




## SPRINT WHOLESALE F̄ONCARD<sup>SM</sup>



Calling cards are a highly profitable service, but only if customers can use them anywhere, for any call. Sprint Wholesale F̄ONCARD supports global call origination with your private branding for domestic calls. As a ready-to-go program, Sprint Wholesale F̄ONCARD can be faster and easier to implement than creating the service yourself.

Your customers will enjoy competitive rates and the convenience of a single card for cost control and tracking. Sprint capabilities for fraud detection can reduce security problems and uncollectible charges.

### Features

Sprint Wholesale F̄ONCARD offers the features most requested by your traveling customers.

- ▶ Toll-free access number for your customers
- ▶ Your company name in the call greeting and closing
- ▶ Customized voice response unit menus to tailor call handling for your business rules and customer needs
- ▶ Domestic and international support provided to F̄ONCARD users for station-to-station, person-to-person, directory assistance calls, problem assistance and referral numbers via Sprint Wholesale Operator Services<sup>SM</sup>
- ▶ Foreign language assistance (Spanish language assistance available 24 x 7)
- ▶ Billing at Sprint tariffed rates (including surcharges) or your custom rates
- ▶ Billing in U.S. dollars for international calls
- ▶ Multiple calls without redialing the access number by pressing the pound (#) key
- ▶ Misdial correction by pressing the star (\*) key
- ▶ Accounting codes of up to five digits for expense tracking
- ▶ Validated accounting codes for maximum security; non-validated codes for maximum flexibility



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## Features, cont.

- ▶ Code abuse prevention system allows real-time monitoring on number of call attempts, rapid network access, simultaneous usage in multiple switches and call duration
- ▶ Three options for numbering individual FÖNCARDS:
  - Random, 14-digit number selected by Sprint, ordered in blocks with batch processing available
  - Billing Telephone Number (BTN) + four-digit random personal identification number (PIN) selected by Sprint; 25 PIN limit per BTN (batch processing available)
  - BTN + four-digit PIN selected by carrier or customer

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## Benefits

Promote customer satisfaction with the advantages offered by Sprint Wholesale FÖNCARD.

- ▶ Increase revenues by enabling callers to use one card for both domestic and international calls
- ▶ Enhance your brand image by offering a convenient international service
- ▶ Reduce lost income with sophisticated, real-time fraud detection performed by Sprint
- ▶ Gain a competitive advantage by allowing customers to assign their own, easy-to-remember PIN
- ▶ Enable customers to track all FÖNCARD expenses by employee, project, department or client

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## Applications

Sprint Wholesale FÖNCARD is part of a complete product suite that can help enhance your brand image, generate new revenues and improve customer retention.

- ▶ Sprint Wholesale Operator Services<sup>SM</sup> enables you to offer customers complete operator assistance under your own brand name
- ▶ Sprint Wholesale National Directory Assistance<sup>SM</sup> gives your customers the listings they need, anywhere in the United States, without needing to know the area code
- ▶ Sprint Wholesale 700 PIC Verification<sup>SM</sup> provides custom routing and announcements to help your customers verify that a phone line has been assigned to the correct long-distance carrier

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## Availability

Callers can use the Sprint Wholesale FÖNCARD for:

- ▶ Domestic origination calls to any U.S. number or more than 300 international locations
- ▶ International origination from more than 125 locations via Sprint international access numbers for calls to the United States
- ▶ International origination for calls to other countries is available in more than 99 countries

Private branding option requires certification to offer private branding FÖNCARD services.

**For more information about Sprint Wholesale FÖNCARD, talk to your Sprint account representative today, or, call 1 800 788-3240.**

**Visit Sprint Wholesale on the Internet: [www.sprint.com/wholesale](http://www.sprint.com/wholesale)**

