**Downloads**

**Warning:** Apps downloaded from the web can be from unknown sources. To protect your phone and personal data from theft, download apps only on Google Play™.

» **Files:** Tap the download link. To show the file or app, swipe up ▲ > 📁 Files.

» **Pictures:** Touch and hold it, then tap Download image. To see the picture, tap 📷 Photos > Download.

**Browser settings**

To change your browser security settings, text size, and other options, tap Menu > Settings.

**Safe surfing & searching**

Keep track of what your browser and searches show:

» **Incognito:** To open a tab that won’t appear in your browser or search history, Menu > New Incognito tab.

» **Auto complete:** Your browser can automatically fill information like names or addresses in web forms, if you have entered the same information before. If you don’t want that, tap Menu > Settings > Autofill and payments > Autofill forms, then tap the switch to turn it off.

» **Pop-ups:** To stop pop-up windows from opening, tap Menu > Settings > Site settings > Pop-ups, then tap the switch to turn it off.

**Camera**

Take crisp, clear photos with the back or front camera.

**Take photos**

Find it: 📷 Camera

» **Take a photo:** Tap 📷 to take a photo.

» **Take a selfie:** Tap 📷 in the camera screen to switch to the front camera.

» **Zoom:** Drag two fingers apart. To zoom out, drag your fingers together. Or, swipe up or down with one finger.

» **Multi-shot:** Touch and hold 📷 to take a burst of photos.

**Record videos**

Find it: 📷 Camera, then 🎬.
Tap 🎥 to start recording. Then tap 🎥 to stop recording. Tap 📸 on the screen while recording to save a photo.

**Camera settings**

Point, tap, and you’re done, or play with these camera options. You can find these options along the top of the camera or video screen:

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HDR</td>
<td>Turn on HDR (high dynamic range) effect for better pictures in challenging lighting situations, such as outdoors.</td>
</tr>
<tr>
<td>Flash</td>
<td>Set to On, Off, or Auto. With the front facing camera, you can also turn the torch on or off.</td>
</tr>
<tr>
<td>Beautify</td>
<td>With the front-facing camera, smooth skin and beautify faces. Set to Auto, Manual, or Off.</td>
</tr>
<tr>
<td>Active photos</td>
<td>Capture a brief photo in motion of your subject.</td>
</tr>
<tr>
<td>Timer</td>
<td>Set a timer to 3 or 10 seconds.</td>
</tr>
<tr>
<td>Manual mode</td>
<td>Control camera settings manually.</td>
</tr>
</tbody>
</table>

To find these options, tap Menu or swipe right on the camera screen:

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Portrait</td>
<td>Take portraits using special enhancements and effects. For more, see <a href="#">Take portraits</a>.</td>
</tr>
<tr>
<td>Cutout</td>
<td>Cut out the subject in the foreground and replace the background.</td>
</tr>
<tr>
<td>Spot color</td>
<td>Pick one color from the viewfinder while everything else becomes black &amp; white.</td>
</tr>
<tr>
<td>Panorama</td>
<td>Take a wide-angle shot. Use the on-screen guide to slowly pan while you are taking the photo.</td>
</tr>
</tbody>
</table>

To find these options, tap Menu or swipe right on the camera screen, then tap Settings:

<table>
<thead>
<tr>
<th>Options</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Group selfie</td>
<td>In front camera mode, take a wide-angle selfie for groups.</td>
</tr>
<tr>
<td>Text scanner</td>
<td>Convert an image into text.</td>
</tr>
<tr>
<td>Face filters</td>
<td>Choose a mask to apply to your photo or video.</td>
</tr>
<tr>
<td>Cinemagraph</td>
<td>Freeze parts of a video for an artistic effect.</td>
</tr>
<tr>
<td>Slow motion</td>
<td>Take a slow motion video.</td>
</tr>
<tr>
<td>Timelapse</td>
<td>Take a timelapse video.</td>
</tr>
<tr>
<td>YouTube live</td>
<td>Post your video on YouTube.</td>
</tr>
<tr>
<td>Video</td>
<td>Take a video.</td>
</tr>
<tr>
<td>Photo</td>
<td>Take a photo.</td>
</tr>
</tbody>
</table>

Shutter sound | Turn the shutter sound on or off.                                           |
Storage       | Choose a storage location for your photos and videos (Phone or Memory card). |
Quick capture | Twist twice to open or switch between front and back cameras.              |
Save location | Turn on to tag photos with a location.                                      |
Photo size (rear) | Set the photo resolution for the back camera.                           |
Tap anywhere to capture | Capture photos or videos by tapping anywhere on the screen.               |
Assistive grid | Overlay a grid to help align the subjects in your photos.
Options

Video size (rear) | Set the video resolution.

Take portraits
You can use the portrait mode to add a blur effect and make portions of your photo black and white, while keeping the main subject in perfect focus.

Find it: 📷 Camera > Menu 📡 > 📋 Portrait

1. Line up your subjects. The closest subject is prioritized automatically. Tap the screen to change the focal point.

2. Slide the bar to increase or decrease the background blur.

3. Tap to take the photo and hold your camera steady.

Tip: For best results, subjects should be 2-6 feet away and not side-by-side. When photographing people, aim for the waist up. The camera will display a preview of what the image is like when you use the Selective focus feature. After taking the photo, use the Portrait Editor to apply an effect. See Edit & enhance your portraits.

Take close ups and change the background
Use cutout mode to get a close portrait, cut it out from the background, and replace the background with something else.

Note: Available when using the back camera only.

Find it: 📷 Camera > Menu 📡 > 📋 Cutout

1. Line up your subject at close range.

2. Tap to take the photo and hold your camera steady.

Tip: When photographing people, aim for the face. After taking the photo, use the Portrait Editor to change the background. See Edit & enhance your portraits.

Identify objects, landmarks & more using Google Lens
Identify books, plants, other objects, and landmarks.

Find it: 📷 Camera > 📏

Focus your camera on an object or landmark and tap 📏.

Note: Google Lens may not work in all languages.

Scan barcodes & QR codes
Focus your camera on a barcode or QR code until 📑 appears on the screen, then tap it.

» Tap Search 📑 to find product information, like price and purchase options.

» Tap Copy 📑 to copy the barcode number or URL of QR to other apps.

» Tap Share 📑 to share in a message or other app.

Scan business cards
Focus your camera on a business card until 📑 appears on the screen, then tap it.

» Tap Add Contact 📑 to add it as a new contact.

» Tap Call 📏 to call the number.

» Tap Message 📏 to send the number a message.

» Tap Share 📑 to share in a message or other app.

Note: Your camera may not recognize all languages.

Capture your screen
To capture your phone’s screen, press and hold both the Power and the Volume Down buttons at the same time.

To see the screen capture, tap 📁 Photos > Screenshots.

Tip: See also Moto Actions to capture screenshots by touching the screen with three fingertips.

Photos

View, edit & share

Find it: 📁 Photos

» Play, share, or delete: Tap a thumbnail to open it, then tap 📑 to share, 🗑️ to delete, or Menu 😖 for more options.

Tip: To select multiple files, open a folder, touch and hold a photo, then tap others. Or group photos in an album and share the whole album.
» **Zoom**: Open a photo in your gallery, then double-tap or drag two fingers apart or together on the screen.

  **Tip**: Turn your phone sideways for a landscape view.

» **Wallpaper or contact photo**: Open a picture, then tap Menu > Use as > Wallpaper or Contact photo.

» **Edit**: Open a picture, then tap Edit.

» **Slideshow**: Tap a picture, then tap Menu > Slideshow. To stop the slideshow, tap the screen. To show the slideshow on a television or other device, see Connect, share & sync.

  **Tip**: For more about Google Photos, visit [https://support.google.com/photos](https://support.google.com/photos).

**Edit & enhance your portraits**

Portrait photos show 📷 at the top of the thumbnail. Cutout photos show 🌼 at the top of the thumbnail.

**Note**: Available only with photos taken using the back camera.

1. Tap a Portrait and tap Edit > Portrait Editor, or tap a Cutout photo and tap Edit > Add background.

2. Select a setting:
   - **Selective B&W**: For photos taken in portrait mode, select the subjects to keep in color. Subjects not selected are changed to black and white.
   - **Selective focus**: For photos taken in portrait mode, tap the screen to select a focal point, then slide the bar to set the amount of blur.
   - **Cutout**: For pictures taken in cutout mode, select an image from the bottom of the screen as the new background. Drag the subject to move into place and pinch to change size.

3. Tap Save to save a copy of the photo with your changes.

**Gmail™**

Send and receive email from all of your personal accounts (even if they’re not Gmail accounts). You can manage your accounts in Gmail and easily switch between them.

**Find it**: Swipe up > ☎️ Gmail
**Duo**

Sign in with your Google account to make and receive video calls.

**Find it:** 📞 Duo

» **Start a new video call:** Tap 📞 Contacts, then tap a name in your contacts to start the video call.

» **Preview incoming calls:** See live video of the caller before you answer. To turn this off for both the caller and receiver, tap Menu ☰ > Settings > Knock Knock.

» **Change settings:** Tap Menu ☰ > Settings to change the vibration setting, block numbers, and more.

» **Call anyone:** Duo works across platforms, allowing you to call friends with the Duo app on non-Android devices.

**Tip:** When on a video call, your phone will automatically switch from cellular network to Wi-Fi, if available.

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**Moto**

Explore special features designed to save you time and make your day easier.

**Find it:** 📞 Moto

» **Moto Actions:** Use gestures as phone shortcuts.

» **Moto Display:** See your notifications at a glance and night settings.

» **Moto Voice:** Speak to your phone.

**Note:** Your phone may not have all features.

---

**Moto Actions**

Enhance your phone with gestures and actions.

**Find it:** 📞 Moto > FEATURES > Moto Actions

» **Quick Screenshot:** Touch and hold the screen with three fingertips to capture a screenshot.
» One Button Nav: Use the on-screen bar to navigate. See Control with one touch.

» Chop Twice for Flashlight: Turn the flashlight on/off with two chopping motions.

» Twist for Quick Capture: Twist your wrist twice quickly to open the camera.

» Swipe to shrink screen: Swipe down to the left or right corner to make the screen smaller for one-handed use.

» Pick up to stop ringing: Lift the phone to switch incoming calls to vibrate.

» Flip for Do Not Disturb: Place the phone face down to silence notifications and calls.

» Approach for Moto Display: Reach for your device to trigger Moto Display.

Control with one touch

Lock and unlock your phone, navigate your phone and more with just one touch.

Find it: 🎈 Moto > FEATURES > Moto Actions > One Button Nav

Activating One Button Nav will remove the Back 🔄, Home 🏠, and Recent 🔄 buttons from your screen. You will navigate your phone using the button on the bottom of your screen instead.

To navigate with One Button Nav, use these gestures:

» Home: Tap quickly on the button to go to your home screen.

» Back: Swipe right to left on the button to go back to the previous screen.

» Recents: Swipe left to right on the button to view recent apps.

» Lock: Press the button until you feel a short vibration and then release to lock the screen.

» Google Assistant: Touch and hold the button until you feel a longer vibration to activate the Google Assistant (see Google Assistant for more information).

Moto Display

See notifications, keep the screen on when you’re looking at it, and reduce blue light in the evenings.

Find it: 🎈 Moto > FEATURES > Moto Display

» Night Display: Reduces the amount of blue light on your display.

» Attentive Display: Your screen won’t dim or sleep while you’re looking at it.

» Moto Display: Battery friendly notifications fade in and out while the screen is off to show you what’s going on. To customize what notifications show, tap Level of details to show.

Note: Notification display settings can also be set by swiping up 🕒 > 🎈 Settings > Apps & notifications > Notifications.

Moto Voice

Set up Moto Voice to get started. Then say "Hello Moto" to get your phone’s attention, and speak your request.

Find it: 🎈 Moto > Moto Voice

Choose Set up Voice and follow the prompts to record your voice.

Note: Moto Voice may not work in all languages.
Calendar
See all your events, all in one place.

Find it: Calendar

Tap to refresh the Calendar screen.

Go to today’s date.

Jump to a different day.

Change the calendar view, adjust settings, get help, and more.

Add a new event.

» Change the view: Tap the month at the top to choose a date to view. Or tap ■■■ to choose Schedule. Day, 3 Day, Week, or Month.

» Go to today’s date: Tap ☀ at the top.

» Add events: Tap ☐ Event, enter event details, then tap SAVE.

Tip: Alternatively, tap a time on the calendar to enter event details.

» Show, edit, or delete events: Tap an event to open it, then tap ☑ to edit it, or tap Menu ▼ > Delete to remove the event.

» Show, hide, or add calendars: Tap ■■■ and select which options, such as events, reminders or other calendars, to show or hide. You can use a computer to add or remove calendars on your Google account at www.google.com/calendar.

Tip: Add a Calendar widget to your home screen. Touch and hold an empty spot on the home screen, tap WIDGETS, then touch and hold the Calendar widget and drag it to your home screen.
More apps

Google Play™

Google Play is a digital content experience from Google where you can find and enjoy your favorite music, movies, TV shows, books, magazines, and Android apps and games.

» Download apps: Tap Play Store.
» Log in or open a Google account: Visit www.google.com/accounts.
» Google help: See www.google.com/support.

Contacts

Combine information from your Google™ contacts and social networks for quick access to everyone you know.

Tip: You can find most of these features on the Contacts tab in the Phone app. See Phone.

Find it: Swipe up > Contacts

Sort contacts, change settings, accounts, & more.

Tap to view contact information, call, send a text message, and more.

Add a contact.

Favorites

Set your most-used contacts as favorites, so you can get to them faster.

» To set a favorite, swipe up > Contacts, select a contact and tap .
» To see your favorites, tap Phone > Phone > ★

Get contacts

Get all your contacts in one place.

» To add your social networking contacts, swipe up > Settings > Users & accounts, then tap Add account.
» To add your email contacts, see Gmail™.

Tip: If you add an Exchange account, you can send messages to your coworkers, even if you don't have them stored in your contacts.

To import contacts from your SIM card (if it didn’t happen automatically), swipe up > Contacts > Menu > Settings > Import > Import from SIM card. Tap OK to confirm.

To import contacts from your computer, upload the contacts to your Google account at http://contacts.google.com. On your phone, swipe up > Contacts > Menu.
More apps

> Settings > Accounts > Automatically sync data. You can also see these contacts at http://mail.google.com.

For help with transferring contacts, go to www.motorola.com/transfercontacts.

Maps

Find a nearby cafe, get directions or step-by-step GPS voice navigation using Google Maps™.

Find it: Swipe up > Maps

Enter what you want to find in the search bar, or tap 🗺️ to search by voice.

Note: Your map screen may look different.

- Search by voice for an address or location.
- See your places, map views, settings, help, and more.
- Find nearby food, drinks, and attractions.
- See your current location.
- Get directions and navigation instructions.

» Find an address: In the search field, enter an address or something you’re looking for, like “restaurant.” Tap a item to see more, or tap CALL or DIRECTIONS.

» Get directions: Tap 📍 GO, then enter a place or address.

» Zoom: To zoom in or out, drag two fingers together or apart on the screen.

» Turn and tilt: Rotate two fingers on the map to turn it, or drag up/down to tilt.

» Share a location: Tap a location, then the address and tap Menu > Share.

» Identify address: Touch and hold a spot on the map to show the nearest address.

» Get map help: Tap 📖 Help.

For more on maps, visit support.google.com/maps.

Drive

Keep all your photos, videos, documents, and more safely in one place—private unless you choose to share. Available on Google Drive™ from all your devices.

Find it: Swipe up > Drive

» To create a new file or folder, tap 🚀.

» To open a file, tap it.

» To edit a document, tap anywhere in the text to begin typing.

Music, movies, TV & YouTube

Music

Music everywhere—stream it, buy it, save it, play it. Listen and create playlists anytime.

Find it: Swipe up > 🎵 Play Music

To upload your music library to Google Play Music, from a computer, visit www.google.com/music.

Share songs directly with your contacts. Tap Menu next to a song > Share. See Direct Share.

For more on the Play Music app, see support.google.com/music.

Note: Copyright—do you have the right? Always follow the rules. See “Content Copyright” in the legal and safety information on your phone.

Movies & TV

Find and rent movies and TV shows to watch on your phone, tablet, or computer:
Find it: Swipe up 🖼️ > 🎥 Play Movies & TV
To shop, rent, or watch on a computer, go to play.google.com/store/movies.

YouTube™
Watch videos and podcasts from YouTube users everywhere—or log in to your account to share your own.

Find it: Swipe up 🖼️ > 🎥 YouTube

Docs, Sheets & Slides
Documents, spreadsheets and presentations that go with you.

Find it: Swipe up 🖼️ > 📄 Docs, 📊 Sheets, or 🎨 Slides
You can work on a shared file with others. Open the app and, next to the file name, tap Menu 📊 > Add people.
Or work on a file offline. Next to the file name, tap Menu 📊 > Available offline.
For more information on these apps, visit https://support.google.com/docs.

Clock
Find it: Swipe up 🖼️ > 🕒 Clock

<table>
<thead>
<tr>
<th>Options</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alarm</td>
<td>Tap ⏰. Tap an alarm to edit it, or tap 🕒 to add a new alarm.</td>
</tr>
<tr>
<td></td>
<td><strong>Tip:</strong> Pressing the volume button up or down while you’re setting an alarm sets the volume level for that alarm.</td>
</tr>
<tr>
<td></td>
<td>When an alarm sounds, tap and drag to ⏰ to turn it off, or drag to ZZ to snooze for ten minutes.</td>
</tr>
<tr>
<td>Clock</td>
<td>To change your alarm volume, snooze delay, or other settings, tap Menu ⏰ &gt; Settings. For other time zones, tap Home time zone.</td>
</tr>
<tr>
<td>Timer</td>
<td>For a timer, tap ⏰</td>
</tr>
<tr>
<td>Stopwatch</td>
<td>For a stopwatch, tap ⏰</td>
</tr>
</tbody>
</table>

**Tip:** To set your current date, time, time zone, and formats, swipe up 🖼️ > 🎯 Settings >
Connect, share & sync
Connect accessories, computers, networks, and more.

Connect with Wi-Fi

Turn Wi-Fi power on/off
Find it: Swipe up 🔄 > 🗼 Settings > Network & Internet > Wi-Fi, then tap the switch to turn it on
When Wi-Fi is on, your phone automatically reconnects to available networks it has used before.

Note: You can also turn Wi-Fi on and off in Quick settings.

Connect to networks
To find networks in your range:
1. Swipe up 🔄 > 🗼 Settings > Network & Internet > Wi-Fi.
2. With Wi-Fi turned on, tap a found network to connect to it. When connected, you’ll see 📱 in the status bar.

Note: If you see a question mark in the Wi-Fi status indicator 🔄🤔 swipe the status bar down, tap the network, and enter the network’s password.

Wi-Fi hotspot
Your can make your phone a Wi-Fi hotspot to provide portable, convenient Internet access to other Wi-Fi enabled devices. Your phone turns off Wi-Fi and uses the mobile network for Internet access. This feature may require an additional subscription service from your service provider.

Find it: Swipe up 🔄 > 🗼 Settings > Network & Internet > Hotspot & tethering, then tap Portable Wi-Fi hotspot

Note: These steps may vary depending on your network.

1. Tap Set up Wi-Fi hotspot to set up security:
   • Network name: Enter a unique name for your hotspot.
   • Security: Select the type of security you want: None or WPA2 PSK. For WPA2 PSK, enter a unique password (8 characters) that others will need to access your Wi-Fi hotspot.

   Note: To protect your phone and hotspot from unauthorized access, set up hotspot security (WPA2 is the most secure), including a password.

2. Tap SAVE.

Wi-Fi modes
Your phone supports the following Wi-Fi modes: 802.11 a, b, g, n.

Connect with Bluetooth wireless

Turn Bluetooth power on/off
Find it: Swipe up 🔄 > 🗼 Settings > Connected devices > Bluetooth, then tap the switch to turn it on
When Bluetooth is on, your phone automatically reconnects to available devices it has used before. Turning Bluetooth on also lets other devices find your phone.

Note: You can also turn Bluetooth on and off in Quick settings.

Tip: To extend battery life or stop connections, turn Bluetooth off when you’re not using it.

Connect devices
The first time you connect a Bluetooth device, follow these steps:
1. Make sure the device you are pairing with is in discoverable mode (for details, refer to the guide that came with the device).

2. Swipe up 🔄 > 🗼 Settings > Connected devices > Bluetooth.

3. With Bluetooth turned on, tap a found device to connect it (if necessary, tap PAIR or enter a passkey like 0000). You can tap 📱 to rename the device and choose what the device will be used for.

   When the device connects, the Bluetooth connected indicator 📱 appears at the top of the screen.

To automatically disconnect or reconnect a device, just turn the device off or on.

Note: Using a mobile device or accessory while driving may cause distraction and may be illegal. Always obey the laws and drive safely.
Transfer files

- **Photos or videos:** Open the photo or video, then tap **Bluetooth**.
- **Contacts:** Swipe up ➕ ‣ **Contacts**, tap a person, then tap **Menu ➕ ➪ Share ➪ Bluetooth**.

Share files with your computer

**Note:** Copyright—do you have the right? Always follow the rules. See "Content Copyright" in the legal and safety information on your phone.

**USB**

To load music, pictures, videos, documents, or other files from your computer, connect your phone to your computer with a USB cable. To change the type of USB connection, swipe the status bar down and tap **USB**.

**Tip:** Make sure to connect the phone to a high power USB port.

**Note:** The first time you use a USB connection, your computer may indicate that drivers are being installed. Follow any prompts you see to complete the installation. This may take a few minutes.

- For **Microsoft® Windows®**: On your computer, choose Start, then select Windows Explorer from your list of programs. In Windows Explorer, your phone will appear as a connected drive (mass storage device) where you can drag and drop files, or it will appear as an MTP or PTP device that lets you use Windows Media Player to transfer files. For more instructions or driver files, visit [www.motorola.com/support](http://www.motorola.com/support).

Virtual Private Network (VPN)

A VPN lets you access files on a secured network (like an office network with a firewall). Contact the network administrator for VPN settings, and any additional apps or requirements.

To enter VPN settings, swipe up ➕ ‣ **Settings ➪ Network & Internet ➪ VPN**. Tap ➔ to add a new VPN. Choose the type of VPN and enter settings from the network administrator. Select the VPN name to connect.

### Share your data connection

Your computer can access the Internet through your phone’s mobile network—you just need a USB cable.

1. Connect your phone to your computer using a USB cable.
   
   **Note:** If your computer is running something older than Microsoft® Windows® 7 or Apple™ Macintosh™ OS X, it might require special configuration.

2. On your phone, swipe up ➕ ‣ **Settings**, and make sure **Wi-Fi** is off.

3. In **Settings**, tap **Network & Internet ➪ Hotspot & tethering**, then tap the **USB tethering**.
   
   To stop the connection, tap **USB tethering** again, then disconnect your phone from your computer.

Connect with NFC

**Note:** NFC is not available in all areas or on all models.

Near Field Communication technology lets you instantly share an item on your phone (like a web link, contact, or a photo) by touching the back of your phone to the back of another NFC-enabled device.

**Find it:** Swipe up ➕ ‣ **Settings ➪ Connected devices ➪ NFC**

**Note:** The other device must support NFC, too.

1. Open the screen that contains the item you want to share.

2. Touch the back of your phone to the back of the other device.

   When the devices connect, you’ll see **Touch to Beam** on your phone.

3. Touch your screen to share the item.

Mobile payment

You can use a secure payment app to pay for your purchase (where available and supported).

Look for the NFC logo to confirm that you can make a mobile payment. Touch the back your phone to the payment device to pay for your purchase. You may need to authenticate your purchase using your fingerprint or passcode.
Print
To print your photos, documents, and more from your phone, check if your printer’s manufacture has an app on Google Play. Then swipe up 🔄 > 🗯 Settings > Connected devices > Printing to get started.
You can also send your photos, docs, and more to any Android device in your cloud or to Google Drive. Just download the Cloud Print app from Play Store.

Sync to the cloud
One account with access to everything, everywhere—phone, tablet, computer.

Sync your Google account
When you log in to the same Google account, all devices can get to all the same apps, movies, books, and music from Google Play™—plus you share the same Gmail, Google Calendar™, and Google Mobile™. To add Google accounts to your phone, swipe up 🔄 > 🗯 Settings > Users & accounts > Add account > Google.

Phone & tablet
Your Android phone and tablet can work together to help you get the most out of both:
» Transfer media and files: Copy files to your phone and transfer them to other devices—see Transfer files.
» Phone hotspot: If you have a Wi-Fi tablet, turn your phone into a Wi-Fi hotspot to let your tablet access the Internet anywhere—see Wi-Fi hotspot.
» Bluetooth® accessories: If you have a Bluetooth keyboard or other accessories to use with your tablet, remember you can use them with your phone too. To connect them, see Connect with Bluetooth wireless.

Use a memory card
You can use your microSD card (sold separately) as portable or internal storage:
» Portable storage (default): Store your pictures, videos, audio and other media files. You can remove the microSD card at any time and insert it in another device. The media files that are on the microSD card can be viewed on and copied to that device.
» Internal storage: In addition to your media files, you can store some downloaded apps. The microSD card acts as an extension of the internal storage of your phone.

Note: Not all apps work from a microSD card.
To set your microSD card to internal storage, swipe up 🔄 > 🗯 Settings > Storage, then select the microSD card and tap Menu 📜 > Storage settings > Format as internal.
Caution: If your microSD card is set to internal storage, it is formatted and encrypted to protect your information. If you want to use it as portable storage, or in another device, you’ll need to reformat it. Before doing so, please remember that formatting erases all the data stored on your microSD card.

Note: Your phone supports microSD cards up to 2 TB. Use a Class 10 (or higher) microSD card for best results.

Mount or unmount memory card
To mount an microSD card, just put it in your phone (see Insert the SIM and microSD cards).
To unmount your microSD card (so you can take it out of your phone), swipe up 🔄 > 🗯 Settings > Storage. Then tap ▲ next to the microSD card name.
Caution: Do not remove a microSD card while your phone is using it or writing files to it.

Airplane mode
Use airplane mode to turn off all your wireless connections—useful when flying. Swipe the status bar down and tap Airplane mode 🛩️.

Note: When you select airplane mode, all wireless services are disabled. You can then turn Wi-Fi and/or Bluetooth power back on, if permitted by your airline. Other wireless voice and data services (such as calls and text messages) remain off in airplane mode. Emergency calls to your region’s emergency number can still be made.

Mobile network
You should not need to change any network settings. Contact your service provider for help.

To see network settings options, swipe up 🔄 > 🗯 Settings > Network & Internet > Mobile network.
Protect your phone

Make sure your information is protected in case your phone is lost or stolen.

Screen lock

The easiest way to protect your phone is to lock your touchscreen when you are not using it. You can choose the best method for you to unlock your phone.

Find it: Swipe up > Settings > Security & Location

1. Select the lock type:
   » None: Turn off the screen lock.
   » Swipe: Touch and drag up to unlock.
   » Pattern: Draw a pattern to unlock.
   » PIN: Enter four to sixteen digits to unlock.
   » Password: Enter four to sixteen letters, digits, or symbols to unlock.

2. After setting the lock type, tap for screen lock settings.

To change when your touchscreen goes to sleep, swipe up > Settings > Display > Advanced > Sleep.

Note: You can make emergency calls on a locked phone (see Emergency calls). A locked phone still rings, and you do not need to enter a PIN or password to answer a call.

Unlock with your fingerprint

You can use the fingerprint sensor to unlock your phone.

Find it: Swipe up > Settings > Security & Location > Fingerprint

Unlock with your face

Unlock your phone just by looking at it.

Note: Face unlock is less secure than a PIN or password.

Find it: Swipe up > Settings > Security & Location > Face Unlock

Can't unlock?

If you forget your pattern, PIN, or password, you can enter your Google™ account email and password on another device to unlock the phone.

If you don’t have a Google account on your phone, contact your service provider to have your device factory reset.

Warning: A factory reset will delete all data on your phone.

Screen pinning

Need to keep an important screen handy, like a boarding pass or shopping coupon? Pin the screen for easy access.

To set up screen pinning, swipe up > Settings > Security & Location > Screen pinning, then tap the switch to turn it on.
To pin a screen, open the app you want to pin, touch and hold Recents □ Tap □. To unpin the screen, touch and hold Back ◀ and Recents □ until you see Screen unpinned.

Tip: To secure your phone when you activate screen pinning, tap Ask for PIN before unpinning.

Backup & restore

Find it: Swipe up ⬆ > 🗒️ Settings > System > Backup, then tap the Back up to Google Drive switch to turn it on

Your Google account data is backed up online. If you reset or replace your phone, just log in to your Google account to restore the contacts, events, and other details you synced with the account.

Note: To restore your Google Play™ apps, see Take care of your apps.

Encrypt your phone

Caution: If you forget your encryption code, you cannot recover the data stored on your phone or memory card. Encrypting your files can take an hour or more. Leave your phone plugged in, and be careful not to interrupt the process.

Encryption protects the accounts, settings, apps, and files on your phone, so that people cannot access them if your phone is stolen.

You shouldn't need to use this feature, but to encrypt your phone and require a PIN or password whenever you turn on your phone, swipe up ⬆ > 🗒️ Settings > Security & Location > Encryption & credentials > Encrypt phone.

Your privacy

Location

Some apps, such as Map, request your location in order to provide information, like directions or helping you find a nearby gas station.

» To turn location on or off: Swipe up ⬆ > 🗒️ Settings > Security & Location > Location.

» To see which apps have access to your location, tap App-level permissions.

Passwords

Your phone briefly shows password characters as you type. To turn this off, swipe up ⬆ > 🗒️ Settings > Security & Location and tap Show passwords.

App safety

Apps from Google Play™

Get music, movies, books, apps, games, and more.

Find it: Play Store

Apps from the Internet

You can get apps from other online app stores using your browser.

Tip: Choose your apps and updates carefully, as some may impact your phone’s performance—see Choose carefully.

Note: When installing an app, make sure you read the alerts that tell you what information the app will access. If you don’t want the app to access this information, cancel the installation.

To let your phone install apps that are not on Google Play, swipe up ⬆ > 🗒️ Settings > Apps & notifications > Advanced > Special app access, then tap Install Unknown apps and choose which sources are allowed.

Choose carefully

Here are a few tips:

» To help prevent spyware, phishing, or viruses, use apps from trusted sites, like the Google Play.

» Check the app’s ratings and comments before installing. If you doubt the safety of an app, don’t install it.

» Apps use up memory, data, battery, and processing power—some more than others. If you’re not happy with how much memory, data, battery or processing power an app is using, uninstall it.

» Monitor children’s access to apps to help prevent exposure to inappropriate content.

» Certain apps may not provide completely accurate information. Take care, especially
when it comes to personal health.

Set app permissions
You may be asked for permissions when you use a feature in an app.

To modify the app permissions settings, swipe up \(\text{Settings} \rightarrow \text{Apps & notifications} \rightarrow \text{App Permissions}\), then tap a feature (such as microphone) to see which apps have permissions to use it. Tap the switch to turn the permission on or off.

Take care of your apps

- **Uninstall apps:** To remove an app from a home screen page, touch and hold the app, then drag it to **Remove**. The app isn’t removed from your phone, just the home screen.

  To remove an app from your phone, touch and hold the app, then drag it to **Uninstall**.

  **Note:** Not all apps can be uninstalled, but they can be disabled.

- **Disable/Stop apps:** To disable an app or force it to stop running, swipe up \(\text{Settings} \rightarrow \text{Apps & notifications} \rightarrow \text{App info}\). Tap an app, then tap **DISABLE** or **FORCE STOP**. To enable it, tap **ENABLE** (tap the down arrow to sort the apps listed).

- **Reinstall apps:** To reinstall apps from Google Play, swipe up \(\text{Play Store}\), then tap \(\text{My Apps & games} \rightarrow \text{Library}\). The apps you downloaded are listed and available for download.

- **See app details:** Touch and hold an app, then tap \(i\).

- **See app data usage:** To show which apps are using the most data, swipe up \(\text{Settings} \rightarrow \text{Network & Internet} \rightarrow \text{Data usage}\). For more, see **Data usage**.

Data usage
You can track the amount of data your phone uploads and downloads.

**Find it:** Swipe up \(\text{Settings} \rightarrow \text{Network & Internet} \rightarrow \text{Data usage}\)

Some apps transfer data in the background when you’re not viewing them—to help reduce this type of data usage, tap **Data saver** to turn it on.

**Note:** Usage information is provided to help you manage your phone. This may not match the amounts charged by your service provider, as they’re not measured in the same way.
Troubleshoot your phone

Restart or remove an app
If an app locks up your phone as soon as you turn it on, restart in Safe Mode: Press and hold the Power button. When you see the Power off option, press and hold it. Your phone restarts with Safe mode in the lower left. Then, try removing the app.

To exit safe mode, restart your phone.

Restart your phone
In the unlikely event that your phone stops responding to touches and button presses, try a reboot—press and hold the Power button and the Volume Up button until the screen goes dark and your phone restarts.

Check for software update
To manually check for updates, swipe up ▲ > 📦 Settings > System > System updates.
Your phone downloads updates over your Wi-Fi connection (if available) or mobile network. We recommend that you download updates over a Wi-Fi connection. These updates can be quite large and may not be available in all countries.

Note: When updating your phone, make sure you have enough battery power to complete the update.

If the mobile network updates are not available in your country, update using a computer. On your computer, go to www.motorola.com/update.

Reset
To reset your phone to factory settings and erase all the data on your phone, swipe up ▲ > 📦 Settings > System > Reset options > Erase all data (factory reset).
All downloaded apps and user data on your phone will be deleted. Data on the cloud will not be deleted.

Stolen phone
Your phone has Android Device Manager. You can remotely lock or reset your device to protect your device from thieves. For details, see www.google.com/android/devicemanager.

Find the IMEI number
You can find the IMEI number by typing *#06# on your phone’s dialpad. Or swipe up ▲ > 📦 Settings > System > About phone > Status > IMEI information.

Note: For service and support, see Get more help.
Accessibility

See, hear, speak, feel, and use. Accessibility features are there for everyone, helping to make things easier.

Find it: Swipe up 🖼 > 🎙 Settings > Accessibility

For more information about your phone’s accessibility features, visit www.motorola.com/accessibility.

Create a shortcut

Use a gesture to quickly activate an accessibility feature on your phone. For more information, swipe up 🖼 > 🎙 Settings > Accessibility > Accessibility shortcut.

Tap Shortcut service and choose an app. When the shortcut is on, press both volume buttons for three seconds to start the app.

Make your phone speak

Select to speak

Find it: Swipe up 🖼 > 🎙 Settings > Accessibility > Select to Speak

Turn on, then tap 🎁 and press 🎁. Your phone reads the screen from top to bottom.

To have your phone only read items that you touch, tap SETTINGS > Continuous read mode to turn it off.

Note: One Button Nav feature does not work with Select to Speak turned on.

TalkBack

Use TalkBack to read your screen out loud—screen navigation, selections, even books.

To turn TalkBack on or off, swipe up 🖼 > 🎙 Settings > Accessibility > TalkBack

» Tap something on the screen to hear a description or text readout.

» Double-tap anywhere on the screen to open or activate the last touched item.

» Swipe using two fingers to scroll through lists or between screens.

Text-to-speech output

To set the language, speech rate and pitch of the screen reader, swipe up 🖼 > 🎙 Settings > Accessibility > Text-to-speech output.

Braille

Combine your Braille display with TalkBack for braille and speech feedback.

1. Download the BrailleBack™ app on Google Play (swipe up 🖼 > 🎙 Play Store), and install it on your phone.

2. Swipe up 🖼 > 🎙 Settings > Accessibility > BrailleBack.

3. Turn on your Braille display and put it in Bluetooth pairing mode.

4. On your phone, swipe up 🖼 > 🎙 Settings > Bluetooth, then tap the switch at the top to turn it on and scan.

5. Tap the name of your Braille display to pair it with the phone.

Speak to your phone

Speak a command to turn on an accessibility feature. For example: “Ok, Google, turn on TalkBack”. For more on voice commands, see Speak.

Change your phone’s display

Display settings & magnification

Get a closer look.

» Change font size: Increase the font size on your screen. Swipe up 🖼 > 🎙 Settings > Accessibility > Font size. See also Customize sounds & appearance.

» Change display size: Make the items on the screen larger. Swipe up 🖼 > 🎙 Settings > Accessibility > Display size.

» Pinch to zoom: Pinch to zoom on maps, web pages, and photos—to zoom in, tap the screen with two fingers and then drag them apart. To zoom out, drag your fingers together. You can also double-tap to zoom in.

» Screen magnification: Triple-tap the screen for full screen magnification, or triple-tap and hold to temporarily magnify. Swipe up 🖼 > 🎙 Settings > Accessibility > Magnification.

» Display brightness: Swipe the status bar down, and drag the slider to set brightness level. Setting brightness to a high level decreases your phone’s battery life.

» Browser: Choose text size when browsing websites. Swipe up 🖼 > 🎙 Chrome > Menu > Settings > Accessibility. Select Force enable zoom to allow zooming on all
web pages.

Messages
To make text entry even easier, use features like auto-capitalization, auto-correction, and more. Swipe up 🖢 > 🆕 Settings > System > Languages & input > Virtual keyboard > Gboard > Text correction. Or speak your message. Tap ✎ on the keyboard.

Change your phone’s sounds

Calls
When you want to hear who’s calling, assign a unique ringtone to a contact. Swipe up 🖢 > ✅ Contacts, tap the contact, then tap Menu ⚙ > Set ringtone.

To end a call by pressing the Power button, swipe up 🖢 > 🆕 Settings > Accessibility and tap Power button ends call.

Volume & vibrate

Find it: Swipe up 🖢 > 🆕 Settings > Sound
» Drag the volume sliders to set volume levels for your music or videos, alarms, and ringtones/notifications.
» To make your phone vibrate for incoming calls (even when the ringer is silent), tap Also vibrate for calls.

Tip: Feel a vibration when you tap the screen. Tap Advanced > Vibrate on tap to turn it on.

Hearing aids (U.S. only)
To help get a clear sound when using a hearing aid or cochlear implant, your phone may have been rated for use with hearing aids. If your phone’s box has “Rated for Hearing Aids” printed on it, then please read the following guidance.

Note: Ratings are not a guarantee of compatibility (visit www.motorola.com/ hacphones). You may also want to consult your hearing health professional, who should be able to help you get the best results.

» Settings: Tap 📞 Phone > Menu ⚙ > Settings > Accessibility > Hearing aids.
» Call volume: During a call, press the side volume buttons to set a call volume that works for you.

TTY (U.S. only)
You can use your phone in TTY mode with standard teletype machines.

Note: Wi-Fi must be turned off.

Tap 📞 Phone > Menu ⚙ > Settings > Accessibility > TTY mode and select the mode you need:
» TTY Full: Type and read text on your TTY device.
» TTY HCO: Type on your TTY device and listen to voice replies on your phone’s speaker.
» TTY VCO: Speak into your phone and read text replies on your TTY device.

Note: You’ll need a cable/adapter to connect your TTY device to the headset jack on your phone. Refer to your TTY device guide for mode and usage information.
Get more help

Get answers, updates, and info:

» **Help is here:** Swipe up ▲ > 🎯 Moto Help to get walk-through tutorials, how-tos, or FAQs, right on your phone.

» **Get more:** Get software, FAQs, and more at www.motorola.com/mymotoz.

» **Join the conversation:** Find us on YouTube™, Facebook™, and Twitter.

Where is my legal, safety, & regulatory information?

In order to provide you with better access to this important information, we've made the materials accessible from the phone's settings menu and on the web. Review these materials prior to using your device. To access the materials from a connected phone, go to **Settings > System > Legal information**, and select a topic. To access the materials on the web, visit www.motorola.com/device-legal.

Service & repairs

If you have questions or need assistance, we're here to help. Go to www.motorola.com/support, where you can select from a number of customer care options.

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Model: moto z play
Manual Number: SSC8C33336-A