



STATE OF FLORIDA

Term Contract 730-650-99-1

TELECOMMUNICATIONS EQUIPMENT
PRIVATE AUTOMATED BRANCH
EXCHANGE

PABX

BALANCE OF LINE

for

BASELINES 1 through 4

**EFFECTIVE: FEBRUARY 17, 1999 THROUGH FEBRUARY 16, 2004
ONE YEAR EXTENTION with NEW EFFECTIVE DATE OF FEBRUARY 16, 2007**



NORTEL EXPANSION	PART NUMBER	UNIT PRICE
11C Expansion Cabinet (AC/DC)	NTWB09xx	1,895.00
11C General Business Software (1st 200 TNs)	NTSF8020	995.00
11C Additional 100 TNs for General Business Soft	NTSF8101	1,395.00
11C Enhanced Business Software (1st 200 TNs)	NTSF8021	2,795.00
11C Additional 100 TNs for Enhanced Business Software	NTSF8102	2,295.00
11C Enterprise Software (1st 200 TNs)	NTSF8022	3,595.00
11C Additional 100 TNs for Enterprise Software	NTSF8103	3,995.00
11C Software	NTE900BA	1,100.00
MG1000B	NTDU22xx	4,995.00
SRG 1.x	NTDU87xx	3,995.00
8 Enhanced Business Analog Set ISM	NTE902AA	250.00
8 Enhanced Business Digital Set ISM	NTE90DAA	250.00
8 PREM Analog Set ISM	NTE905AA/CA	550.00
8 PREM Digital Set ISM	NTE905DA	550.00
8 Advanced NET Analog Set ISM	NTE904AA	550.00
8 Advanced NET Digital Set ISM	NTE904DA	550.00
1 Advanced NET ACD Agent ISM	NTE904GA	90.00
1 PREM iNET Set License	NTE905GA	150.00
8 PREM Class Set License	NTE905BA	999.00
8 SL Upgrade Adv Net to Prem	NTE964xx	250.00
Acid Agt Upgrad Adv CC to Prem Net	NTE984GA	150.00
Clock Controller	NTAK20xx	689.00
11C D-Channel Daughter-Board (DCHI CARD)	NTAK93xx	795.00
11C Enhanced Bus S/W Upgrade to Rel 25	NTSF8029	3,245.00
11C Enterprise S/W Upgrade (RIs 25) (1st 200 TNs)	NTSF8030	4,495.00
11C Cabinet Up-Grade Kit	NTDK18xx	995.00
SSC Upgrade Kit	NTDK19AA	495.00
SW Upg to Cur Like for Like	NTE952xx	49.00
Option 11E to Option 11C Cabinet Upgrade (Single Cabinet)	NTWB09HA	1,895.00
Option 11C Mini Chasis	NTWB08AA	1,599.00
11C Mini Chasis Package	NTWB08CA	1,895.00
11C Fiber 30' Daughterboard - RLS 25	NTDK22xx	576.00
11C Program PCMCIA	NTSK01xx	595.00
11C 100BASEF IP Expansion	NTDK49EA	1,395.00
Daughterboard - 100BASEF Single PRT	NTTK01AA	1,495.00
11C 48MB Software Daughterboard	NTTK25AA	795.00
100BASEF Dual Port Daughterbd 2KM	NTTK02AA	3,299.00
T-1 Interface Package (TDMI Pkg - DTI/PRI)	NTSF6800	1,817.00
TDMI Key D-Channel Key Code	NTSF8730	795.00
Dual Port DTI/PRI Package	NTZC72AA	4,500.00
Extended Universal Trunk	NT8D16AB	1,395.00
Option 11C Software Upgrade Issue	NTSF8702	599.00
Down-Gradeable DCHI	NTBK51aa	1,150.00
SDI/DCH Package	AS1073	1,795.00
Software Upgrade Fee	NTSF8712	750.00
Software Service Transaction Fee	599SL-1	995.00
Software Upgrade Like for Like	NTE950LL	40.00
8 SL Upgrade Enhanced Business to Advanced Network	NTE962AC	\$225.00
Software Upgrade 100 ISMs	NTE950MN	3,400.00
Additional TNs Option 61C/81C (Per 100 TNs)	Add'l TNs/RIs25	3,750.00
Ringin Generator / AC/DC	NT8D21xx	784.00
Ringin Generator / DC	NT6D42CD	895.00
Rectifier, Ext MPR25	NT5C06CC	1,995.00
Module Side Covers	NT9D18xx	75.00
Column Spacer Kit	NT8D49xx	180.00

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Nortel 1 Release 25 Base SW	SW0000L	2,795.00
Networking / per 100 TNs	SW0050B	695.00
Public ISDN Access / per 100 TNs	SW0053B	492.00
ISDN Networking / per 100 TNs	SW0051B	1,110.00
Private ISDN Access / per 100 TNs	SW0052D	295.00
Private ISDN Access / per 100 TNs	SW0059B	605.00
WLAN 2245 Telephony Manager	NTTQ60xx	1,995.00
Card 8 Port UXT	NT8D14CB	1,995.00
H.323 Access Port License	NTE980xx	95.00
Analog Station Line Card w/ Msg Waiting	NT8D09AL	1,605.92
Flex Analog Station Line Card w/ Msg Waiting	NT8D09BB	1,605.92
Digital Station Line Card	NT8D02EB/GA	1,605.92
Line side T1 24 Port	NT5D11AE	1,995.00
Option-61C From Option-51 Upgrade Package (AC/DC)	U9641A/D	9,995.00
Option-61C From Option-51C Upgrade Package (AC/DC)	U9646A/D	6,995.00
Option-81C From Option-71 Upgrade Package (AC/DC)	U9652A/D	\$32,995.00
Option-81C From Option-61C #1	U9654A/D	19,500.00
Option-81C From Option-61C #2	U9655A/D	23,500.00
Option-81C From Option-61C #3	U9656A/D	26,500.00
Option-81C PII From Option-51/61 Upgrade Package (AC/DC)	NTHU28A/D	45,995.00
32MB DRAM SIMM Upgrade	NTZC75XX	247.00
32MB FLASH SIMM Upgrade	NTZC76XX	494.00
XQSDI	NT8D41XX	1,435.00
All Sys 1-MUS Con License	NTE980MA	20.00
All Sys 1-MUS RAN Con License	NTE980RA	160.00
All Sys 1-MUS Succession AST License	NTE980XA	18.00
Intelligent OPX Line Card	NT1R20AB	1,795.00
Nortel VoIP Gateway Card (ITG Option - Sm & Lg Sys - 8 Ports) (ITG Option Card does not include installation labor)	NTZC12CA	3,295.00
Nortel VoIP Gateway Card (ITG Opt / Lg System - 24 ports) (ITG Option Card does not include installation labor)	NTZC44AA	5,295.00
Nortel VoIP Gateway Card (ITG Opt / Sm System - 24 ports) (ITG Option Card does not include installation labor)	NTZC44BA	5,295.00
Nortel Voice/IP Gateway Card (ITG Opt / Lg System - 24 ports) W/O D-Chnl (ITG Option Cd does not include installation labor)	NTZC45AA	4,795.00
i2002 Internet Telephone Box w/ Sm or Lg S/W Parameter	NTDU76AB34	195.00

i2004 Internet Telephone Box w/ Sm or Lg S/W Parameter	NTEX00BA, NTZC84, or NTCZ82	445.00
i2050 Softphone	NTDW83AA	149.00
IP Telephone Software Parameter	NTZC84AA	295.00
Intelligent Peripheral Equipment Module / Pkg / (AC/DC)	AS1054xx	6,259.00
Overhead Cable Tray Kit	NT8D63AA	359.00
Superloop Network Card	NT8D04BA	1,895.00
Dual Port PRI/DTI Package	AS7200	6,995.00
Four Port SDI Assembly Card	AS1051	1,895.00
Four Port SDI Assembly – Paddle Board	AS1052	1,995.00
Clock Controller	QPC471H	896.50
Network Card	QPC414	1,195.00
Clock Controller (QPC Card)	NTBK51xx	1,395.00
Fiber Remote - Local Package	AS1089	6,395.00
Remote Fiber Main Wall Mount Remote Package (AC/DC)	AS1090xx	7,593.00
Fiber Remote (Floorstanding) Remote Package (Requires Electro-Optical Interface Package & Fiber Superloop Network Card @ Host)	AS1092xx	8,995.00
Electrical Optical Interface Package (Host)	NT1P63xx	2,995.00
Fiber Superloop Network Card	NT1P61xx	3,195.00
Fiber Remote Peripheral Controller Card	NT1P63xx	3,195.00
Expansion Wall Mount Remote Package (AC/DC)	AS1091xx	1,995.00

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Local Fiber Remote Multi-IPE Assembly (Multi-Mode)	AS1146	13,995.00
Remote Fiber Multi-IPE Assembly (Multi-Mode)	AS1147	9,284.55
Fiber Remote Cable / 30 ft	A0634496	317.25
Controller to I/O Cable	NT8D92xx	130.81
Filler Panels	NT7D05xx	69.16
Pedestal Top Cap Pkg / AC/DC	AS1081xx	3,850.00
Carrier Remote Local Pkg (Requires Ntwk Slot in Host PABX) (Note: Requires one per T1 and Add'l TNs in Host PABX)	AS1093	9,995.00
Carrier Remote Main Wall Mount Package (Does not include T1)	AS1094A	6,995.00
T1 Carrier Link Cable Kit (32 Ft) (Requires 3 cables)	NT7R87xx	195.00
Miran (Rel 2) Medium (6 Channels)	NT7R87xx	2,595.00
Miran Option Medium	NTAG86BD	2,995.00
RAN Broadcast	SW0150x	225.00
Music Broadcast	SW0155x	85.00
Back-up Unit (Nortel 15 - 30 Minutes)	NTAK76xx	749.00
Three Channel Recorder (Viking)	23593	995.00
Enhanced ACD Overflow S/W (per 20 TNs)	SW 0222A	N/C
Enhanced ACD Routing S/W (per 20 TNs)	SW 0223A	595.00
Enhanced Call Center Mgmt S/W (per 20 TNs)	SW 0224A	595.00
Enhanced Call Center Routing S/W (per 20 TNs) Note: May require additional labor charges based on customer application.	SW 0225A	1,295.00
Nortel 911(includes C/W & 10/20 Digits)	SW 0229D	29,995.00
81C Network Cabling Pkg.	AS1040	650.00
Conference/TDS Card	NT8D17FA	2,862.00
CNI -3 Card	NTRB34AA	1,295.00
Digitone Reciever Card	NT8D16XX	1,260.00
M3901 Telephone	NTNM31xx	105.00
M3902 Telephone	NTMN32xx	165.00
M3903 Telephone	NTMN33xx	289.00
M3904 Telephone	NTMN34xx	445.00
M3905 Telephone	NTMN35xx	445.00
M8004 Telephone	A078084	53.00
Key Expansion Module (M3900 Series)	NTMN37xx	149.00
Foot-stand (M3901, M3902)	NTMN13xx	19.95
Foot-stand (M3903, M3904, M3905)	NTMN14xx	19.95
UPS with Battery Backup	CFR2000	2,685.00
2001 IP Phone	NTDU90xxxx	210.00
1110 IP Phone	NTYS02xx	270.00
1120e IP Phone	NTDU91xxxx	325.00
2004 IP Phone	NTDU92xxxx	370.00
2007 IP Phone	NTDU96xxxx	625.00
2210 WLAN Phone	NTTQ70xx	695.00
UPS with Battery Backup	CFR3000	3,837.43
UPS with Battery Backup	CFR5000	5,716.84
Battery Package	EBP 48E	1,504.43
ONEAC 2000	ON2000XA	2,417.00
ONEAC Battery - 70 Minutes	ONXBC417	699.00
ONEAC 700 UPS	ON700XUA-SN	905.93
ONEAC 600 UPS	ON600XA-SNK	1,100.00
MDR 2000 Buffer (2 MB)	NTZK52DA	2,895.00
Option 11 Core Pkg (includes NTSF8020 1 st 200 TNs)	NTWB09AA & NTSF8020	2,890.00
Option 61C Core Pkg	SY1016 AC/DC	16,500.00
Option 61C Single Group Upgrade	NTHU34DA	17,995.00
Option 61C System Upgrade CPP	NTE960AA	3,695.00
Upgrade System to 11C	NTE960DA	995.00
IHC Release 19-21 to R3.0	NTE960HB	6,450.00
IHC Release 24-25 to R3.x	NTE960HD	2,295.00
Ringin Generator	NT6D42CD	895.00

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Option 81C CP-PII Core FNF Pkg	NTSZ25 AC/DC	49,995.00
Option 61C & 81C Base / per 100 TNs	SW000L	3,395.00
Enhanced 64MB Processor Upgrade	NT5D03AA	6,512.00
Open Alarm Feature (SNMP Open Alarm)	SW0015A	671.50
Network Message Software	SW0059B	740.50
SoundStation Audio Conference Unit	2200-00106-001	398.00
SoundStation EX- Audio Conference Unit	2200-01423-001	595.00
SoundStation EX Conference Unit w/ Ext Mics	2200-00696-001	795.00
SoundStation EX Conference Unit w/ Wireless Mics	2200-00697-001	1,095.00
Multiple Queue Assignment	SW0230A	795.00
ACD Processing	SW0221D	1,095.00
Option 11C 30FT OR 10M Expansion	NTDK49BA	274.00
10M Dual Fiber Conf Pack	NTDK84AA	831.00
Adjustable Stand M2250/M1250	NT3G30AA35	212.00
Option 11C Power Cord - 110 VA	NTTK14AB	32.00
DEC Terminal Package	AS7011	726.00
UTP 10 base-T transceiver/ AUJ to RJ45	UTP10BTT	74.00
10Base T 9 port hub	10BT9PH	137.00
Modem US Robotics 33.6k	MODEM33	200.00
EDCO SRS 232-25 (FOR QPC841 OR OPTION 11)	ESRS232-25	69.00
Cable Amped F-X C25X 50'	CABLEC25X50	39.00
ONEAC 6-AP (CO lines)	6-AP	34.00
Block 66M1-50 (USED FOR 25 TSP-200's)	BLK66-50	26.60
Bracket 89B (USED FOR 25 TSP-200's)	B89B	22.00
ONEAC Ground Bar	350-032	28.00
PT-PCL5-8P8C-G-8 GRAY CAT 5, 8' Patch Cord	PTPCL5	\$23.00
PT-PCL5-8P8C-G-12 GRAY CAT 5, 12' Patch Cord	PTPL5	\$23.00
EDCO TS-1200G AC Protector	ETS1200G	75.00
Power strip 8 outlet (Tripp-Lite)	PS8	\$114.00
AT&T BLK 300-110 W/ C-5	ATTBLK	\$116.00
110A2 with Legs (Jumper Trough)	110A2LEGS	\$30.00
Epson Printer	EPSON1	\$434.00

NORTEL EXPANSION	PART NUMBER	UNIT PRICE
Option 11 Mini Remote Host/Local Package includes: Local Mini Carrier Interface Card Opt 11 (NT5D68xx) Local Mini Carrier Interface Cable (NT5D85xx) SDI Cable Kit (NT7D66AA), Cable Kit (NT7R66xx) Mini Carrier Remote NTP (PO878469)	NTZB07AB	3,295.00
Option 11-81 Mini Carrier Remote Package includes: Local Mini Carrier Interface Card Opt 11 (NT5D68BA) Local Mini Carrier Interface Cable (NT5D85AA) SDI Cable Kit (NT7D66AA), Cable Kit 10' (NT7R66AA)	NTZB07AA	3,295.00
Option 11-81 Local Mini-Carrier Extender Card NOTE: Mini Remote Host/Local Package supports one (1) Trunk and one (1) Analog or Digital Line Card or Two (2) Line Cards. LMX Card required for each 2 line cards at Remote site.	NT5D65CA	1,295.00



Option 11 Local Mini-Carrier Extender Card NOTE: Mini Remote Host/Local Package supports one (1) Trunk and one (1) Analog or Digital Line Card or Two (2) Line Cards. LMX Card required for each 2 line cards at Remote site.	NT5D68CA	1,295.00
Mini Remote Package (DC) includes: Remote Mini Carrier Interface Card (NT5D67BA) Remote Mini Carrier Interface Cable (NT5D87AA) SDI Cable Kit (32') (NT7D66BA) Main/Expansion Cabinet (NTAK11BD) Power Supply Cable (NTAK98AA) AC/DC Power Supply (NTAK78AA)	NTZB09AA	4,795.00
Mini Remote Package (AC) includes: Remote Mini Carrier Interface Card (NT5D67BA) Remote Mini Carrier Interface Cable (NT5D87AA) SDI Cable Kit (32') (NT7D66BA) Main/Expansion Cabinet (NTAK11BD) Power Supply Cable (NTAK98AA) AC/DC Power Supply (NTAK78AA)	NTZB08AA	4,795.00
Mini Carrier Remote T1 Cable	NT7R87BA	149.00
Basic In-house Conversion Fee	SERV0031	150.00
NORTEL EXPANSION	PART NUMBER	UNIT PRICE
Remote Office 9150 VoIP Starter Package Opt 11/61-81-16 RLC	N TQR05xx	6,995.00
Remote Office 9150 VoIP/BRI Starter Pkg – Opt 11/61-8116 RLC	N TQR06xx	7,995.00
Remote Office 9150 VoIP/BRI Starter Pkg - 32 RLC – Opt 81	N TQR07xx	9,995.00
Remote Office 9150 VoIP/BRI Starter Pkg - 32 RLC – Opt 11	N TQR08xx	9,995.00
Remote Office 9150 Branch Extension Pkg – U-Interface/DSP App	N TQR09xx	6,295.00
Remote Office 9150 8 User Expansion Pkg	N TQR10xx	1,995.00
Succession 1000M Single Group VoIP Switch	NTDU33AA	15,995.00
Succession 1000M Single Group Software	NTE900JA	8,995.00
Succession 1000M Multi Group	NTDU34AB	28,000.00
Succession 1000M Multi Group Software	NTE900KB	18,995.00
8 Seat Analog 3A License	NTE903AA	249.00
8 Seat Digital 3A License	NTE903DA	249.00
8 Seat Level 3A IP License	NTE903BA	249.00
1 Seat ACD 3A License	NTE903GA	995.00
Succession Media Card 32 Port IP	NTDU41CA/DA	3,595.00
Succession Media Card 32 Port IP	NTDU41EC	3,595.00
DTM Digital Media Bay Module	NT5B04xxxx	1,395.00
Media Services Pec.	NTBB80xxxx	695.00
WAN Interface Card DSU/CSU	NTAB3212	895.00
Note: Installation labor will be provide on a site specific basis @ \$65.00 per hour.		
Nortel Mail w/ A. Attn, 2 Ports / 2 Hrs	NTZC58AA	6,995.00
Nortel Mail w/ A. Attn, 4 Ports / 5 Hrs	NTCZ49AA	8,395.00
Nortel Mail w/ A. Attn, 6 Ports / 10 Hrs	NTCZ49AA/AS712 0 AS7102	12,995.00
Nortel Mail w/ A. Attn, 8 Ports/10 Hrs	NTCZ49AA/AS712 0 (2) AS7102	14,995.00
Nortel Mail w/ A. Attn, 12 Ports/24 Hrs	NTCZ49AA/AS712 9 (3) AS7102	19,995.00
M/M 4 Port Full Service Voice	AS 7108	10,995.00
M/M Add'l 2 Port Card W/ 2 RTU Fees	AS 7120	2,995.00
M/M Storage Addition (Level 1 to Level 2)	SW 7102	995.00
M/M Storage Addition (Level 2 to Level 3)	SW 7103	1,995.00
M/M Storage Addition (Level 2 to Level 3)	SW 7104	1,995.00
M/M Transaction Fee (per MM upgrade)	SERV0019	850.00
M/M Release Upgrade 9.58 to Release XX	NTZD68XX	1,290.00
M/M Mailbox Set-Up (per Mail Boxes)	M/M Mail Boxes	25.00
M/M Enhanced Processor	NT6R15AA	2,695.00

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CALL PILOT IPE Base System Package (4 Port / 30 Hour)	NTZE80xx	9,995.00
CALL PILOT 201i Base System Package (4 Port / 30 Hour)	NTZE80AB/AD	9,995.00
CALL PILOT 701i Base System Package	NTZE81AA	17,995.00
CALL PILOT 1001rp Base System Package / AC	NTZE82AA	37,995.00
CALL PILOT 1001rp Base System Package / DC	NTZE83AA	37,995.00
CALL PILOT 4 Voice Channels	NTZE07AA	7,995.00
CALL PILOT 2 Voice Channels	NTZE07EA	695.00
CALL PILOT 2 FAX Channels	NTZE07xx	795.00
CALL PILOT Capacity – 200 Users	NTZE10KB	1,195.00
CALL PILOT Application Builder FAX Option	NTZE15AA	2,395.00
CALL PILOT 1 Speech Recognition Channel	NTZE07xx	7,995.00
CALL PILOT 50 Speech Active Message Capability	NTZE12CA	3,449.00
CALL PILOT Storage Expansion 10 Hours	NTZE08AA	428.00
CALL PILOT Multi-Media Processor Card (MPC - 8)	NTRH01AA	469.00
CALL PILOT Ethernet LAN Kit IPE	NTUB52AA	614.00
CALL PILOT Recovery Kit IPE	NTUB54AA	995.00
CALL PILOT 14 IN Monitor Kit	NTUB56AA	578.00
CALL PILOT Documentation- CD ROM	NTRG19AB	82.00
CALL PILOT Voice Mailbox (Activation)	PER M/Box	25.00
CALL PILOT 50 Desktop Messaging Users	NTZE11CA	3,595.00
CALL PILOT 100 Desktop Messaging Users	NTZE11DA	4,595.00
CALL PILOT 200 Desktop Messaging Users	NTZE11KA	4,795.00
CALL PILOT 500 Desktop Messaging Users	NTZE11EA	19,995.00
CALL PILOT 1000 Desktop Messaging Users	NTZE11FA	32,595.00
CALL PILOT 20 Multi-Media M/B w/Voice	NTZE19AA	795.00
CALL PILOT 50 Multi-Media M/B w/Voice	NTZE19BA	1,595.00
CALL PILOT 100 Multi-Media M/B w/Voice	NTZE19CA	2,795.00
CALL PILOT 200 Multi-Media M/B w/Voice	NTZE19DA	4,795.00
CALL PILOT 500 Multi-Media M/B w/Voice	NTZE19EA	9,995.00
CALL PILOT 1000 Multi-Media M/B w/Voice	NTZE19FA	35,995.00
CALL PILOT Networking (1-96 Channels)	NTZE13DA	6,995.00
CALL PILOT NMS (1-96 Channels Networking)	NTZE14DA	4,295.00
CALL PILOT External Modem Kit	NTUB16AB	259.00
CALL PILOT CD ROM Drive	NTRH9037	695.00
CALL PILOT Version Upgrade	NTZE4002	3,675.00
CALL PILOT 201i EXTERNAL SCSI T	NTUB53AB	1,687.95
MONITOR PERIPHERAL KIT	NTUB56AB	45.65
CP 2.0 201i BASE PACKAGE	NTRG01AA	205.60
CP 4.0 201i System	NTZE80CA	5,995.00
END USER REF CARD PKG	NTRG10AC	81.87
UNIFIED MESSAGE STARTER BUNDLE	NTZE51AA	7,895.00
NOTE: CALL PILOT Voice Mailbox activation charge is \$25.00 per mailbox and all other CALL PILOT application installations will require additional labor @ \$65.00 per hour.		

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MICB (Rel 2) 24 Port Voice Conference Card	N TB01CA	17,995.00
ICB (Rel 4) 32 Port Expansion	NTZB01DC	23,995.00
ICB (Rel 4) 24 to 32 Port Expansion	NTZB02FC	6,295.00
ICB Upgrade Kit	NTZB96AC	3,495.00
Universal MIXX Ethernet Card	N T5D52BC	169.00
Note: Installation labor will be provide on a site specific basis @ \$65.00 per hour.		
OPTIVITY TELEPHONY MANAGEMENT (OTM)	PART NUMBER	UNIT PRICE
OTM 1.1 General Server, 50 sets	NTTL01AB	455.00
OTM 1.1 Enhanced Server, 50 sets	NTTL01BB	560.00
OTM 1.1 Premium Server, 50 sets	NTTL01CB/CF	650.00
OTM 1.x General Server, 50 sets Expansion	NTTL02AA	255.00

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OTM 1.x General Server, 250 sets Expansion	NTTL02BA	875.00
OTM 1.x General Server, 1000 sets Expansion	NTTL02CA	2,995.00
OTM 1.x Enhanced Server, 50 sets Expansion	NTTL03AA	340.00
OTM 1.x Enhanced Server, 250 sets Expansion	NTTL03BA	1,295.00
OTM 1.x Enhanced Server, 1000 sets Expansion	NTTL03CA	4,295.00
OTM 1.x Premium Server, 50 sets Expansion	NTTL04AA	455.00
OTM 1.x Premium Server, 250 sets Expansion	NTTL04BA	1,995.00
OTM 1.x Premium Server, 1000 sets Expansion	NTTL04CA	6,595.00
OTM 1.1 General, Mat Upgrade Server, 50 Sets	NTTL08AB	250.00
OTM 1.1 Enhanced, Mat Upgrade Server, 50 Sets	NTTL08BB	375.00
OTM 1.1 Premium, Mat Upgrade Server, 50 Sets	NTTL08CB	475.00
OTM General 1.x, Mat Upgrade	NTTL10AA	895.00
OTM 1.x General to Enhanced, 50 Sets Expansion	NTTL12AA	110.00
OTM 1.x General to Enhanced, 250 Sets Expansion	NTTL12BA	455.00
OTM 1.x General to Enhanced, 1000 Sets Expansion	NTTL12CA	1,295.00
OTM 1.x General to Premium, 50 Sets Expansion	NTTL13AA	295.00
OTM 1.x General to Premium, 250 Sets Expansion	NTTL13BA	1,195.00
OTM 1.x General to Premium, 1000 Sets Expansion	NTTL13CA	3,795.00
OTM 1.x Enhanced to Premium, 50 Sets Expansion	NTTL14AA	795.00
OTM 1.x Enhanced to Premium, 250 Sets Expansion	NTTL14BA	2,495.00
OTM 1.x Enhanced to Premium, 1000 Sets Expansion	NTTL14CA	3,495.00
OTM Billing 1.x General, 100 RU	NTTL05AA	1,695.00
OTM Billing General, 50 RU	NTTL05CA	1,095.00
OTM 1.x Billing General 250 RU Expansion	NTTL06AA	3,195.00
OTM 1.x Billing General 50 RU Expansion	NTTL06GA	3,195.00
OTM Billing Enhanced 50 RU	NTTL05DA	995.00
OTM 1.x Billing Enhanced 50 RU Expansion	NTTL07GA	595.00
OTM 1.x Billing General 50 RU Expansion	NTTL06GA	3,195.00
OTM 1.X/2.X Upgrade to 2.x Premium	NTTL25CE	395.00
MDR 2000 Buffer Box 128Kb (117 Vac/60Hz)	NTTL52BA	1,795.00
MDR 2000 Buffer Box 512Kb (117 Vac/60Hz)	NTTL52CA	2,295.00
MDR 2000 Buffer Box 2 MbKb (117 Vac/60Hz)	NTTL52KA	2,895.00
Attendant PC Software Upgrade	NT2K13BD	1,495.00
OTM Access Server	NTTL17AA	895.00
MAT PC Dongle to OTM Client Upgrade	NT8R58BC	195.00
OTM, Additional Client for One (1) PC	NTTL19AA	450.00
OTM, Additional Client for One (5) PC	NTTL19BA	1,695.00
OTM, 1.1 Documentation CD-Rom	NTTL19BA	65.00
OTM, 1.1 User Guides	P0940586	65.00
OTM, 1.1 Installation & Configuring Optivity Telephony	P0940585	65.00
OTM, 1.1 Telemanagement User Guide	P0940588	65.00
OTM Service, Rate Tables - MDR	SV000397	795.00
NOTE: OTM applications configured on a per site basis and may require additional labor @ \$65.00 per hour. Above pricing for Optivity Telephony Manager applications does not include PC.		

HEADSETS	PART NUMBER	UNIT PRICE
Tristar H81 (Over ear with voice tube)	29408-11	85.00
Tristar NC H81N (Noise canceling feature)	40203-01	100.00
Encore Monaural H91 (Headband)	43464	84.00
Encore Monaural NC H91N (Noise canceling feature)	43465-01	100.00
Encore Binaural H101 (Headband with 2 earphones)	43466-01	105.00
Encore Binaural NC H101N (Headband with Noise Canceling feature)	43467-01	115.00
Amplifier M12 (Required with all above headsets – 1 per headset)	43596-01	95.00
Amplifier AC Adapter for M12	26503-01	20.00
Cordless Amplifier Adapter CA10 900Mhz (150 ft. range)	45932-01	200.00
Handset Lifter HL10 (Works with CA 10 for remote answering)	43596-01	65.00
Headset Switcher Amplifier MX 10 (Switch between phone & PC)	43404-01	200.00
Universal Modular Adapter	PlantroicsUM	169.00

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Note: View pictures of headsets at www.plantronics.com		
NORTEL SYMPOSIUM CALL CENTER	PART NUMBER	UNIT PRICE
Server Base Software		
Symposium 4.0 Call Center Base Software & Documentation	NT9F41AE/F	10,595.00
Symposium 4.0 Call Center Server Rel 4.0 Server CD	NT9F42AE/F	60.00
Symposium 4.0 Call Ctr Svr Rel 4.0 Client CD (Win 95/98/2000)	NT9F43AE/F	60.00
Symon View, SCC R1 5/3, 0/4.0	NT9F84AE/F	60.00
Symposium Call Ctr Svr Rel 4.0 Platform Support CD	NTJK02AA	90.00
Symposium Software		
SCCS R4.x NCC	NTZD13AH	21,995.00
ENH MM MOD EC Node Exp 2 nd Pos.	NTZC54BA	9,995.00
RTU/Enhanced ACD Routing	SW0223A	495.00
Enhanced ACD Routing	SW0225B	995.00
RTU/Call Center Networking	SW0226A	2,895.00
Symposium Software Transaction Fee	SW00017	850.00
Call Center 100 Software		
Call Center Software 100, New System (1 agent)	NT9F02AA	1,995.00
Call Center Software 100, New System (10 agent)	NT9F02BA	5,995.00
Call Center Software 100, New System (50 agent)	NT9F02CA	28,995.00
Call Center Software 100, New System (100 agent)	NT9F02DA	49,995.00
Call Center Software 100, New System (500 agent)	NT9F02EA	192,995.00
Software Assembly, CCS 100 - New System (5 Agents)	NT9F02GA	2,895.00
Software Assembly, CCS 100 - New System (20 Agents)	NT9F02HA	12,995.00
Software Assembly, CCS 100 - New System 200 Agents	NT9F02JA	82,995.00
Call Center 200 Software		
Call Center Software 200, New System (1 agent)	NT9F03AA	249.00
Call Center Software 200, New System (10 agent)	NT9F03BA	2,295.00
Call Center Software 200, New System (50 agent)	NT9F03CA	10,595.00
Call Center Software 200, New System (100 agent)	NT9F03DA	19,995.00
Call Center Software 200, New System (500 agent)	NT9F03EA	74,995.00
Software Assembly, CCS 200 - New System (5 Agents)	NT9F03GA	2,795.00
Software Assembly, CCS 200 - New System (20 Agents)	NT9F03HA	5,995.00
Software Assembly, CCS 200 - New System (200 Agents)	NT9F03JA	34,995.00
Call Center 200 Software		
Power Cord - NEMA 5-15P to 1EC to IEC 320, 6 Ft., 125V, 10A	A0379589	39.00
Call Center Software 300, New System (1 agent)	NT9F04AA	345.00
Call Center Software 300, New System (10 agent)	NT9F04BA	2,995.00
Call Center Software 300, New System (50 agent)	NT9F04CA	12,995.00
Call Center Software 300, New System (100 agent)	NT9F04DA	21,995.00
Call Center Software 300, New System (500 agent)	NT9F04EA	92,995.00
Software Assembly, CCS 300 - New System (5 Agents)	NT9F04GA	1,595.00
Software Assembly, CCS 300 - New System (20 Agents)	NT9F04HA	5,995.00
Software Assembly, CCS 300 - New System 200 Agents	NT9F04JA	42,995.00

Symposium Call Center Web Client Software		
Symposium Web Client 4.0 Software & Documentation	NT9F98BA	2,295.00
Call Center Software 150, New System (5 agent)	NTJK06CA	795.00
Call Center Software 150, New System (20 agent)	NTJK06DA	2,195.00
Call Center Software 150, New System (200 agent)	NTJK06EA	13,995.00
NORTEL SYMPOSIUM EXPRESS CALL CENTER	PART NUMBER	UNIT PRICE
Symposium Call Center 150 (Web Client Enabler)		
Call Center Software 150, New System (1 Agent)	NTJK06AA	195.00
Call Center Software 150, New System (10 agent)	NTJK06BA	1,495.00
Call Center Software 150, New System (50 agent)	NTJK06CA	3,195.00
Call Center Software 150, New System (100 agent)	NTJK06DA	5,995.00

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Call Center Software 150, New System (500 agent)	NTJK06EA	24,995.00
Symposium Express Call Center		
Symposium Express Call Ctr VCS 16 Port - Option 51C to 81C	NT9H80AA	24,595.00
Symposium Express Call Ctr VCS 16 Port - Option 11C	NT9H82AA	24,595.00
Symposium Express Call Center Software		
Symposium Express Call Center - 1 Agent Increment	NT9F17AA	495.00
Symposium Express Call Center - 5 Agent Increment	NT9F17BA	1,995.00
Symposium Express Call Center - 10 Agent Increment	NT9F17CA	3,495.00
Symposium Express Call Ctr Replacement Up/Issue S/W Pkg	NT9192AA	60.00
Symposium Express Call Center Miscellaneous		
Symposium Express Call Center - Ethernet Adaptor Cable	NTDK27AA	115.00
Symposium Express Call Center - LAN Pkg Option 11C	NTHF35AA	1,095.00
Symposium Express Call Center - LAN Pkg Option 61C-81C	NTHF36AA	1,295.00
Symposium Express Call Center - LAN Pkg Option 51C	NTHF69AA	1,095.00
Symposium Express Call Center - VCS 8 Port Option 11C	NTHF78AA	9,995.00
Symposium Express Call Center - VCS 8 Port Opt 51C-81C	NTHF79AA	9,995.00
Symposium Express Call Center - VCS 24 Port Opt 51C-81C	NTHF81AA	24,995.00
Symposium Express Call Center - VCS 24 Port Opt 11C	NTHF83AA	24,995.00
Symposium Express Call Center Installation & Config Service	SV000399	6,995.00
Symposium Web Center Portal Rel 3 Framework	NT2F62AB	42,995.00
Symposium Multimedia Manager R3 - M1 TAPI Enabled	NTCT08AA	2,495.00
Symposium Multimedia Manager DMS - TAPI Enabled	NTCT13AA	2,395.00
Symposium e-Mail Manager Rel 3 1- Seat Pkg	NTCT22AA	695.00
Symposium Web Communication Mgr Rel 3 1- Seat Pkg	NTCT22BA	995.00
Symposium Multimedia Manager Rel 3 1- Seat Pkg	NTCT22CA	195.00
Installation Services for SYMPOSIUM eMail & Multimedia Mgr	NTCT25AA	6,000.00
Installation Services for SYMPOSIUM Web Comm Mgr & M	NTCT25BA	7,000.00
Bundled Installation Services for SYMPOSIUM (e-Mail, Web Comm Manager & Multimedia Manager)	NTCT25BA	10,000.00
Transaction Fee	SV000117	995.00
UNIVERSAL POWER SUPPLY		
B/L 1 Uninterruptible Power Supply (UPS) Equipment	Exide Batt Pkg	2,400.00
B/L 2 Uninterruptible Power Supply (UPS) Equipment	Exide Batt Pkg	3,045.00
B/L 3 Uninterruptible Power Supply (UPS) Equipment	Exide Batt Pkg	3,802.00
B/L 4 Uninterruptible Power Supply (UPS) Equipment	Exide Batt Pkg	5,796.00

PROTECTION	PART NUMBER	UNIT PRICE
EDCO Digital Extension Surge Protector (5 Pin)	SRA-50P	12.50
EDCO Analog Extension Surge Protector (5 Pin)	SRA-200EP	12.92
EDCO Trunking Surge Protector (5 Pin)	SRA-200TP	12.95
NOTE: EDCO SRA type protectors provide primary and secondary Protection.		
DC POWER	PART NUMBER	UNIT PRICE
MFA 150 Modular Power Assembly / Single Shelf (Note: Required for DC System)	AS1200D	3,725.85
MPR25E Modular Power rectifier / 25 Amps (Note: Required for DC System)	NT5C06CC	2,292.25
Battery Pack (2 Hrs)(Required for DC System)	Stationary Batt	3,295.00
Battery Pack (4 Hrs)(Required for DC System)	Stationary Batt	4,172.41
TRUNKING INTERFACE	PART NUMBER	UNIT PRICE
Adtran CSU (W/ Cables 68073, RFQ5437B-25 & 966086)	527181	595.00
Adtran TSU-LT	1202060L1	840.00
Adtran TSU-600	1200076L2	1,907.00
Adtran DSX-1 Module	1200055L1#HS	365.00
Adtran NX56/64 V.35 Module	1202054L1	365.00
Adtran Dual 2FXO Module	1200103L2	389.00
Adtran Dual 2FXS Module	1200080L1#HS	430.00

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Adtran Dual 2FXO Plug-on	1200104L2	389.00
Adtran Dual 2FXS Plug-on	1200082L1#HS	344.00
Wall-mount kit TSU-600	1200094L1	320.00
Express XRT -U interface	1200153L2	330.00
Express XL -U interface	1200070L1	615.00
Newbridge Distribution Panel	90-2256-03	135.00
Newbridge UDP N-EMC Cable 3M	90-2341-02	40.00
Newbridge V.35 Module (6 Pack)	90-0520-01	3,690.00
Newbridge V.35 Single Module	90-0523-01	625.00
Newbridge V.35 Personality Module	90-2258-04	84.00
Newbridge Rack Mount Brackets 23"	90-2254-01	84.00
Note: Above Newbridge pricing does not include labor. Labor will be job specific @ \$65.00 per hour.		
PAGING EQUIPMENT	PART NUMBER	UNIT PRICE
Valcom V-9021 , 1'X2' Lay-In Speaker	002474	130.00
Valcom V-9022 , 2'X2' Lay-In Speaker	303574	150.00
Valcom VP-2124A Power Supply	VP-2124A	250.00

NORTEL MEDIA RETRIEVAL	PART NUMBER	UNIT PRICE
Sprint TekNet I - Package A Equipped with: 61" Racks with 4 Source Media Telephone Retrieval, 6 Modulators Cabling, 12 Port Combiner, Video Clock, Electronic Bulletin, Bells, Public Address, & Video Rebroadcast Includes: Administrative Headend II Distribution Headend II Master Media Rack 61-6-0-AV Custom Shelf for 4 Media Devices Rebroadcast Cross-connect Backboard Remote A/V Processor with VAC Note: Installation labor will be configured at time of proposal @ 65.00 per hour.	Package A 119D5401 119D5403 119D5292 RSH-4S 118C5174 119C5093	32,850.00
Sprint TekNet IP - Package B Equipped with: 61" Racks with 8 Source Media Source Retrieval, 12 Modulators, 12 Port Combiner, Cabling, 2 Video/Audio Patch Panels, 2 Demods, Video Clock, Electronic Bulletin, Bells, Public Address, Schedule & Control Software & Video Rebroadcast. Includes: Administrative Headend II Distribution Headend II Master Media Rack 61-6-0-AV Expansion Media Rack 61-6 2 Rebroadcast Cross-connect Backboard Remote A/V Processor W/VAC Custom Shelf for 8 Media Devices Media Control & Scheduling Software Note: Installation labor will be configured at time of proposal @ \$65.00 per hour.	Package B 119D5401 119D5403 119D5292 119D5296 118C5174 119C5093 RSH-4S 119K1963	53,018.00



<p>Sprint TekNet IP - Package D</p> <p>Equipped with: 77" Racks with 4 Source Media Source Retrieval, 4 Demods, 10 Modulators, 12 Port Combiner, Cabling, 2 Video/Audio Patch Panels, Video Clock, Electronic Bulletin, Bells, Public Address, Schedule & Control Software & Video Rebroadcast.</p> <p>Includes: Administrative Headend II Distribution Headend II Master Media Rack 77-10-4-AV Custom Shelf for 4 Media Devices Rebroadcast Cross-connect Backboard Remote A/V Processor with VAC Note: Installation labor will be provide on a site specific basis @ \$65.00 per hour.</p>	<p>Package D 119D5402 119D5403 119D5302 RSH-4S 118C5174 119C5093</p>	<p>39,054.00</p>
<p>Sprint TekNet IP - Package E</p> <p>Equipped with: 77" Racks with 8 Source Media Source Retrieval, 4 Demods, 14 Modulators, 12 Port Combiner, Cabling, 3 Video/Audio Patch Panels, Video Clock, Electronic Bulletin, Bells, Public Address, Schedule & Control Software & Video Rebroadcast.</p> <p>Includes: Administrative Headend II Distribution Headend II Master Media Rack 77-10-4-AV Master Media Rack 77-4-0 Custom Shelf for 4 Media Devices Rebroadcast Cross-connect Backboard Remote A/V Processor with VAC Media Control & Scheduling Software (includes H'ware & NT Operating System) Note: Installation labor will be provide on a site specific basis @ \$65.00 per hour.</p>	<p>Package E 119D5402 119D5403 119D5302 119D5274 RSH-4S 118C5174 119C5093 119K1963</p>	<p>58,702.00</p>
<p>Sprint TekNet IP - Package F</p> <p>Equipped with: 77" Racks with 12 Source Media Source Retrieval, 4 Demods, 18 Modulators, 12 Port Combiner, Cabling, 3 Video/Audio Patch Panels, Video Clock, Electronic Bulletin, Bells, Public Address, Schedule & Control Software & Video Rebroadcast.</p> <p>Includes: Administrative Headend II Distribution Headend II Master Media Rack 77-10-4-AV Master Media Rack 77-8-0 Custom Shelf for 4 Media Devices Rebroadcast Cross-connect Backboard Remote A/V Processor with VAC Media Control & Scheduling Software (includes H'ware & NT Operating System) Note: Installation labor will be provide on a site specific basis @ \$65.00 per hour.</p>	<p>Package F 119D5402 119D5403 119D5302 119D5273 RSH-4S 118C5174 119C5093 119K1963</p>	<p>65,370.00</p>



<p>Sprint TekNet IP - Package H Equipped with: Video Clock, Electronic Bulletin, IP Software & Public Address Includes: Administrative Headend II Distribution Headend II</p> <p>Note: Installation labor will be provide on a site specific basis @ \$65.00 per hour.</p>	<p>Package G 119D5401 119D5403</p>	<p>19,145.00</p>
<p>Sprint TekNet IP - Package H Equipped with: Video Clock, Electronic Bulletin, IP Software & Public Address (25 Volt System) Includes: Administrative Headend II Distribution Headend II Note: Installation labor will be provide on a site specific basis @ \$65.00 per hour.</p>	<p>Package H 119D5401 119D5403</p>	<p>20,853.00</p>
<p>Sprint TekNet IP - Package I Equipped with: 61" Rack with 8 Source Media Telephone Retrieval, 12 Modulators and 2 Demods. Includes: Rack 61-6-0-AV Rack 61-6-2 Note: Installation labor will be provide on a site specific basis @ \$65.00 per hour.</p>	<p>Package I 119D5292 119D5296</p>	<p>22,161.00</p>
<p>Sprint TekNet IP - Package J Equipped with: 77" Racks with 8 Source Media Telephone Retrieval, 14 Modulators and 4 Demods.. Includes: Master Media Rack 77-10-4-AV Expansion Media Rack 77-4-0 Note: Installation labor will be provide on a site specific basis @ \$65.00 per hour.</p>	<p>Package J 119D5302 119D5274</p>	<p>27,294.00</p>
<p>Sprint TekNet IP - Package H Equipped with: 78" Rack for Single Rackmount Computer, 8 Source, Administration V 9.xx with RSMC Software Includes: Sony DVD VCR Combo Player SLV-D35OP (3) PC TO Video Converters 17" Monitor, Keyboard, Mouse Master Media Rack 78-8-2 8 Port KVA Switch RF Distribution (3) Media Control Systems</p>	<p>119D5472 119D5514 110N3075 555-IRPPMU</p>	<p>59,990.00</p>



MEDIA RETRIEVAL SYSTEMS	PART NUMBER	UNIT PRICE
Media Control & Scheduling Software (includes Hardware & Operating System)	119K1963	9,999.00
Media Control & Scheduling Software Only (includes Hardware supplied by customer)	119K2588	4,295.00
IR Patch Cord	115B5121	15.00
Control Module for IR Extender	118D5405	2,225.00
I.R. TV Power Control Wiring Interface (Interface supports 50 TVs sets)	115B5122	89.00
MA-4 Four Device Automator	119D5176	1,449.00
Portable T-Chnl Reboardcast Sys w/cart	119K2590	4,828.00
Cassette, FM Tuner, CD Player w/remote	110N1856	679.00
Single Chnl Frequency Agile modulator	110N1500	763.00
Three Chnl Frequency Agile modulator	110N1713	1,995.00
Custom Shelf for Media Device	RSH-4S	127.00
Uninterruptible Power Supply (UPS)	114N1856	799.00
RF Distribution Amplifier	110N1615	215.00
Rebroadcast Cross-Connect Backboard	118C5174	930.00
Speaker 2 X 1' Talkback Ceiling w/Backbox 2-Way	112N2645	48.00
Speaker 2 X 1' Talkback Ceiling w/Backbox 1-Way	112N2646	57.00
Speaker 8" Ceiling Dual Input 1-Way	112N2647	57.00
Speaker 8" Corridor Dual Input 1-Way	112N2648	85.00
Speaker 8" Wall Dual Input 1-Way	112N2649	65.00
Horn Talkback	112N2697	52.00
Ceiling Speaker Assembly (25Volt)	119C5245	34.00
Recessed Horn Speaker (25Volt)	119C5244	172.00
Surface Mount Horn Speaker(25Volt)	112N1396	101.00
MA-4 Four Device Automator	119D5176	1,599.00
Portable T-Chnl Reboardcast Sys w/cart	119K2590	4,995.00
Cassette, FM Tuner, CD Player w/remote	110N1856	679.00
Single Chnl Frequency Agile modulator	110N1500	699.00
Three Chnl Frequency Agile modulator	110N1713	1,795.00
Custom Shelf for 4 Media Devices	RSH-4S	159.00
Rack Mount Open Face	130N1825	65.00
RF Distribution Amplifier	110N1615	319.00
Rebroadcast Cross-Connect Backboard	118C5174	999.00
AH3 Windows 2000 MiniTower	110N2637/119D5 469	4,900.00
DH3 16 Zone Paging System	118D5450	8,500.00
10' 4 Zone Output Cable	204C5464	175.00
AM/FM Digital Tuner	110N2652	275.00
Logical Controlled Relay	110N2819/114N2 820	155.00
VCR	110N2651	499.00
Remote A/V Processor W/ VAC	119C5093	319.00
Field Upgrade	119K2836	275.00

Note: Installation labor for items listed above will be provide on a site specific basis @ \$65.00 per hour.

POLYCOM CONFERENCE	PART NUMBER	UNIT PRICE
(Pricing includes installation, 1 st Year Warranty On-Site)		
ViewStation 128	2200-08001-001	3,749.00
ViewStation H.323	2200-11323-001	6,999.00
ViewStation 512	2200-08900-001	9,719.00
ViewStation V.35	2200-08562-001	10,499.00
ViewStation MP	2200-08666-001	11,999.00
ViewStation 4000 V.35	2200-09060-001	15,999.00
ViewStation 4000 PRI T1	2200-09050-001	17,999.00
ViewStationFX V.35	2200-09040-001	15,999.00
ViewStation FX PRI T1	2200-08800-001	17,999.00

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ViewStation FX H232/Ethernet	2200-10323-001	14,999.00
MCU 15 Port (12 @ 384k) w/ Audio Xcoding	55688-00002	24,950.00
Visual Concert for FX/EX	2200-10500-001	1,499.00
Sprint NT1	PT-SPG-NT1	229.00
Triple NT1	PT-SPG-3NT1	499.00
Cart 36" Videolabs	RC-CART36WEGAST	999.00
Cart w/Smoked Glass Door & Strap	25-0030 REV.B	949.00
Cart w/Wood Door & Strap	25-0001 REV.B	879.00
Microphone Kit	2200-08681-001	499.00
Note: Monitors quoted upon request.		
ParentLink Suite (PLS) ParentLink Suite systems includes software, voice card, computer, 1 year support, ParentLink, Attendance Server, Teacher's Asst, Registrar's Asst*, and SchoolLink.	PART NUMBER	UNIT PRICE
ParentLink Suite, 2 line package	7p400-128/PLS-02-PAK	8,660.00
ParentLink Suite, 4 line package	7p400-128/PLS-04-PAK	12,294.00
ParentLink Suite, 8 line package	7p400-128/PLS-08-PAK	19,328.00
ParentLink Suite, 12 line package	7p400-128/PLS-12-PAK	25,658.00
ParentLink Suite Custom Configuration	PLS-CC	613.00
Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour.		
ParentLink (PL) ParentLink systems includes software, voice card, computer, 1 year support, and SchoolLink.	PART NUMBER	UNIT PRICE
ParentLink, 2 line package	7p400-128/PL-02-PAK	6,433.00
ParentLink, 4 line package	7p400-128/PL-04-PAK	8,778.00
ParentLink, 8 line package	7p400-128/PL-08-PAK	13,995.00
ParentLink, 12 line package	7p400-128/PL-12-PAK	18,918.00
ParentLink Custom Configuration	PL-CC	306.00
Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour.		

Attendance Server (AS) Attendance Server systems includes software, voice card, computer, and 1 year support.	PART NUMBER	UNIT PRICE
Attendance Server, 2 line package	7p400-128/PAS-02-PAK	\$6,433.00
Attendance Server, 4 line package	7p400-128/PAS-04-PAK	\$8,778.00
Attendance Server, 8 line package	7p400-128/PAS-08-PAK	\$13,995.00
Attendance Server, 12 line package	7p400-128/PAS-12-PAK	\$18,918.00
PAS Custom Configuration	PAS-CC	\$306.00
Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour.		
Teacher's Assistant (TA) Complete Attendance Server systems includes software, voice card, computer, and 1 year support.	PART NUMBER	UNIT PRICE
Teacher's Assistant, 2 line package	7p400-128/TA-02-PAK	\$6,433.00
Teacher's Assistant, 4 line package	7p400-128/TA-04-PAK	\$8,778.00
Teacher's Assistant, 8 line package	7p400-128/TA-08-PAK	\$13,995.00
Teacher's Assistant, 12 line package	7p400-128/TA-12-PAK	\$18,918.00
TA Custom Configuration	TA-CC	\$306.00
Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour.		
Registrar's Assistant (RA) Complete Attendance Server systems includes software, voice card, computer, and 1 year support.	PART NUMBER	UNIT PRICE
Registrar's Assistant, 4 line package	7p400-128/RA-04-PAK	\$8,778.00

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Registrar's Assistant, 8 line package	7p400-128/RA-08-PAK	\$13,995.00
Registrar's Assistant, 12 line package	7p400-128/RA-12-PAK	\$18,918.00
RA Custom Configuration Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour	RA-CC	\$613.00
Operator Assistant Provides auto-attendant capabilities	PART NUMBER	UNIT PRICE
Operator Assistant	OA-GEN	\$1,166.00
Operator Assistant Custom Configuration Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour.	OA-CC	\$156.00
ParentLink Suite- (PLS) Includes PL, AS, TA, RA, SL software and voice card only)	PART NUMBER	UNIT PRICE
ParentLink Suite, 2 lines	PLS-02	\$5,503.00
ParentLink Suite, 4 lines	PLS-04	\$8,903.00
ParentLink Suite, 8 lines	PLS-08	\$15,467.00
ParentLink Suite, 12 lines Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour.	PLS-12	\$21,445.00
ParentLink (PL) (Includes software and voice card only)	PART NUMBER	UNIT PRICE
ParentLink, 2 lines	PL-02	\$3,687.00
ParentLink, 4 lines	PL-04	\$5,914.00
ParentLink, 8 lines	PL-08	\$10,838.00
ParentLink, 12 lines Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour.	PL-12	\$15,526.00

ParentLink Misc	PART NUMBER	UNIT PRICE
Nortel Voice Bridge Integration Device	VB-M1	\$2,995.00
Attendance Server (AS) (Includes software and voice card only)	PART NUMBER	UNIT PRICE
Attendance Server, 2 Lines	PAS-02	\$3,687.00
Attendance Server, 4 Lines	PAS-04	\$5,914.00
Attendance Server, 8 Lines	PAS-08	\$10,838.00
Attendance Server, 12 Lines Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour.	PAS-12	\$15,526.00
Teacher's Assistant (TA) (Includes software and voice card only)	PART NUMBER	UNIT PRICE
Teacher's Assistant, 2 lines	TA-02	\$3,687.00
Teacher's Assistant, 4 lines	TA-04	\$5,914.00
Teacher's Assistant, 8 lines	TA-08	\$10,838.00
Teacher's Assistant, 12 lines Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour.	TA-12	\$15,526.00
Registrar's Assistant (RA) (Includes software and voice card only)	PART NUMBER	UNIT PRICE
Registrar's Assistant, 4 lines	RA-04	\$5,914.00
Registrar's Assistant, 8 lines	RA-08	\$10,838.00
Registrar's Assistant, 12 lines Note: Installation and training labor will be provide on a site specific basis @ \$65.00 per hour.	RA-12	\$15,526.00



WIRE, CABLE, CONNECTOR BLOCKS	PART NUMBER	UNIT PRICE
EDCO Digital Extension Surge Protector (5 Pin)	SRA-50P	12.50 ea
EDCO Analog Extension Surge Protector (5 Pin)	SRA-200EP	12.92 ea
EDCO Trunking Surge Protector (5 Pin)	SRA-200TP	12.95 ea
NOTE: EDCO SRA type protectors provide primary and secondary protection.		
FIBER OPTIC CABLING		
Fiber 4 Strands - CMP	Seicor 004K8831141-029	1.45 / Ft
Fiber 6 Strands - CMP	Seicor 006K88-31141-029	1.72 / Ft
Fiber 12 Strands - CMP	Seicor 012K88-31141-029	2.60 / Ft
Fiber 24 Strands - CMP	Seicor 024K88-31141-029	5.14 / Ft
Fiber 36 Strands - CMP	Seicor 036K88-31141-029	8.42 / Ft
Fiber 72 Strands - CMP	Seicor 072K88-31141-029	15.07 / Ft
Fiber 4 Strands - CMR	Seicor 004K81-31141-024	1.71 / Ft.
Fiber 6 Strands - CMR	Seicor 006K81-31141-024	1.99 / Ft
Fiber 12 Strands - CMR	Seicor 012K81-31141-024	2.92 / Ft
Fiber 24 Strands - CMR	Seicor 024K81-31141-024	4.66 / Ft
Fiber 36 Strands - CMR	Seicor 036K81-31141-024	7.26 / Ft
Fiber 72 Strands - CMR	Seicor 072K81-31141-024	12.88 / Ft
Fiber 4 Strands - OSP	Seicor 004KW4-31141-0A20	1.92 / Ft
Fiber 6 Strands - OSP	Seicor 006KW4-31141-0A20	2.19 / Ft
Fiber 12 Strands - OSP	Seicor 012KW4-31141-0A20	3.12 / Ft
Fiber 24 Strands - OSP	Seicor 024KW4-31141-0A20	4.52 / Ft
Fiber 36 Strands - OSP	Seicor 036KW4-31141-0A20	6.19 / Ft
Fiber 72 Strands - OSP	Seicor 072KW4-31141-0A20	11.14 / Ft
Interduct		
Interduct 1" PVC	Endocor 1050	1.37 / Ft
Interduct 1.25" PVC	Endocor 1250	1.47 / Ft
Interduct 1.50" PVC	Endocor 1500	1.58 / Ft
Interduct 1" Plenum	Pyramid RIS100T	3.50 / Ft
Interduct, 1.25" Plenum	Pyramid RIS125T	3.75 / Ft
Interduct 1.50" Plenum	Pyramid RIS150T	4.15 / Ft

Fiber Optic Cabinets & Connectors		
Cabinet / FO Siecor WIC-012 (Not Preloaded for 12 Strands)	WIC-024	65.75 /ea.
Cabinet / FO Siecor WIC-024 (Not Preloaded for 24 strands)	WIC-024	98.29 /ea
Cabinet / FO Siecor FDC-002 (Not Preloaded for 72 strands)	FDC-002	806.85 /ea
Connector Panel w/ 6 ST (Required for WIC-012 & 024 only one per 6 F/O strands)	WIC-CPI-25	41.10 /ea
Connector Panel w/ 6 SC (one per 6 F/O strands)	WIC-CPI-57	79.79 /ea
Connector Panel w/ 6 ST (Required for FDC-002 only, one per 6 F/O strands, ST Connectors)	FDC-CP1P-25	39.38 /ea
Connector Panel w/ 6 SC (Required for FDC-002 only, one per 6 F/O strands, SC Connectors)	FDC-CP1P-25	79.79 /ea
Connector, ST Hot-Melt / 3M	6200	25.64 /ea
Connector, SC Hot-Melt / 3M	6300	27.53 /ea
Fiber Optics to the Desktop		
Fiber 2 Strands - PVC	Seicor 602K51-31141-024	.95 / Ft.
Fiber 2 Strands - CMP	Seicor 602K58-31141-024	1.00 / Ft.
DeskTop Connector (Low Profile) Includes: Connector P1001A2-125, Adaptor C1001B-2, Collar M81LC. Note: Desk end requires a Quad Faceplate	Lucient Low Profile	38.00 /ea



LIU Panels		
Lucient LST/IU F/O Term Shelf	105335871	395.00 ea
Lucient 1000 LCI/LC Panel	107783763	35.00 ea
Fiber Optic Cable Testing		
OTDR Testing/ Per Fiber Optic Strand_(Tests integrity of fiber only)	N/A	9.59 / strand
Conduit		
Labor and Material to Install 1" EMT	N/A	1.99 / Ft
Labor and Material to Install 2" EMT	N/A	2.74 / Ft
Labor and Material to Install 1" PVC (Buried)	N/A	6.51 / Ft
Labor and Material to Install 2" PVC (Buried)	N/A	7.47 / Ft
Notes: Customer provided conduit must be free of obstruction with pull string. Above pricing does not include firewall sleeving, exterior wall penetration, or concrete/asphalt cutting and patching.		

Loose Tube Fiber Optics		
Fiber 4 Strand Loose Tube OSP S/M	Siecor 004RW4-14110A21	1.28 / Ft
Fiber 6 Strand Loose Tube OSP S/M	Siecor 006RW4-14110A21	1.30 / Ft
Fiber 12 Strand Loose Tube OSP S/M	Siecor 012RW4-14110A21	1.42 / Ft
Fiber 24 Strand Loose Tube OSP S/M	Siecor 024RW4-14110A21	1.69 / Ft
Fiber 36 Strand Loose Tube OSP S/M	Siecor 036RW4-14110A21	1.89 / Ft
Fiber 48 Strand Loose Tube OSP S/M	Siecor 036RW4-14110A21	2.19 / Ft
Fiber 72 Strand Loose Tube OSP S/M	Siecor 072RW4-14110A21	2.80 / Ft
Fiber 96 Strand Loose Tube OSP S/M	Siecor 096RW4-14110A21	3.41 / Ft
Note: Above price is to place Fiber Optic cable in adequately sized duct, dry and free & clear of obstructions and costs for permits, boring, cutting and restoring right-of ways will be additional. Volume Discounts may apply for large Fiber Optic cable installations.		

Fiber Splicing & Splice Enclosures		
Siecor Splice Enclosure (w/ Stack Basket)	SCF-6C22-01	459.00 ea
Siecor 2" Splice Shelf	M76-S048	69.00 ea
Fusion Fiber Splice (w/ Heat Sync)	Per splice 1	35.00 ea
Mechanical Fiber Splice	Per splice 2	29.50 ea
OTDR Testing (one way)	Per Fiber	10.50 ea
Note: Fiber Optic Cable that meets the Bellcore Standard GR-20-Core requirements.		

Fiber Terminal Equipment		
VTG102, DS1 Line Interface Unit	3AL00114AB	668.00
CLK202, Shelf Clock Module	3AL00124AB	712.00
NEP 401, Network Element Processor for ATM, no LAN	3AL00378AA	2,047.00
NEP 402, Network Element Processor for ATM, w/ LAN	3AL00378AB	3,115.00
COA601, w/ Two RS232 Ports and 2 Meg Memory	3AL00380AA	668.00
HIF104, OC-3 1310 nm, IR, SC	3AL02228AD	3,204.00
HIF504, OC-3 1310 nm, LR, SC **	3AL02229AD	4,094.00
ADR12 Ring Network Software R07.04.00	3AL02726AEAA	34,017.96
PWRA01, Power Supply, 1603/12	600308-393-001	786.00
DS-1 Connector Panel	602414-536-001	185.00
DMI 102, STS to VT Converter	625611-000-002	1,206.00
VSCC101, VT/STS Cross-Connect, Software Prov, 84	625617-000-001	1,834.00
Fiber/Coax Patch Panel (BFL301 P/N)	625637-000-001	267.00
Std Rack Configuration w/7' Channel & 1 Shelf	695-7732-301	5,188.00
DSX-1 Front Access Panel (DSX-DR/CONN)	1AF-00463-AA	1,602.00
LDR101, Line Driver/Receiver	3AL00290AA	534.00
LIF601, LIF, DS3 T-Mux	3AL00304AA	3,155.00
COA605, w/ Two RS232 Ports and 16 Meg memory	3AL00380AE	1,780.00
1301 NM Core w/HPOV Software R05.02.00	3AL09122ACAA	890.00
1301 NM App1603/12 Software R07.01.00	3AL09410AAAA	988.00

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Customer Doc, 1603/12 SM R7, Product Information	3AL02576AA	2.00
Customer Doc, 1603/12 SM R7, Installation Practices	3AL02577AA	2.00
Customer Doc, 1301 NM User's Guide for 1603/12 SM R7	3AL02578AA	2.00
Customer Doc, 1603/12 SM R7, Turn Up & Administration	3AL02579AA	2.00
Customer Doc, 1603/12 SM R7, Maintenance and Trouble	3AL02580AA	2.00
DS-3/STS-1 Connector Panel	602407-536-001	183.00
Fan-out Kit, 6 Strand	152285	15.05
PDU113, 1-Rack Space Power Distribution Unit	695-2175-013	549.00
Note: The Alcatel Fiber Optic Equipment pricing does not include labor. Labor will be priced per site @ \$65.00 per hour.		
POWER SUPPLIES & BATTERIES		
48 Volt DC Power Supply Assembly	MZ60CAB588242000	398.00
48 Volt DC 10A Rectifier	MZ10F50	956.00
Rectifier Fan Assembly	200166	109.00
48 Volt DC Battery Assembly (w/ rollout tray)	K17-23R4M17V70	498.00
Fiber Optic Cabinets, terminals and Channel Banks		
72 F - Fiber Optic Termination Cabinet w/ accessories	SIECOR/CCH-03U	293.00
72 F - Fiber Optic Splice Cabinet w/ accessories	SIECOR/CSH-03U	196.00
12 F - Fiber Optic Connector Center w/ accessories	SIECOR/CCH-01U	219.00
12 Fiber Pre-Term Drop Cable	SIECOR/012RW4-1410A20	55.00
Fiber Optic Splice Enclosure (-8 not at Plazas)	SIECOR/SCF-6C	459.00
Fiber Optic Patch Cables - pair	SIECOR/585802R51	51.00
Rack assembly and mounting hardware - 7 ft h	12551-21	526.00
Alcatel 1603 Fiber Optic Terminal Follow-on MS&M Yr 1-3	M&S-1603-Y1-3	540.00/mo
Cisco 2600 Router First Year	M&S-2600	147.00/mo
Cisco 2600 Router Follow-on MS&M Yr 2-3	M&S-2600-Y2-3	105.00/mo
Cisco 3600 Router First Year	M&S-3600	157.00/mo
Cisco 3600 Router Follow-on MS&M Yr 2-3	M&S-3600-Y2-3	115.00/mo
Cisco 7200 Router First Year	M&S-7200	767.00/mo
Cisco 7200 Follow-on MS&M Yr 2-3	M&S-7200-Y2-3	545.00/mo
NewBridge 3624 Channel Bank First Year MS&M Yr 1-3	M&S-3624	98.00/mo
NewBridge Band-Width Manager First Year MS&M Yr 1-3 Note: Above pricing is for 7x24 Monitoring, Surveillance and Maintenance, including parts.	M&S-3645	4,109.00/mo
Note: Above pricing for Alcatel Fiber Terminal equipment does not include labor. Labor will be job specific @ \$65.00 per hour.		

INTERVOICE / INTERACTIVE VOICE RESPONSE SYSTEMS
<p>Pricing and descriptions contained in the Intervice price schedule listed below concentrate on IVI Version 8 products with ISA or MCA hardware under the OS/2 operating system. IVI Systems operating under Windows NT platform is also available at this time for quoting purposes. Not all products and versions support all features, or provide backward compatibility with previous IVI products or versions. Please contact your Sales or Sales Support Professional for more information.</p> <p>RealCare Maintenance rates represent the monthly charge for support 8:30 A.M. to 5:30 P.M., Monday through Friday, Central Standard Time. The option of Extended Maintenance/RealCare coverage for support 7 days a week, 24 hours a day, is available at a 40% premium above the Standard Maintenance RealCare rates. The pricing listed in the schedule listed below does not include any costs that may be required for the Customers Host Software/Hardware integration to Intervice system.</p>

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
Windows NT/2000 Based Systems				

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Server Platforms				
-Digital System, 6 PORT (Windows NT/2000)	46.00.00	\$ 40,178.13	\$ 6,000.00	\$ 850.00
-Digital System, 8 PORT (Windows NT/2000)	46.06.08	\$ 42,178.13	\$ 6,000.00	\$ 875.00
-Digital System, 16 PORT (Windows NT/2000)	46.06.16	\$ 50,221.88	\$ 6,000.00	\$ 900.00
-Digital System, 24 PORT (Windows NT/2000)	46.06.24	\$ 58,265.88	\$ 6,000.00	\$ 1000.00
-Digital System, 32 PORT (Windows NT/2000)	46.06.32	\$ 66,309.38	\$ 6,000.00	\$ 1250.00
-Digital System, 40 PORT (Windows NT/2000)	46.06.40	\$ 75,178.13	\$ 6,000.00	\$ 1400.00
-Digital System, 48 PORT (Windows NT/2000)	46.06.48	\$ 83,221.88	\$ 6,000.00	\$ 1600.00
-Digital System, 64 PORT (Windows NT/2000)	46.06.64	\$ 99,309.38	\$ 6,000.00	\$ 1800.00
-Digital System, 72 PORT (Windows NT/2000)	46.06.72	\$ 107,353.13	\$ 6,000.00	\$ 2000.00
-Digital System, 96 PORT (Windows NT/2000)	46.06.96	\$ 131,484.38	\$ 6,000.00	\$ 2300.00
6 Agent Licence Software Services Program, Two Year Period	46.99.01	\$ 7,000.00	-	-
8 Agent Licence Software Services Program, Two Year Period	46.99.02	\$ 9,000.00	-	-
24 Agent Licence Software Services Program, Two Year Period	46.99.04	\$ 15,000.00	-	-
32 Agent Licence Software Services Program, Two Year Period	46.99.05	\$ 17,000.00	-	-
40 Agent Licence Software Services Program, Two Year Period	46.99.06	\$ 19,000.00	-	-
48 Agent Licence Software Services Program, Two Year Period	46.99.07	\$ 21,000.00	-	-

AUTOMATED DIALERS and OPTIONS				
Peripheral Dialer, 24 Port	26.50.24	\$ 21,120.00	**	\$ 271.50
Peripheral Dialer, 48 Port	26.50.48	\$ 38,280.00	**	\$ 493.50
Peripheral Dialer, 72 Port	26.50.72	\$ 56,430.00	**	\$ 727.50
Peripheral Dialer, 96 Port	26.50.96	\$ 73,920.00	**	\$ 952.50
Peripheral Dialer, 120 Port	26.61.20	\$ 91,575.00	**	\$ 1,179.00
Peripheral Dialer, 144 Port	26.61.44	\$ 108,075.00	**	\$ 1,392.00
Peripheral Dialer, 168 Port	26.61.68	\$ 124,740.00	**	\$ 1,606.50
Peripheral Dialer, 192 Port	26.61.92	\$ 141,240.00	**	\$ 1,819.50
Peripheral Dialer, 240 Port	26.62.40	\$ 173,250.00	**	\$ 2,232.00
Peripheral Dialer, 264 Port	26.62.64	\$ 188,760.00	**	\$ -
Peripheral Dialer, 288 Port	26.62.88	\$ 203,940.00	**	\$,626.50
Peripheral Dialer, 312 Port	26.63.12	\$ 211,365.00	**	\$ 2,722.50
Peripheral Dialer, 336 Port	26.63.36	\$ 233,310.00	**	\$ 3,004.50
Peripheral Dialer, 360 Port	26.63.60	\$ 247,500.00	**	\$ 3,187.50

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
"CALL-FLOW" OPTIONS				
Tier-1 Call-Flow development, Score 1-10	97 00 01	\$ 11,250.00	**	\$ -
Tier-2 Call-Flow development, Score 10-15	97 00 02	\$ 21,750.00	**	\$ 90.00
Tier-3 Call-Flow development, Score 15-20	97 00 03	\$ 31,500.00	**	\$ 180.00
Tier-4 Call-Flow development, Score 20+	97 00 04	CUSTOM PRICED	**	
Call-Flow development, ancillary (per hour)	97 00 98	\$ 262.50	**	\$ 3.00
RealCare "Call-Flow"Development Support (per hr)	21.96.50	\$ 262.50		\$ -
FastPath I (Remote)	21.97.87	\$ 3,000.00		\$ -
FastPath I (On-Site; Incl. T&E)	21.97.88	\$ 7,800.00		\$ -
FastPath II (ON-SITE; Incl.T&E)	21.97.89	\$ 10,800.00		\$ -

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Custom Design Specification (IVI)	21.97.90	\$ 5,850.00		\$ -
Custom Design Specification(On Site)	21.97.94	\$ 8,100.00		\$ -
Script Modification	21.98.00	CUSTOM PRICED		CUSTOM PRICED
Standard "Call-Flow"-First System	21.98.01	\$ -		\$ -
Script Modification, per hour	21.98.02	\$ 262.50		\$ -
Load Duplicate "Call-Flow"	21.98.03	CUSTOM PRICED		CUSTOM PRICED
Standard "Call-Flow"	21.98.05	\$ 11,250.00		\$ -
Script Development	21.98.07	\$ 11,250.00		\$ -
Adv. "Call-Flow" - Extra Host, per hour	21.98.10	\$ 262.50		\$ -
Adv. "Call-Flow"-Extra Function, per hour	21.98.30	\$ 262.50		\$ -
Adv. Reporting, per hour	21.98.40	\$ 262.50		\$ -
Custom "Call-Flow" Development, per hour	21.98.50	\$ 262.50		\$ -
Custom System Software, per hour	21.98.51	\$ 262.50		\$ -
Upgrade "Call-Flow" (InterForm to InVision), per hr	21.98.58	\$ 262.50		\$ -
On-Site Project Manager (Per Day)	21.98.59	\$ 2,100.00		\$ -
On-Site Programmer (Per Day)	21.98.60	\$ 2,100.00		\$ -
On-Site Design Analyst (Per Day)	21.98.61	\$ 2,100.00		\$ -
Programming Resource (per hour)	21.98.62	\$ 262.50		\$ -
OneStep "Call-Flow" Upgrade (V8)	21.98.80	CUSTOM PRICED		CUSTOM PRICED
Extra/New Recording-Per Elapsed Hr.	21.99.00	\$ 262.50		\$ -
Extra/New Recording-Spanish(per hr)	21.99.10	\$ 277.50		\$ -
Recording Studio Rental (per hr.)	21.99.20	\$ 300.00		\$ -

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
ONEVOICE/Bank Local SQL PIN	24.05.01	\$ 2,250.00		\$ -
ONEVOICE/TrustMark BTRieve	24.05.02	\$ 2,250.00		\$ -
ONEVOICE/Bill Payment Password	24.05.03	\$ 2,250.00		\$ -
INTERSOFT LICENSES				\$ -
InterSoft Software Upgrade - V7 to V8	21.75.80	\$ 750.00		\$ -
InterSoft Software Upgr-V7toV8 (No Support)	21.75.82	\$ 300.00		\$ -
InterSoft Software Upgrade-V6 to V8	21.75.85	\$ 3,900.00		\$ -
InterSoft Software Upgr-V6 to V8 (No Support)	21.75.86	\$ 1,800.00		\$ -
InterSoft Software Upgr-V6 to V8(w/InterForm)	21.75.87	\$ 3,900.00		\$ -
0-24 Port Surcharge/ V6&Earlier Sys(E1 0-30 Pt)	00 00 10	\$ 12,000.00		NA
25-48 Port Surcharge/V6&Earlier Sys(E1:31-60 Pt)	00 00 11	\$ 24,000.00		NA
49-72 Port Surcharge/V6&Earlier Sys (E1 60+ Pts)	00 00 12	\$ 36,000.00		NA
INTERNET PLATFORMS and FEATURES				
VisualConnect - OS/2 (5 Agents)	24.14.10	\$ 8,250.00		\$ -
VisualConnect - OS/2 (per Additional Agent)	24.14.11	\$ 1,237.50		\$ -
VisualConnect Client - OS/2	24.14.15	\$ -		\$ -
VisualConnect / IVR Development	24.14.20	\$ 16,875.00		\$ -
VisualConnect Custom Development (per hr)	24.14.25	\$ 262.50		\$ -
VisualConnect Server - Desktop Platform	24.14.30	\$ 24,750.00		\$ 247.50
Local VisualConnect Session Database	24.14.35	\$ 3,000.00		\$ -
VERTICAL PRODUCTS				
ONEVOICE/Bank	25.93.01	\$ 11,250.00	**	\$ -
ONEVOICE/HelpDesk	25.93.03	\$ 11,250.00	**	\$ -
ONEVOICE/401(k)	25.93.04	\$ 11,250.00	**	\$ -

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ONEVOICE/Credit Union	25.93.06	\$ 11,250.00	**	\$ -
ONEVOICE/BillPayment (EDS/ITP interface only)	25.93.15	\$ 11,250.00	**	\$ -
ONEVOICE/Bill Payment Demo	25.93.16	\$ 11,250.00	**	\$ -
OneVoice/SunGard-NCS 401k Vertical Application	25.93.20	\$ 21,750.00	**	\$ 150.00
Central Alarm Server	25.00.00	\$1,900.00	**	\$ 25.00
FEATURES and OPTIONS				
IVI Products-Technical Documents CD-ROM	21 21 00	\$ 123.75	**	N/A
MultiPort Fax, 6 Port	21.71.01	\$ 3,217.50	**	\$ -
RobotFaxWare, 3 Pt (Trans. or Rcv)(ISA or MCA)	21.71.03	\$ 3,217.50	**	\$ -
MultiPort Fax, 6 Port (Transmit Only)(MCA only)	21.71.11	\$ 3,960.00	**	\$ -
Advanced LeaveWord	21.72.10	\$ 3,217.50	**	\$ -

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
IRecord (v7)	25.03.00	\$ 750.00	**	\$ -
IRecord Cable (IRecord to VC/D I) (v7)	25.03.06	\$ 45.00	**	\$ -
IRecord Cable (IRecord I to VC/D) (v7)	25.03.07	\$ 45.00	**	\$ -
Deluxe IRecord Kit Upgrade (v7)	25.03.20	\$ 450.00	**	\$ -
Adv. Develop Kit & DLL Library V8	25.03.51	\$ 1,440.00	**	\$ -
WAV Voice Editor Kit (ISA)	25.03.80	\$ 2,250.00	**	\$ -
WAV Voice Editor Kit (MCA)	25.03.82	\$ 2,250.00	**	\$ -
Sound Forge WAV File Voice Editor	25.03.83	\$ 1,125.00	**	\$ -
Shared Resource-UK Eng. Alpha (4P)	24.06.14	\$ 7,177.50	**	\$ 15.00
Shared Resource-US English Alpha (4P)	24.06.80	\$ 7,177.50	**	\$ 63.00
VoiceDial-US English Continuous (2P)	24.25.01	\$ 2,145.00	**	\$ -
VoiceDial-American (8P)	24.19.10	\$ 6,105.00	**	\$ -
VoiceDial-European (8P)	24.19.30	\$ 6,105.00	**	\$ -
VoiceDial-Mediterranean (8P)	24.19.40	\$ 6,105.00	**	\$ -
VoiceDial-Euro Spanish (8P)	24.19.70	\$ 6,105.00	**	\$ 63.00
VoiceDial-US English Dep(8P)	24.20.01	\$ 8,250.00	**	\$ -
US Eng. Independent VAD Cutthru 8p MCI	24.20.02	\$ 6,435.00	**	\$ -
VoiceDial, Phonetic, US Eng. [1P]	24.30.01	\$ 1,237.50	**	\$ -
VoiceDial-Spanish Continuous (2P)	24.25.65	\$ 2,145.00	**	\$ 63.00
Continuous Alpha/Numeric (4 Ports)	24 50 01	\$ 2,640.00	**	CUSTOM PRICED
Basic Phonetic (4 Ports)	24 50 02	\$ 4,620.00	**	CUSTOM PRICED
Large Vocabulary Phonetic (4 Ports)	24 50 03	\$ 5,940.00	**	CUSTOM PRICED
Custom Context	24 50 04	\$ 8,250.00	**	CUSTOM PRICED
Custom Speech Recognition Vocabulary	24.07.90	CUSTOM PRICED	**	CUSTOM PRICED
Voice Recognition. Server, 520A (SCO UNIX)	32.10.02	\$ 16,200.00	**	\$ 114.75
Voice Recognition. Server, 520B (SCO UNIX)	32.10.03	\$ 10,650.00	**	\$ 75.44
Voice Recognition. Server, 520A (Windows NT)	32.10.04	\$ 16,200.00	**	\$ 114.75
Voice Recognition. Server, 520B (Windows NT)	32.10.05	\$ 10,650.00	**	\$ 75.44
Voice Recognition. Server Memory, 64MB Total	32.10.11	\$ 1,560.00	**	\$ 12.00
Voice Recognition. Server Memory, 128MB Total	32.10.12	\$ 3,120.00	**	\$ 24.00

HOST/LAN INTERFACES				
ConnectLink TCP/IP	21.84.08	\$ 990.00	**	\$ -
File Transfer	22.13.90	\$ 1,650.00	**	\$ 30.00
File Transfer, TCP/IP FTP ET	22.13.92	\$ 2,700.00	**	\$ 28.50

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File Transfer, TCP/IP FTP TR	22.13.93	\$ 2,700.00	**	\$ 28.50
Stored Procedures Interface (HTTP Based)	22.13.94	\$ 3,960.00	**	\$ 60.00
Application View Local	22.14.00	\$ 450.00	**	3.00
PC Anywhere	22.00.00	\$ 300.00	**	--
Multi Station Access Unit - 8 Port	22.14.05	\$ 862.50	**	\$ 7.50

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
Token Ring Adaptor, 16/4 mbps	22.14.07	\$ 630.00	**	\$ 4.50
Base Node Adapter (MCA)	22.14.09	\$ 2,850.00	**	\$ 7.50
Node Adapter (MCA)	22.14.24	\$ 2,850.00	**	\$ 7.50
Node Adapter Cable - FoneTower	22.14.26	\$ 52.50	**	\$ -
3174 Token-Ring Controller	22.15.10	\$ 3,960.00	**	\$ 60.00
Interface, Multiple 3174	22.15.11	\$ 3,960.00	**	\$ 60.00
Interface, 5294 Controller	22.15.12	\$ 3,960.00	**	\$ 60.00
Interface, Unisys (Burroughs RS232)	22.15.15	\$ 3,960.00	**	\$ 60.00
Interface, Unisys (Burroughs TDI)	22.15.20	\$ 3,960.00	**	\$ 60.00
Interface, NCR301	22.15.35	\$ 3,960.00	**	\$ 60.00
Interface, X.25	22.15.40	\$ 3,960.00	**	\$ 60.00
Interface, Unisys (Sperry UTS-20)	22.15.70	\$ 3,960.00	**	\$ 60.00
Interface, VISA II Protocol	22.15.72	\$ 3,960.00	**	\$ 63.00
32 LU Bisync Upgrade (MCA)	22.15.90	\$ 3,217.50	**	\$ 49.50
32 LU Bisync Upgrade (ISA)	22.15.91	\$ 3,217.50	**	\$ 49.50
Multiple 3174 Controller Upgrade	22.15.92	\$ 1,650.00	**	\$ 30.00
Communications Cable-V.35 DTE EON-1	22.15.93	\$ 150.00	**	\$ -
Communications Cable-V.35 DCE EON-1	22.15.94	\$ 150.00	**	\$ -
Communications Cable-RS232 DCE EON1	22.15.95	\$ 97.50	**	\$ -
LU Upgrade, 32 Sessions	22.15.96	\$ 1,650.00	**	\$ 25.50
Communications Cable-V.35 DTE EON-2	22.15.97	\$ 150.00	**	\$ -
Communications Cable-V.35 DCE EON-2	22.15.98	\$ 150.00	**	\$ -
Communications Cable-RS232 DCE EON2	22.15.99	\$ 97.50	**	\$ -
Ethernet Adapter (ISA)	22.17.02	\$ 195.00	**	\$ 1.50
Token Ring Adapter (ISA)	22.17.03	\$ 577.50	**	\$ 3.00
Ethernet Adapter (PCI)	22.17.05	\$ 217.50	**	\$ 1.50
Token Ring Adapter (PCI)	22.17.06	\$ 817.50	**	\$ 4.50
IBM Ethernet PCI 10/100 Base T	22.17.65	\$ 206.25	**	\$ 3.00
IM OS/2 Communications Manager	24.09.22	\$ 690.00	**	\$ -
TCP/IP for OS/2 V3 (WARP ONLY)	24.09.33	\$ -	**	\$ -
AlertManager	24.10.50	\$ 1,980.00	**	\$ -
Interface, 3278 Emulation. Token Ring	22.13.07	\$ 1,485.00	**	\$ 22.50
Interface, TTY 8 Port	22.13.10	\$ 2,805.00	**	\$ 42.00
Interface, DEC VT 100/52 8 Port	22.13.25	\$ 2,805.00	**	\$ 42.00
Interface, NCR101, 8 Port	22.13.30	\$ 2,805.00	**	\$ 42.00
Interface, AS400 5250 Token Ring 5 Port	22.13.50	\$ 1,485.00	**	\$ 22.50
Interface, Ethernet APPC 6.2	22.13.54	\$ 2,145.00	**	\$ 33.00
Interface, Token Ring APPC 6.2	22.13.55	\$ 2,145.00	**	\$ 33.00
Interface, TCP/IP Sockets T.R.	22.13.86	\$ 1,485.00	**	\$ 22.50
Interface, TCP/IP Sockets ET	22.13.87	\$ 1,485.00	**	\$ 22.50
Interface, Telnet VT100 EN	22.13.88	\$ 3,960.00	**	\$ 60.00
Interface, Telnet VT100 T.R.	22.13.89	\$ 3,960.00	**	\$ 60.00

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DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
Telnet 3270 Host Interface	49.00.50	\$ 3,960.00	**	\$ 60.00
Telnet VT100 Host Interface	49.00.51	\$ 3,960.00	**	\$ 60.00
Telnet 5250 Host Interface	49.00.52	\$ 3,960.00	**	\$ 60.00
TCP/IP Advanced Sockets	49.00.25	\$ 1,900.00	**	\$ 30.00
TCP/IP Sockets Interface	49.00.53	\$ 1,485.00	**	\$ 22.50
DATABASE OPTIONS			**	\$ -
Local Database DB/2	24.07.00	\$ 7,350.00	**	\$ -
Local Database-Btrieve	24.07.01	\$ 7,350.00	**	\$ -
Remote Database-Btrieve	24.07.02	\$ 7,350.00	**	\$ -
Database Interface Microsoft	24.07.06	\$ 7,350.00	**	\$ -
Database Interface Oracle	24.07.08	\$ 7,350.00	**	\$ -
Database Interface Sybase 10	24.07.09	\$ 7,350.00	**	\$ -
Remote Database DB/2	24.07.10	\$ 7,350.00	**	\$ -
IBM Database Manager/2 (Single User)	24.09.23	\$ 637.50	**	\$ -
IBM DB/2 Server (with 5 Clients)	24.09.28	\$ 3,000.00	**	\$ -
IBM DB/2 Client - 5 Additional Licenses.	24.09.31	\$ 1,350.00	**	\$ -

ODBC Manager	24.11.10	\$ 3,135.00	**	\$ 57.00
ODBC ORACLE 8/9	24.11.11	\$ 990.00	**	\$ 18.00
ODBC Oracle 7	24.11.12	\$ 990.00	**	\$ 18.00
ODBC SQL Server	24.11.13	\$ 990.00	**	\$ 18.00
ODBC Sybase System 10/11	24.11.14	\$ 990.00	**	\$ 18.00
ODBC INFORMIX	24.11.15	\$ 990.00	**	\$ 18.00

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
ODBC XBASE	24.11.17	\$ 990.00	**	\$ 18.00
ODBC SQLBase 5/6	24.11.18	\$ 990.00	**	\$ 18.00
ODBC INGRES 6.4/04	24.11.19	\$ 990.00	**	\$ 18.00
Database Server 510 (OS/2 Warpconnect)	31.10.04	\$ 16,200.00	**	\$ 135.00
NT ODBC Manager	49.00.00	\$ 3,135.00	**	\$ 47.50
NT ODBC DB2 Interface	49.00.01	\$ 990.00	**	\$ 15.00
NT ODBC SQL Server Interface	49.00.02	\$ 990.00	**	\$ 15.00
NT ODBC Oracle Interface	49.00.03	\$ 990.00	**	\$ 15.00
NT ODBC XBASE Interface	49.00.06	\$ 990.00	**	\$ 15.00
NT DB2 Database (Single User)	49.00.20	\$ 675.00	**	\$ 5.63
TELEPHONY INTERFACES				
Music on Hold	21.89.01	\$ 2,887.50	**	\$ -
Screened Transfer	21.90.00	\$ 2,392.50	**	\$ -
Smart Transfer	21.90.03	\$ 3,217.50	**	\$ -
Blind Transfer	21.90.05	\$ 1,567.50	**	\$ -
Secondary Line-24 Digital(ISA, Shared VCD)	22.90.01	\$ 1,567.50	**	\$ 28.50
Secondary Line-24 Digital(ISA, Includes VCD)	22.90.05	\$ 3,217.50	**	\$ 58.50
Secondary Line-48 Digital(ISA, Includes VCD)	22.90.06	\$ 4,785.00	**	\$ 87.00
Secondary Line-Analog(1st 12)(ISA, Shared VCD)	22.90.10	\$ 3,060.00	**	\$ 72.00
Secondary Line-Analog(2nd 12)(ISA, Shared VCD)	22.90.11	\$ 3,135.00	**	\$ 57.00
Secondary Line-24 Analog (ISA, w/o VCD)	22.90.12	\$ 6,765.00	**	\$ 102.00
Secondary Line-Analog(1st 12)(ISA, Includes	22.90.15	\$ 5,610.00	**	\$ 102.00

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VCD)				
Secondary Line-48 Analog (ISA, Includes VCD)	22.90.17	\$ 13,117.50	**	\$ 168.00
Secondary Line-First 6 Analog Lines (AI3)(MCA)	21.90.60	\$ 4,092.50	**	\$ 79.50
Secondary Line-Second through Fourth 6 Analog Lines (AI3)(MCA)	21.90.65	\$ 1,567.50	**	\$ 16.50
Secondary Line-Analog(1st 12)[AI4](MCA)	21.90.70	\$ 5,610.00	**	\$ 96.00
Secondary Line-Analog(2nd 12)[AI4](MCA)	21.90.75	\$ 3,135.00	**	\$ 33.00
Secondary Line - Digital(MCA)	21.90.80	\$ 2,392.50	**	\$ 43.50
ISDN (AT&T)	21.92.00	\$ 2,392.50	**	\$ -
ISDN (Northern Telecom)	21.92.01	\$ 2,392.50	**	\$ -
ANI Recognition	21.92.10	\$ 1,567.50	**	\$ -
DNIS Recognition	21.92.20	\$ 1,567.50	**	\$ -
SMDI Caller-ID Interface	21.92.30	\$ 1,567.50	**	\$ -
Dial Out	21.94.80	\$ 3,000.00	**	\$ -
Dialout (Primary Line w/Answer Detect)	21.94.85	\$ 4,125.00	**	\$ -
Aspect Call Center Interface	22.13.70	\$ 3,217.50	**	\$ 63.00
Rockwell Transact Link	22.13.72	\$ 2,392.50	**	\$ 48.00
OAI Switch Interface	22.13.75	\$ 3,217.50	**	\$ 63.00
Interface, OAI Switch (ISA)	22.13.76	\$ 3,217.50	**	\$ 7.50

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
SL-1 Interface	24.18.50	\$ 1,567.50	**	\$ 24.00
UPGRADES and CONVERSIONS				
Digital Upgrade - 24 to 48 Port	25.10.90	\$ 26,977.50	**	\$ 198.00
Digital Upgrade - 48 to 56 Port	25.10.91	\$ 16,252.50	**	\$ 66.00
Digital Upgrade - 48 to 72 Port	25.10.95	\$ 26,977.50	**	\$ 198.00
Digital Upgrade, 8 Port (License Only)	25.43.52	\$ 9,745.00	**	\$ 66.00
DEVELOPMENT SOFTWARE, LICENSES, and UPGRADES				
InVision for Windows NT Secondary Site Software and License	21.70.61	\$ 2,475.00	**	\$ -
InVision for Windows NT Software and License	21.70.62	\$ 6,187.50	**	\$ -
InVision for Windows NT Corporate Software and License	21.70.64	\$ 20,625.00	**	\$ -
InterForm to InVision For NT SW & Upgrade License	21.70.65	\$ 1,800.00	**	\$ -
InterForm to InVision For NT Secondary Site SW & Upgrade License	21.70.66	\$ 1,492.50	**	\$ -
InVision Corporate Software & License	21.70.01	\$ 20,625.00	**	\$ -
InVision License	21.70.74	\$ 6,187.50	**	\$ -
InterForm to InVision Upgrade License	21.70.75	\$ 1,800.00	**	\$ -
InVision Secondary Site License	21.70.76	\$ 2,475.00	**	\$ -
InterForm to InVision Sec Site License Upgrade	21.70.77	\$ 1,492.50	**	\$ -
InVision Software and License	21.70.80	\$ 6,187.50	**	\$ -
InterForm to InVision Software & Upgrade License	21.70.81	\$ 1,800.00	**	\$ -
InVision Secondary Site Software & License	21.70.82	\$ 2,475.00	**	\$ -
InterForm to InVision Sec Site Software & Upgrade License	21.70.83	\$ 1,492.50	**	\$ -
INSTALLATION and SERVICES				
Voice Recordings, First Hour, English or Spanish	05 00 66	\$ 375.00		\$ -
Modifications Rate, Holidays, per hour	05 00 98	\$ 525.00		\$ -
24 Hour RealCare Service (Standard Rate X 1.4)	21.80.24	\$ 367.50		\$ -
RealCare Support (Hourly; T&E Additional)	21.96.55	\$ 262.50		\$ -
Cabinet Reconfiguration	21.96.60	\$ 2,650.00		\$ -

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RealCare System Certification	21.96.90	\$ 1,800.00		\$ -
RealCare Remote Reconfiguration	21.96.92	\$ 600.00		\$ -
System Relocation (Reg Bus Hrs, per hr)	21.96.93	\$ 262.50		\$ -
System Relocation (After Hrs, Weekends, per hr)	21.96.94	\$ 397.50		\$ -
New: IVI On-Site Installation	21.97.00	\$ 3,750.00		\$ -
New: On-Site Install (Incl. T&E)	21.97.03	\$ 6,300.00		\$ -
Add-On Feature: IVI On-Site Install	21.97.05	\$ 2,100.00		\$ -
Add-On Feature: IVI On-Site Install(w/T&E)	21.97.08	\$ 4,650.00		\$ -
New: IVI Approved Third Party Support, On-Site Installation	21.97.10	\$ 2,250.00		\$ -
Add-on: IVI Approved Third Party Support, On-Site Install	21.97.15	\$ 1,500.00		\$ -
New: IVI On-Line Remote Install	21.97.20	\$ 1,650.00		\$ -
Remote Certification, New System	22 97 21	\$ 825.00		\$ -

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
Add-On Feature: IVI On-Line Remote Install	21.97.25	\$ 825.00		\$ -
IVI On-Line Remote Install, After Hours	21.97.27	\$ 2,475.00		\$ -
Multi-System IVI On-Site Install	21.97.32	\$ 1,350.00		\$ -
IVI On-Site Install-Weekend Rate (Additional Charge)	21.97.35	\$ 2,250.00		\$ -
On-Site Installer (Per Day)	21.97.51	\$ 2,100.00		\$ -
Restock Fee	21.97.75	CUSTOM PRICED		CUSTOM PRICED
RACK MOUNTED OPTIONS				
Upgrade Desktop/Server to Rack Mount System	22.85.00	\$ 11,850.00	**	\$ 118.50
Industrial Rack Modem Shelf	22.85.51	\$ 450.00	**	\$ -
Industrial Rack Mobile Base	22.85.52	\$ 525.00	**	\$ -
FoneTower/2 (Rack Mount)	22.85.65	\$ 5,692.50	**	\$ 46.50
Industrial Rack FoneTower/2 Kit	22.85.70	\$ 525.00	**	\$ -
Industrial Rack, Top entry (Holds Six FoneRac 5XX Systems)	22.85.75	\$ 24,750.00	**	\$ 205.50
Industrial Rack, Bottom entry (Holds Six FoneRac 5XX Systems)	22.85.76	\$ 24,750.00	**	\$ 205.50
Industrial Rack Token Ring Cable	22.85.80	\$ 82.50	**	\$ -
4 Port Master Console	22.86.10	\$ 1,312.50	**	\$ 9.00
8 Port Master Console	22.86.11	\$ 3,225.00	**	\$ 22.50
16 Port Master Console	22.86.12	\$ 4,650.00	**	\$ 33.00
4 Port Master Console Tray	22.86.13	\$ 97.50	**	\$ -
8/16 Port Master Console Tray	22.86.14	\$ 187.50	**	\$ -
4 Port Cable (2M0)	22.86.15	\$ 82.50	**	\$ -
8/16 Port Cable (2M)	22.86.16	\$ 337.50	**	\$ -
8/16 Port Cable (3M)	22.86.17	\$ 337.50	**	\$ -
HARDWARE OPTIONS				
Replacement Key (Agreement Required.)	21.96.02	\$ 375.00	**	\$ -
2001 2nd Add-On Disk Mounting Kit	22.25.02	\$ 15.00	**	\$ -
Add-on Disk, 1.0GB, SCSI (M77/95/750)	22.25.41	\$ 1,050.00	**	\$ 31.50
Add-on Disk, 2.16G, SCSI (M77/95/750)	22.25.42	\$ 2,550.00	**	\$ 46.50
Add On Disk, 2.1GB, (310)	22 25 44	\$ 1,462.50	**	\$ 13.50
Add On Disk, 1GB (750/77/95)	22 25 45	\$ 1,237.50	**	\$ 10.50

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Add-on Disk, 1.12G (2002 Only)	22.25.51	\$ 2,250.00	**	\$ 18.00
Add-On Disk, 2.25G (SCSI)	22.25.52	\$ 4,050.00	**	\$ 40.50
Add-On Disk, 2G HD, IDE (2003,2005)	22.27.02	\$ 750.00	**	\$ 6.00
Add-On Disk, 2G HD, SCSI-2 (2006,2007)	22.27.03	\$ 1,800.00	**	\$ 15.00
Add-On Disk, 4G HD, SCSI-2 (2006,2007)	22.27.10	\$ 2,400.00	**	\$ 19.50
ADD-ON DISK, 2GB HD, SCSI-2 FW (FT/FR 5XX)	22.27.11	\$ 2,250.00	**	\$ 18.00
ADD-ON DISK, 4GB HD, SCSI-2 FW (FT/FR 5XX)	22.25.55	\$ 2,850.00	**	\$ 22.50
ADD-ON DISK, 9GB HD, SCSI-2 FW (FT/FR 5XX)	22.27.12	\$ 4,500.00	**	\$ 37.50

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
AutoRestart, 110v	22.02.11	\$1,237.50	**	\$ 7.50
IBM Personal Printer Series II 2381	22.29.02	\$1,072.50	**	\$ 9.00
Internal Tape Unit 800MB	22.32.08	\$ 660.00	**	\$ 16.50
IBM M57/77/95 Tape Install Kit	22.32.09	\$ 90.00	**	\$ -
IBM System Performance Monitor/2	22.16.10	\$ 690.00	**	\$ -
400MB Tape Cart.(Required. DualStor 800)	22.32.11	\$ 37.50	**	\$ -
Add-On SCSI Device: CD-ROM (8X)	22.32.23	\$ 675.00	**	\$6.00
External CD-ROM (SCSI)	22.32.26	\$ 1,125.00	**	\$12.00
Cable-External SCSI (PC 750/M77/95)	22.32.27	\$ 150.00	**	\$ -
Cable-External SCSI (PC 320)	22.32.28	\$ 150.00	**	\$ -
Cable-External SCSI (M57/M95)	22.32.29	\$ 225.00	**	\$ -
Upgrade Optical to External (2003)	22.32.35	\$ 300.00	**	\$3.00
Convert Optical to Tape	22.32.96	\$ -	**	\$ -
Internal Tape Drive, SCSI (FR/FT 510)	22.32.40	\$ 1,050.00	**	\$ 9.00
Tape Backup, 4-8GB, SCSI, Ext	22 33 01	\$ 1,275.00	**	\$ 10.50
Tape Backup, 4-8GB, SCSI, Internal	22 33 02	\$ 1,050.00	**	\$ 9.00
Tape Backup, 4-8GB, IDE, Internal	22 33 03	\$ 1,050.00	**	\$ 9.00
Dual Serial Interface Card (MCA)	22.47.00	\$ 375.00	**	\$ -
Serial/Parallel IO Adapter (ISA)	22.47.10	\$ 127.50	**	\$ 7.50
Parallel Printer Port (MCA)	22.47.50	\$ 315.00	**	\$ -
Cables, 25 Pin (10')	22.48.00	\$ 45.00	**	\$ -
Cable, 25 Pin (25')	22.48.10	\$ 75.00	**	\$ -
Breakout Box and Cable	22.60.00	\$ 375.00	**	\$ -
Super Hiboy/2 Cabinet (OneVoice 2002)	22.87.32	\$ 8,850.00	**	\$ -
Super Hiboy/2 Cabinet (2003,2005)	22.87.35	\$ 8,850.00	**	\$ -
Field Cabinet Option-M57/77/750/350	22.87.58	\$ 1,125.00	**	\$ -
Modem Kit, 28,800 Baud	22.88.34	\$ 450.00	**	\$ -
Mouse, IBM	22.88.60	\$ 150.00	**	\$ -
CLARY UPS 800VA	22.88.71	\$ 1,435.50	**	\$ 48.00
Digital Cable	25.01.55	\$ 120.00	**	\$-
Analog Interface Cable	25.05.20	\$ 75.00	**	\$-
Analog Interface Cable (RJ-11) (6P)	25.05.21	\$ 52.50	**	\$-
Analog Cable RJ-11(per ea. 24 ports)	25.05.22	\$ 127.50	**	\$-
Field OneVoice 2003	25.45.78	\$ 8,850.00	**	\$-
Development Workstation (Windows95)	28.01.00	\$ 11,850.00	**	\$118.50
HARDWARE UPGRADES				
Field Upgrade-14" Color Display	22.16.16	\$ 862.50	**	\$3.00
Field Upgrade-15" Color Display	22.16.17	\$ 1,125.00	**	\$ 3.00

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Upgrade to 15" Color Display(w/new system)	22.16.21	\$ 262.50	**	\$3.00
VoiceCard/Digital Upgrade	25.00.24	\$ 3,000.00	**	\$-
RAM Upgrade to 32M (2003,2005)(P133 and earlier)	22.23.68	\$ 562.50	**	\$4.69
RAM Upgrade to 48M (2003,2005)(P133 and earlier)	22.23.69	\$ 1,050.00	**	\$8.75
RAM Upgrade to 64M (2003,2005)(P133 and earlier)	22.23.70	\$ 2,097.00	**	\$17.48
RAM Upgrade to 48M (2002)	22.23.88	\$ 1,530.00	**	\$13.50
RAM Upgrade to 64M (2002)	22.23.89	\$ 2,299.50	**	\$ 19.50
RAM Upgrade to 80M (2002)	22.23.90	\$ 2,700.00	**	\$22.50
RAM Upgrade to 96M (2002)	22.23.91	\$ 3,105.00	**	\$25.50
RAM Upgrade to 112M (2002)	22.23.92	\$ 3,507.00	**	\$28.50
RAM Upgrade to 128M (2002)	22.23.93	\$ 4,672.50	**	\$39.00
Field RAM Upgrade, 8 to 16M or 12M to 16M (M57).	22.24.59	\$ 382.50	**	\$7.50
Field RAM Upgrade, 16M (M77).	22.24.62	\$ 1,170.00	**	\$27.00
RAM Upgrade, 16M (2001/2002)	22.24.75	\$ 1,170.00	**	\$10.50
Field RAM Upgrade, 16M (2003,2005)	22.24.76	\$ 1,050.00	**	\$8.75
Field RAM Upgrade, 32M (M95)	22.24.98	\$ 1,534.50	**	\$13.50
Field RAM Upgrade, 48M to 64M (M95)	22.24.99	\$ 769.50	**	\$6.00
RAM Upgrade, 32M EDO Non-Parity (2003,2005, P166)	22.23.71	\$ 375.00	**	\$3.00
RAM Upgrade, 16M EDO NON-PARITY (2003/2005, P166)	22.23.73	\$ 225.00	**	\$1.50
RAM Upgrade, 32M Parity (2006, 2007, P166)	22.23.81	\$ 750.00	**	\$6.00
RAM Upgrade, 64M Parity (2006,2007, P166)	22.23.82	\$ 1,500.00	**	\$12.00
RAM Upgrade, 16M Parity (2006,2007, P166)	22.23.83	\$ 375.00	**	\$3.00
RAM Upgrade, 64M Parity (FR/FT 5XX)	22.24.77	\$ 1,500.00	**	\$12.00

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
SPARES				
Spare, Digital Cable	21.83.01	\$ 120.00		\$ -
Spare, Analog Interface Cable	21.83.02	\$ 120.00		\$ -
Spare-VocalCard/Digital	22.89.01	\$ 4,350.00		\$ -
Spare-Analog Interface	22.89.02	\$ 2,850.00		\$ -
Spare-Shared Resource Board	22.89.04	\$ 2,850.00		\$ -
Spare-Token Ring Board	22.89.05	\$ 1,492.00		\$ -
Spare-Ethernet Board	22.89.06	\$ 600.00		\$ -
Spare-Shared Resource II	22.89.07	\$ 4,350.00		\$ -
Spare-Shared Resource II Expanded B	22.89.08	\$ 7,350.00		\$ -
Spare-IVI Communications Board	22.89.10	\$ 2,850.00		\$ -
Spare-Artic/2 Communications Board	22.89.11	\$ 2,850.00		\$ -
Spare-Dual Async Communications Board	22.89.13	\$ 2,850.00		\$ -
Spare-Resource Card II-Single DSP	22.89.18	\$ 2,737.00		\$ -
Spare-Shared Resource II (DB)	22.89.19	\$ 3,000.00		\$ -
Spare-Node Adapter	22.89.20	\$ 2,850.00		\$ -
Spare-AutoRestart	22.89.22	\$ 1,212.00		\$ -
Spare-Analog Interface [AI3]	22.89.23	\$ 2,850.00		\$ -
Spare-Analog Interface [AI4]	22.89.24	\$ 4,350.00		\$ -
Spare-IVI Comm. Board(ISA)	22.89.26	\$ 2,850.00		\$ -

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Spare-Artic Comm. Board(ISA)	22.89.27	\$ 2,850.00		\$ -
Spare-IBM X.25 Comm. Board(ISA)	22.89.28	\$ 2,850.00		\$ -
Spare-Ethernet Board (ISA)	22.89.29	\$ 225.00		\$ -
Spare-Token Ring Adapter (ISA)	22.89.30	\$ 675.00		\$ -
Spare-High Speed DataConnect Board	22.89.40	\$ 6,750.00		\$ -
Spare, Resource Card III, 4-DSP (ISA)	22.89.45	\$ 7,800.00		\$ -
Spare, Resource Card III, 6-DSP (ISA)	22.89.46	\$ 14,700.00		\$ -
Spare-FoneTower/2 Controller	22.89.62	\$ 808.50		\$ -
Spare-FoneTower/2	22.89.65	\$ 3,961.50		\$ -
Spare, VCD-80 T1 (ISA)	22.89.66	\$ 8,700.00		\$ -
Spare, PCI/ISA CPU, P200	22.89.67	\$ 5,115.00		\$ -
Spare, RAM 16MB 70NS	22.89.69	\$ 1,470.00		\$ -
Spare, Cable VCD-80 (T1) db 15 (ISA)	22.89.70	\$ 52.50		\$ -
Spare, IBM Ethernet PCI 10 Base T	22.89.71	\$ 225.00		\$ -
Spare, Ethernet 100/10 BaseT PCI	22.89.72	\$ 375.00		\$ -
Spare FoneRac 520 Chassis	22.89.73	\$ 11,250.00		\$ -
Spare, Master Console 8 Port	22.89.74	\$ 2,910.00		\$ -
Spare, IBM Token Ring Adapter (PCI)	22.89.75	\$ 817.50		\$ -
SPARE AI-5 (ISA)	22.89.76	\$ 4,650.00		\$ -
SPARE CABLE (DB62-RJ21) (for ISA AI-5)	22.89.77	\$ 120.00		\$ -
Spare, VCD-80 Main (ISA)	22.89.79	\$ 7,500.00		\$ -

DESCRIPTION	PART NUMBER	STATE PRICE	INSTALLATION	MONTHLY REAL CARE
Spare, VCD-80 T1 Daughter (ISA)	22.89.81	\$ 12,275.00		\$ -
Spare, AI5 Daughter (ISA, 6P)	22.89.86	\$ 1,425.00		\$ -
Spare, Cable DB15-DB25 (ISA, 6P AI5)	22.89.87	\$ 40.50		\$ -
Spare, PCI Video Board	22.89.90	\$ 240.00		\$ -
Spare, FoneRac 510 Chassis	22.89.91	\$ 11,250.00		\$ -
TRAINING				
Class - Custom Training	21.00.75	CUSTOM PRICED		NA
Class - InterSoft Administration	21.00.79	\$ 1,050.00		NA
Class - InterForm Programming Fundamentals	21.00.80	\$ 2,625.00		NA
Class - Advanced InterForm Programming	21.00.81	\$ 1,575.00		NA
Class - Hardware Integration (MCA)	21.00.82	\$ 1,050.00		NA
Class -Reseller Project Management	21.00.83	\$ 525.00		NA
Class-IVR Administration - OS/2	21.00.85	\$ 1,050.00		NA
Class-InVision Programming Fundamentals	21.00.86	\$ 2,650.00		NA
Class-InterForm/InVision Differences	21.00.87	\$ 1,575.00		NA
Class-Reseller Sales/Systems Engineering, Basic	21.00.90	CUSTOM PRICED		NA
On-Site Training	21.00.93	CUSTOM PRICED		NA
** Pricing is application specific, See Installation and Services Section.				