



Welcome to the CLEC Service Performance Reporting System (CSPRS)

The following instructions will assist you in navigating through the system to obtain the information available for your use. If you encounter a problem or have a question, contact your local Sprint Account Manager or send an e-mail to sprintperformance@sprintspectrum.com.

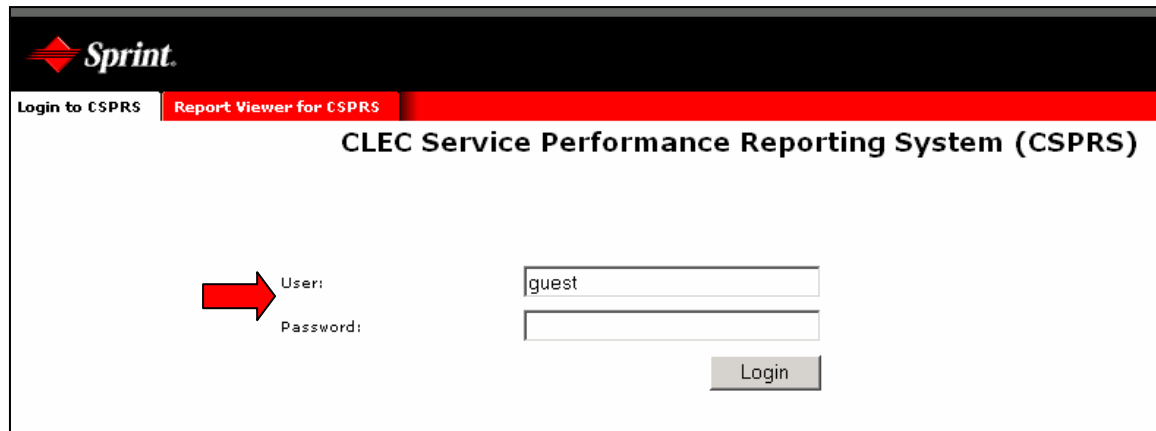
Log in from Welcome screen :

- To login select the "Login to CSPRS" tab in the top left corner of the page.



Welcome to Sprint's CLEC Service Performance Reporting System (CSPRS) site. This WEB application has been established to provide Sprint's CLEC customers with Performance Measurement reports and associated data. The CSPRS reports representing the previous calendar month's data will be loaded on the 20th of each month.

- When prompted, enter your User Id and Password.





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Requesting a Report:

- From the Report Viewer for CSPRS menu, choose the Date(s), State, CLEC OCN, and Measurement you would like to view.
- You may select the View button to view the report on-line or Export Report to open the report in Excel.
- To select all months, depress CTRL and Shift to highlight the most recent month desired. With CTRL and Shift depressed, select oldest month desired. All months highlighted will be included in the to view or export.

Welcome Comm South Companies, Inc.

Date	State	CLEC
200307		
200306		
200305	FL	7450
200304		

***Hold the Ctrl Key to Click Multiple Date Selections**

***Multiple Selections are not allowed on the other drop-down list boxes.**

Measurement

01-Average Response Time to Pre-Order Queries

View Export Report Please Select Document

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Information Returned When View Selected:

- Sample Report View.
- Notice you can also Export Report from this view.
- To return to the menu to select other measures or months simply click the “Report Viewer for CSPRS” tab.

State Reporting Code	Month	Measurement Number	Measurement Description	OCN	CLEC Name	Submeasure Description	Benchmark / Parity Indicator	Result Unit of Measure	CLEC Numerator	CLEC Denominator	CLEC Results	Sprint Results	CLEC Aggregate Results
FL	200305	02	Average FOC Notice Interval	XXXX	CLEC	All Electronic - UNE Loops xDSL Provisioned	B	result in hours	0.69	24	0.03	0	0.01
FL	200305	02	Average FOC Notice Interval	XXXX	CLEC	Electronic/Manual Mix - VGPL/DSO	B	result in hours	0.05	1	0.05	36	0.67
FL	200305	02	Average FOC Notice Interval	XXXX	CLEC	Electronic/Manual Mix - UNE Loops Designed	B	result in hours	1.34	9	0.15	36	0.94
FL	200305	02	Average FOC Notice Interval	XXXX	CLEC	Electronic/Manual Mix - UNE Loops xDSL Provisioned	B	result in hours	2.95	2	1.48	6	1.17
FL	200305	02	Average FOC Notice Interval	XXXX	CLEC	Electronic/Manual Mix - UNE Dedicated Transport	B	result in hours	13.65	5	2.73	36	14.83



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For more information you can use the Document Drop Down Box to select the Performance Measurement Plan (PMP) Package or the Legend.

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200307 ▲		
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View Export Report Please Select Document ▼

- Please Select Document
- PMP PACKAGE**
- Legend