

## SPRINT BUSINESS FLEX INDEX

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**International rates are found in the Sprint Business Flex Rate Matrix.**

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13. SPRINT BUSINESS FLEX<sup>SM\*</sup>

1. Overview

1. Description

Sprint Business Flex services are designed to meet the communications needs of small business customers. The services offer flat rated pricing for Dial-1, FONCARD, Switched Data Service (SDS), SDS toll free, and toll free calling. The number of locations a business has does not affect subscription to a Sprint Business Flex service. Only associated locations which are locations that a customer owns or leases, or which is occupied by a business enterprise in which the customer has an equity interest of twenty (20) percent or more or which is occupied by a franchisee of the customer are allowed to participate in Sprint Business Flex. Directory Assistance and Operator Services are also available.

A customer may subscribe to a non-term, one year, two year or three year term plan. Depending upon which plan a customer chooses, monthly or annual commitment levels may apply. The term plans and commitments for each Sprint Business Flex services are explained in the product's section.

\*Sprint Business Flex services are no longer available to new customers.

2. Access Options

Sprint Business Flex services offers switched access options (including Dial-1 and FONCARD) as described in Section 3.1.2 Business Communications and Miscellaneous Services, Dedicated access options, described in Section 3.1.2, are available to Sprint Business Flex 500 Advanced customers

3. Billing Increments

Unless otherwise stated, Dial-1, FONCARD, SDS, SDS toll free and toll free calls are billed in 6-second increments with a 18-second minimum. Toll free calls originating in Canada are billed in 6-second increments with an 18-second minimum. All other international calls are billed in 6-second increments with a 30-second minimum.

4. Rate Periods

Rates apply 24 hours a day, every day.

5. Minimum Commitment Levels

Various types of usage contribute towards a customer's minimum annual or monthly commitment.

Contributory usage charges are aggregated across Digital Subscriber Lines, outbound, toll free, switched data services, toll free switched data services, FONCARD (including FONCARD surcharges), EarthLink Sprint Internet Access services, Sprint International Access (Sprint Express), including all calling options, all locations and all jurisdictions (intrastate, interstate and international) in order to meet a minimum annual or monthly commitment level.

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13. SPRINT BUSINESS FLEX (Continued)

1. Overview (Continued)

5. Minimum Commitment Levels (Continued)

Feature charges (including installation and monthly recurring charges), Sprint-provided customer premise equipment monthly recurring rental charges or purchase priced, Directory Assistance per call surcharges, Operator Service per call surcharges, Access Coordination Fee (dedicated access only), Central Office Connection Fee (dedicated access only), and T-1 Access Facility charges, calculated before all available discounts have been applied, are also contributory to minimum monthly and annual commitment levels.

6. Termination Liability and Term Plan Renewal

If a customer terminates their one-year, two-year or three-year plan a Termination Liability may apply.

A term plan will automatically renew for an equivalent term and minimum commitment level unless the customer or Sprint provides written notification to cancel the plan. The notification must be received at least 45 days prior to the expiration of the term.

2. Charges

1. Monthly Recurring Charges (MRCs) for Toll Free Service

Sprint Interstate and International Toll Free Monthly Recurring Charges apply (see Sprint Business Flex Rate Matrix).

2. Monthly Service Charge

If a customer does not meet their monthly commitment, a Monthly Service Charge may apply.

3. Surcharges

All surcharges are applied on a per call basis.

1. Sprint F<sup>o</sup>NCARD Business Flex Surcharges

1. Sprint Business Flex 50, Sprint Business Flex With All Calls All Day, Sprint Business Flex With All Calls All Day II, III, and IV

Sprint Business Flex F<sup>o</sup>NCARD Surcharges Option 1 rates apply (see Sprint Business Flex Rate Matrix).

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13. SPRINT BUSINESS FLEX (Continued)

2. Charges (Continued)

3. Surcharges (Continued)

1. Sprint F̄ONCARD Business Flex Surcharges (Continued)

2. Sprint Business Flex 500 and Sprint Business Flex 500 Advanced

Sprint Business Flex F̄ONCARD Surcharges Option 2 rates apply (see Sprint Business Flex Rate Matrix).

3. Sprint Business Flex With All Calls All Day International Plan, Sprint Business Flex With All Calls All Day International Plans II, III, and IV

Sprint Business Flex F̄ONCARD Surcharges Option 3 rates apply (see Sprint Business Flex Rate Matrix).

4. Sprint Business Flex 500 With All Calls All Day V, VI, and VII; Sprint Business Flex With All Calls All Day International Plans V, VI, and VII

Sprint Business Flex F̄ONCARD Surcharges Option 4 rates apply (see Sprint Business Flex Rate Matrix).

2. Operator Services

Operator Services is available (see Sprint Business Flex Rate Matrix).

3. Sprint International Access (Sprint Express)

When a customer places a Sprint International Access (Sprint Express) call they will be charged the applicable usage rates and a per call surcharge. For additional information regarding Sprint International Access see Section 3.2.4.4 of Business Communications and Miscellaneous Services. The international access usage rates and per call surcharges may be found in the Sprint Business Flex Rate Matrix.

13. SPRINT BUSINESS FLEX (Continued)2. Charges (Continued)3. Surcharges (Continued)4. Directory Assistance

Directory Assistance, including National Directory Assistance, is available (see Sprint Business Flex Rate Matrix).

4. Features

For a description of the available features see Sprint Features Descriptions for Schedule No. 11 (see Sprint Business Flex Rate Matrix). The Sprint Business Flex Feature Option 1 rates apply (see Sprint Business Flex Rate Matrix).

5. Other Charges

For the definition of the charges in this section see Section 3.2.6 of Business Communications and Miscellaneous Services.

1. Maintenance Charges

<u>Change</u>	<u>Non-Recurring Charge</u>
Moves and Rearrangements - Analog	\$120
Number to Circuit Change	\$100 per number
Change Sprint Toll Free Number	\$100 per number

2. Out of Hours Work Charge

\$150.00 and hour with a \$300.00 minimum per visit.

3. Troubleshooting Charges

- a. By Sprint: \$100.00/hour with a \$200.00 minimum per visit.
- b. By Local Telephone Company: A per visit rate equal to charge assessed Sprint by the local telephone company plus a 5% surcharge for administrative expense.
- c. By Vendor of CPA: A per visit rate equal to charge assessed Sprint by the vendor plus a 5% surcharge for administrative expense.

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13. SPRINT BUSINESS FLEX (Continued)

2. Charges (Continued)

5. Other Charges (Continued)

4. Operator Service

Operator Services are available, (see Sprint Business Flex Rate Matrix).

5. Sprint International Access (Sprint Express)

When a customer places a Sprint International Access (Sprint Express) call they will be charged the applicable usage rates and a per call surcharge. For additional information regarding Sprint International Access see Section 3.2.4.4 of Business Communications and Miscellaneous Services. The international access usage rates and per call surcharges are found in the Sprint Business Flex Rate Matrix.

6. [Reserved for Future Use]

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services1. Sprint Business Flex 50\*

The following Sprint Business Flex 50 interstate full minute usage rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a Sprint Business Flex FONCARD Surcharges Option 1 per call surcharge (see Sprint Business Flex Rate Matrix).

\$0.1150 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1150 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1760 per minute

\* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

1. Sprint Business Flex 50\* (Continued)

4. Interstate and International FONCARD

The usage rates in Sections 13.3.1.1 (interstate) and 13.3.1.5.1 (international,) and Canada-originated international FONCARD apply (see Sprint Business Flex Rate Matrix). In addition to the usage rates in Sections 13.3.1.1 and 13.3.1.5.1 a FONCARD per call surcharge applies (see Sprint Business Flex Rate Matrix).

5. International Usage Charges

1. International Dial-1 and FONCARD

Sprint Business Flex 50 Dial-1 and FONCARD International Rates apply. FONCARD calls will be assessed a FONCARD per call surcharge applies (see Sprint Business Flex Rate Matrix).

2. International SDS

Sprint Business Flex 50 SDS International Outbound Rates apply (see Sprint Business Flex Rate Matrix).

3. International Toll Free

Sprint Business Flex 50 SDS International Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

4. International Option A

In return for a monthly recurring charge of \$4.95, Sprint Business Flex 50 International Option A Calling Plan Rates (see Sprint Business Flex Rate Matrix).will apply for Dial-1, FONCARD, SDS, and toll free calls in lieu of the rates in Sections 13.3.1.5.1, 13.3.1.5.2, and 13.3.1.5.3 above.

\* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

1. Sprint Business Flex 50\* (Continued)

6. Volume Discounts

Volume discounts are provided on a retroactive basis to current month's invoice for Sprint Business Flex 50, including the International Option A (e.g., if the customer's monthly usage is \$600.00, a discount of 12.5% will be applied to every usage dollar). Usage will be aggregated across Sprint Business Flex outbound, toll free, switched date services, toll free switched data services, FONCARD (including surcharges) and EarthLink Sprint Internet Access services, including all calling options, all locations, all jurisdictions (intrastate, interstate, and international) and all time of day calling periods for determining the volume discount threshold and eligibility for volume discounts. Feature charges (including installation and monthly recurring charges), Sprint-provided customer premise equipment monthly recurring rental charges or purchase price, Directory Assistance per call surcharges and Operator Service per call surcharges are contributory to the volume discount threshold and are eligible for the application of volume discounts.

Taxes, Presubscribed Line Charges, Carrier Universal Service Charges and any other similar fees are neither contributory to nor eligible for these volume discounts. The customer's employees' Sprint Business Flex usage charges at up to 10 satellite locations (e.g., from home) will contribute to and be eligible for these volume discounts.

Sprint Business Flex 50  
Volume Discount Schedule

<u>Volume Discount Threshold</u>	<u>Retroactive Volume Discount %</u>
\$0.00-\$49.99	0.0%
\$50.00-\$499.99	10.0%
\$500.00-\$7,999.99	12.5%

All eligible charges above \$8,000.00 per month will not be discounted.

\* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

1. Sprint Business Flex 50\* (Continued)

7. Calling Options

1. International Preferred

For an additional MRC of \$4.95 per invoice locations, customers may receive the International Preferred calling option. International Preferred offers additional discounts off the usage rates of outbound calls placed to the international location the customer calls the most (based on dollar amount) each month. The International Preferred discount is in addition to the retroactive volume discount the customer may receive under Section 13.3.1.6 herein. The International Preferred discount is applied after the Volume Discount in Section 13.3.1.6 herein has been applied. All other rates, terms and conditions applicable to Sprint Business Flex 50 International Option A (Section 13.3.1.5.4 herein) apply.

1. International Preferred Discount

The International Preferred Discount of ten (10) percent is provided on a retroactive basis to the international location called the most (based on dollar amount) on the customer's current month's invoice for Sprint Business Flex 50 International Preferred. Sprint Business Flex outbound, switched data services, and FONCARD (including surcharges), including outbound Dial-1 and FONCARD calling options and excluding Operator Services, Sprint International Access and International Toll Free Service, will contribute to determining the international location called the most for the purpose of applying the International Preferred Discount.

2. Local Telephone Option#

If a Sprint Local Telephone Company customer subscribes to Sprint Business Flex 50 service under this option, such Sprint Local Telephone Company customer will not be subject to the minimum service charges in Section 13.2.2 herein. All other rates, terms and conditions of Sprint Business Flex 50 will apply. This option will apply to GTE customers transferred to Sprint.

8. Monthly Service Charge

When a customer's total monthly usage does not meet \$50.00, they will be charged a \$12.00 monthly service charge.

\* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.  
# Effective April 29, 2006, the Local Telephone Option will no longer be available to new customers. In addition, existing customers will no longer be allowed to make changes to their plans.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)2. Sprint Business Flex 500\*\*

The following interstate rates are billed in 6-second increments with a 18-second minimum.

1.\* Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a FONCARD per call surcharge (see Sprint Business Flex Rate Matrix).

\$0.10700 per minute

2.\* Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.10700 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1760 per minute

\* Introductory promotional rates were offered in Section 10.257.

\*\* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

2. Sprint Business Flex 500\*\* (Continued)

4. Interstate and International FONCARD

The usage rates in Sections 13.3.2.1 (interstate) and 13.3.2.5.1 (international,) and Canada-originated International FONCARD (see Sprint Business Flex Rate Matrix). In addition to the usage rates a FONCARD per call surcharge applies (see Sprint Business Flex Rate Matrix).

5. International Usage Charges

1. International Dial-1 and FONCARD

Sprint Business Flex 500 Dial-1 and FONCARD International Rates apply (see Sprint Business Flex Rate Matrix). FONCARD calls will be assess a per call surcharge (see Sprint Business Flex Rate Matrix).

2. International SDS

Sprint Business Flex 500 SDS International Outbound Rates apply (see Sprint Business Flex Rate Matrix).

3. International Toll Free

Sprint Business Flex 500 SDS International Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

4. International Option A Calling Plan

For a monthly recurring charge of \$4.95, Sprint Business Flex 50) International Option A Calling Plan Rates (see Sprint Business Flex Rate Matrix) will apply for Dial-1, FONCARD, SDS, and toll free calls in lieu of the rates in Sections 13.3.2.5.1, 13.3.2.5.2, and 13.3.2.5.3 above.

\* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

2. Sprint Business Flex 500\*\* (Continued)

6. Volume Discounts

Volume discounts are provided on a retroactive basis for Sprint Business Flex 500, including the International Option A Calling Plan (e.g., if the customer's monthly usage is \$800.00, a discount of 6.20% for a non-term customer will be applied to every usage dollar). Usage will be aggregated across Sprint Business Flex 500 outbound, toll free, switched date services, toll free switched data services, FONCARD (including surcharges) and EarthLink Sprint Internet Access services, including all calling options, all locations, all jurisdictions (intrastate, interstate, and international) and all time of day calling periods for determining the volume discount threshold and eligibility for volume discounts.

\* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

2. Sprint Business Flex 500\*\* (Continued)

6. Volume Discounts (Continued)

Feature charges (including installation and monthly recurring charges), Sprint-provided customer premise equipment monthly recurring rental charges or purchase price, Directory Assistance per call surcharges and Operator Service per call surcharges and the shortfall described in Section 13.1.6 are contributory to the volume discount threshold and are eligible for the application of volume discounts.

Taxes, Presubscribed Line Charges, Carrier Universal Service Charges and any other similar fees are neither contributory to nor eligible for these volume discounts. The customer's employees' Sprint Business Flex usage charges at up to 10 satellite locations (e.g., from home) will contribute to and be eligible for these volume discounts.

Sprint Business Flex 500  
Volume Discount Schedule

<u>Monthly Usage Threshold</u>	<u>Non-Term</u>	<u>Retroactive Volume Discount %</u>	
		<u>One-Year</u>	<u>Two-Year</u>
\$0.00-\$499.99	5.70%	6.80%	7.70%
\$500.00-\$749.99	5.70%	6.80%	7.70%
\$750.00-\$999.99	6.20%	7.30%	8.20%
\$1,000-\$1,499.99	6.70%	7.80%	8.70%
\$1,500.00-\$1,999.99	7.20%	8.30%	9.20%
\$2,000.00-\$2,499.99	7.70%	8.80%	9.70%
\$2,500.00-\$2,999.99	8.20%	9.30%	10.20%
\$3,000.00-\$3,499.99	8.70%	9.80%	10.70%
\$3,500.00-\$3,999.99	9.10%	10.20%	11.10%
\$4,000.00-\$9,999.99+	9.50%	10.60%	11.50%

7. Calling Options

1. International Preferred

In return for an additional monthly recurring charge (see Section 13.3.2.7.1.2 below), customers may receive the International Preferred calling option. International Preferred offers additional discounts off the usage rates of outbound calls placed to the international location the customer calls the most (based on dollar amount) each month.

\* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

2. Sprint Business Flex 500\*\* (Continued)

7. Calling Options

1. International Preferred

The International Preferred discount is in addition to the retroactive volume discount the customer may receive under Section 13.3.1.6 herein. The International Preferred discount is applied after the Volume Discount in Section 13.3.2.6 herein has been applied. All other rates, terms and conditions applicable to Sprint Business Flex 500 International Option A (Section 13.3.2.5.5 herein) apply.

The International Preferred Discount of 10 (10) percent is provided on a retroactive basis to the international location called the most (based on dollar amount) on the customer's current month's invoice for Sprint Business Flex 500 International Preferred. Non-term customers will receive the International Preferred Discount for the two international locations the customer calls the most. One and two-year term customers will receive the International Preferred Discount for the three international locations the customer calls the most. Sprint Business Flex outbound, switched data services, and FONCARD (including surcharges), including outbound Dial-1 and FONCARD calling options and excluding Operator Services, Sprint International Access and ITFS, will contribute to determining the international location called the most for the purpose of applying the International Preferred Discount.

2. Monthly Recurring Charge

An additional MRC of \$4.95 per invoice location will apply.

8. Termination Liability

Sprint Business Flex 500 one-year and two-year term customers who terminate their Sprint Business Flex Services prior to fulfilling their term commitment will be assessed a termination liability in the amount equal to the minimum monthly commitment level multiplied by the number of months remaining in their term.

The termination liability will be billed in one lump sum. Customers will not incur a termination liability if they: 1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan and 2) commit to a minimum monthly commitment level equal to their current minimum monthly commitment level.

\* As of February 28, 2005, Sprint Business Flex 50 service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)3. Sprint Business Flex 500 Advanced\*

The following full minute interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a FONCARD surcharge (see Sprint Business Flex Rate Matrix).

Switched - \$0.0970

Dedicated - \$0.0790 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

Switched - \$0.0970

Dedicated - \$0.0790 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

Switched - \$0.1790

Dedicated - \$0.1160 per minute

\* As of February 28, 2005, Sprint Business Flex 500 Advanced service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

3. Sprint Business Flex 500 Advanced\* (Continued)

4. Interstate and International FONCARD

The usage rates in Sections 13.3.3.1 (interstate) and 13.3.2.5.1 (international and Canada-originated International FONCARD (see Sprint Business Flex Rate Matrix). In addition to the usage rates a FONCARD per call surcharge applies (see Sprint Business Flex Rate Matrix).

5. International Usage Charges

1. International Dial-1 and FONCARD

Sprint Business Flex 500 Advanced Dial-1 and FONCARD International Rates apply (see Sprint Business Flex Rate Matrix). FONCARD calls will be assess a per call surcharge (see Sprint Business Flex Rate Matrix).

2. International SDS

Sprint Business Flex 500 Advanced SDS International Outbound Rates apply (see Sprint Business Flex Rate Matrix).

3. International Toll Free

Sprint Business Flex 500 Advanced International Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

6. Volume Discounts

Volume discounts are provided on a retroactive basis for Sprint Business Flex 500 Advanced, (e.g., if the customer's monthly usage is \$600.00, a discount of 5.70% for a non-term customer will be applied to every usage dollar). Usage will be aggregated across Sprint Business Flex 500 Advanced outbound, toll free, switched data services, toll free switched data services, FONCARD (including surcharges) and EarthLink Sprint Internet Access services, including all calling options, all locations, all jurisdictions (intrastate, interstate, and international) and all time of day calling periods for determining the volume discount threshold and eligibility for volume discounts.

\* As of February 28, 2005, Sprint Business Flex 500 Advanced service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)3. Sprint Business Flex 500 Advanced\* (Continued)6. Volume Discounts (Continued)

In addition, Feature charges (including installation and monthly recurring charges), Sprint-provided customer premise equipment monthly recurring rental charges or purchase price, Directory Assistance per call surcharges and Operator Service per call surcharges and the shortfall described in Section 13.1.6 are contributory to the volume discount threshold and are eligible for the application of volume discounts. Further, Access Coordination Fee (dedicated access only), Central Office Connection Fee (dedicated access only), and T-1 Access Facility Charges are used in determining the volume discount threshold but are not eligible for volume discounts.

Taxes, Presubscribed Line Charges, Carrier Universal Service Charges and any other similar fees are neither contributory to nor eligible for these volume discounts. The customer's employees' Sprint Business Flex usage charges at up to 10 satellite locations (e.g., from home) will contribute to and be eligible for these volume discounts.

<u>Monthly Usage Threshold</u>	<u>Non-Term</u>	<u>Retroactive Volume Discount %</u>	
		<u>One-Year</u>	<u>Two-Year</u>
\$0.00-\$499.99	5.70%	6.80%	7.70%
\$500.00-\$749.99	5.70%	6.80%	7.70%
\$750.00-\$999.99	6.20%	7.30%	8.20%
\$1,000-\$1,499.99	6.70%	7.80%	8.70%
\$1,500.00-\$1,999.99	7.20%	8.30%	9.20%
\$2,000.00-\$2,499.99	7.70%	8.80%	9.70%
\$2,500.00-\$2,999.99	8.20%	9.30%	10.20%
\$3,000.00-\$3,499.99	8.70%	9.80%	10.70%
\$3,500.00-\$3,999.99	9.10%	10.20%	11.10%
\$4,000.00-\$9,999.99+	9.50%	10.60%	11.50%

7. Termination Liability

Sprint Business Flex 500 Advanced one-year and two-year term customers who terminate their Sprint Business Flex Services prior to fulfilling their term commitment will be assessed a termination liability in the amount equal to the minimum monthly commitment level multiplied by the number of months remaining in their term.

The termination liability will be billed in one lump sum. Customers will not incur a termination liability if they: 1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan and 2) commit to a minimum monthly commitment level equal to their current minimum monthly commitment level.

\* As of February 28, 2005, Sprint Business Flex 500 Advanced service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)4. Sprint Business Flex With All Calls All Day\*

The following full minute interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a FONCARD surcharge (see Sprint Business Flex Rate Matrix).

\$0.0750 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.0750 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1760 per minute

\* As of August 5, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

4. Sprint Business Flex With All Calls All Day\*

4. FONCARD Rates and Surcharges

The usage rates in Sections 13.3.4.1 (interstate) and 13.3.4.5.1 (international and Canada-originated International FONCARD (see Sprint Business Flex Rate Matrix). For customers who subscribed to service prior to August 1, 2000, the applicable surcharges (Section 13.2.3.1.1) will apply. For customers who subscribed to service beginning August 1, 2000, a per call surcharge of \$0.40 will apply for all interstate FONCARD calls. For international FONCARD calls, the applicable per call surcharges apply (see Sprint Business Flex Rate Matrix).

5. International Usage Charges

1. International Dial-1 and FONCARD

Sprint Business Flex With All Calls All Day and FONCARD International Rates apply. FONCARD calls will be assess a per call surcharge (see Sprint Business Flex Rate Matrix).

2. International SDS

Sprint Business Flex With All Calls All Day SDS International Outbound Rates apply (see Sprint Business Flex Rate Matrix).

3. International Toll Free

Sprint Business Flex With All Calls All Day International Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

\* As of August 5, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)4. Sprint Business Flex With All Calls All Day\* (Continued)5. International Usage Charges (Continued)4. International Access (Switched Access)

Sprint International Access (Sprint Express) calls can originate from the below-listed international locations and terminate to the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. The per minute rates listed below apply 24 hours a day. The calls are billed in first 30 second and additional 6-second increments with a per call surcharge as described in Section 13.2.3.3 herein. For all other Sprint International Access rates, see the Sprint Business Flex Rate Matrix.

<u>Originating Country</u>	<u>Per Minute</u>
British Virgin Islands	\$0.9500
Canada	\$0.4056

6. Volume Discounts

Sprint Business Flex With All Calls All Day service usage is ineligible to receive the volume discounts found in Sections 13.3.1.6 and 13.3.2.6 herein.

7. International Calling Options

Sprint Business Flex With All Calls All Day International Calling Option 1 and Option 2 offer discounted international Dial-1 and FONCARD rates to certain international locations. The International Calling Option rates apply in lieu of the Sprint Business Flex With All Calls All Day Dial-1 and FONCARD International Rates.

Sprint Business Flex With All Calls All Day International Calling Option 1 (see Sprint Business Flex Rate Matrix) is available to customers who subscribed to service prior to March 6, 2000. Sprint Business Flex With All Calls All Day International Calling Option 2 (see Sprint Business Flex Rate Matrix) is available to customers who subscribed to service between March 6, 2000 and July 31, 2000.

Sprint Business Flex With All Calls All Day customers are not eligible for the calling option in Section 13.3.1.7.1.

8. Monthly Recurring Charge

No monthly recurring charge applies.

\* As of August 5, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)5. Sprint Business Flex With All Calls All Day International Plan\*

The following full minute interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed per call surcharge (see Sprint Business Flex Rate Matrix).

\$0.0640 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.0640 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1500 per minute

\* As of February 28, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan\* (Continued)

4. Interstate and International FONCARD

The usage rates in Sections 13.3.4.1 (interstate) and 13.3.4.5.1 (international) and Canada-originated International FONCARD (see Sprint Business Flex Rate Matrix). In addition to the usage rates a FONCARD per call surcharge applies (see Sprint Business Flex Rate Matrix).

5. International Usage Charges

1. International Dial-1 and FONCARD

Sprint Business Flex With All Calls All Day International Plan Dial-1 and FONCARD International Rates apply (see Sprint Business Flex Rate Matrix). FONCARD calls will be assess a per call surcharge (see Sprint Business Flex Rate Matrix).

2. International SDS

Sprint Business Flex With All Calls All Day International Plan SDS Outbound Rates apply (see Sprint Business Flex Rate Matrix).

3. International Toll Free

Sprint Business Flex With All Calls All Day International Plan Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

4. International Access (Sprint Express)

Sprint Business Flex With All Calls All Day International Plan International Access Rates apply. All calls will be assessed a per call surcharge (see Sprint Business Flex Rate Matrix).

5. International Access Country-to-Country Calling

Sprint International Access Country-to-Country Calling allows a customer to place calls between and within various zones. The Sprint Business Flex With All Calls All Day International Plan International Access Country-to-Country Rates (see Sprint Business Flex Rate Matrix) apply.

\* As of February 28, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)5. Sprint Business Flex With All Calls All Day International Plan\*\* (Continued)6. Volume Discounts

Sprint Business Flex With All Calls All Day International Plan service usage is ineligible to receive the volume discounts found in Sections 13.1.1.6 and 13.3.2.6 herein.

7. Monthly Recurring Charge

A \$3.00 monthly recurring charge applies per account.

8. Calling Options1. Sprint international Block of Time\*

Sprint International Block of Time offers small business customers a block of minutes for a flat monthly fee. This block of minutes can be used for certain direct dial outbound long distance voice services in the international jurisdiction to the following international "block" locations.

1. Option 1

Australia	Ireland	Netherlands
Austria	Italy	Norway
Belgium	Japan	Spain
Denmark	Liechtenstein	Sweden
Finland	Luxembourg	Switzerland
France	Monaco	Vatican City
Germany		

\* As of November 8, 2002, this service will no longer be available to new customers. Customers may not add new service locations.

\* As of February 28, 2005, Sprint Business 500 service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan\* (Continued)

8. Calling Options (Continued)

1. Sprint international Block of Time\* (Continued)

2. Option 2

Block minutes will be applied in the following order to qualified international Sprint long distance usage: Dial-1 outbound and 2) qualified residential Dail-1 outbound long distance. Block minutes cannot be applied to FONCARD, toll free or Switched Data Service ("SDS") international services. Each customer may purchase only one block of minutes per month. No interstate or intrastate usage can be applied to the block minutes. Block minute will be applied in chronological order within service types 1) and 2) above. Sprint will charge customer for any usage in excess of the selected block minutes (overage minutes) at the rates set forth herein. Block minutes that have not been used at the end of customer's monthly billing cycle will not carry over to the next month. The following additional Sprint International Block of Time Services are available but will not contribute to the block of minutes: interstate and international FONCARD, Switched Data Service ("SDS"), and Toll Free Service. With the exception of the monthly service charge associated with the applicable block of minutes selected by customer, no minimum usage or term is required. The monthly charges do not include taxes, surcharges, regulatory program charges, local access, Operator Services, or applicable non-usage charges.

\* As of November 8, 2002, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan\* (Continued)

8. Calling Options (Continued)

1. Sprint international Block of Time\* (Continued)

3. Minimum Monthly Commitment Level

Except for the monthly service charge ('a.below) associated with the applicable block of minutes selected by the customer, no monthly commitment levels apply.

1. Block Minute Application

Block minutes will be applied first to: 1) qualified international Dial-1 outbound and 2) qualified residential ("NR") (see Section 13.3.5.8.1.3) usage. Block minute cannot be applied to Sprint interstate or international FONCARD, toll free or Switched Date Service ("SDS") calls. Block minute will be applied in chronological order within service types 1) and 2). Block minutes not used at the end of the customer's billing cycle will not carry over to the next month. Additional minute for long distance will be rated as shown in 3 below.

1. Option 1

<u>Option</u>	<u>Total Block International Minutes</u>	<u>Monthly Service Charge</u>
A	300	\$39.00
B	600	\$72.00
C	1,000	\$120.00
D	1,500	\$180.00
E	2,000	\$240.00

\* As of November 8, 2002, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan (Continued)

8. Calling Options (Continued)

1. Sprint international Block of Time\* (Continued)

3. Minimum Monthly Commitment Level (Continued)

1. Block Minute Application (Continued)

2. Option 1

<u>Option</u>	<u>Total Block International Minutes</u>	<u>Monthly Service Charge</u>
A	300	\$54.00
B	600	\$108.00
C	1,000	\$180.00
D	1,500	\$270.00
E	2,000	\$360.00

4. Overage Rates

The following per minute rates apply for applicable international minutes above the block:

1. Option 1

<u>BOT Option</u>	<u>Overage Per Minute Rate</u>
A-E	\$0.26

2. Option 2

<u>BOT Option</u>	<u>Overage Per Minute Rate</u>
A-E	\$0.40

\* As of November 8, 2002, this service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

5. Sprint Business Flex With All Calls All Day International Plan\* (Continued)

8. Calling Options (Continued)

1. Sprint International Block of Time\* (Continued)

5. Qualified Residential Usage

Customer may elect to have employee usage at satellite locations be subscribed to Sprint International Block of Time under the customer's account via Consolidated Invoicing. No more than ten satellite locations (e.g., customer's employees' homes) usage can be subscribed under the customer's account. These satellite locations will receive the applicable per minute rates, including block overage rates, associated with Sprint International Block of Time, as well as the business rates for Presubscribed Line Charge and Universal Service Charge. Customer will be financially responsible for the satellite locations' Sprint International Block of Time charges.

6. Other Rate and Charges

The monthly recurring charge in Section 13.3.5.7 above will not apply. All other rates, terms and conditions applicable to Sprint Business Flex With All Calls All Day International Plan will apply.

2. Sprint Loyalty Rewards<sup>SM\*</sup>

1. Description

Sprint Loyalty Rewards is a calling plan which offers scheduled interstate Dial-1, FONCARD, and toll free per minute rate reductions to plan subscribers. All other rate, terms and conditions of Sprint Business Flex With All Calls All Day International Plan (Section 13.3.5 through 13.3.5.7 above) will apply.

\* As of November 8, 2002, this service will no longer be available to new customers.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)5. Sprint Business Flex With All Calls All Day International Plan\* (Continued)8. Calling Options (Continued)2. Sprint Loyalty Rewards\*2. Dial-1 Interstate Outbound, FONCARD and Inbound Usage Rates

The following interstate rate applies for Dial-1, FONCARD and toll free services. Dial-1 interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed Sprint FONCARD Option 3 (see Business Flex Rate matrix) a per call surcharge. Toll free calls may originate in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate Toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands.

<u>Months</u>	<u>Per Minute Rate</u>
0-6	\$0.070
7-12	\$0.065
13-18	\$0.060
19-24	\$0.055
25+	\$0.050

3. Other

The rates in Section 2. above can be applied to up to 10 of the customer's satellite locations (e.g. customer employee home sites).

\* As of November 8, 2002, this service will no longer be available to new customers.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

6. Sprint Business Flex With All Calls All Day II\*

The following full minute interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. A \$0.40 surcharge will be assessed to a FONCARD call.

Monthly Commitment	
<u>Non-Term</u>	<u>Per Minute Rate</u>
\$50.00	\$0.0670

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.0670 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1500 per minute

\* As of June 2, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

6. Sprint Business Flex With All Calls All Day II\* (Continued)

4. Interstate and International FONCARD

The usage rates in Sections 13.3.4.1 (interstate) and 13.3.4.5.1 and Canada-originated international FONCARD (see Sprint Business Flex Rate Matrix). In addition to the usage rates a FONCARD per call surcharge applies (see Sprint Business Flex Rate Matrix).

5. International Usage Charges

1. International Dial-1 and FONCARD

Sprint Business Flex With All Calls All Day II Dial-1 and FONCARD International Rates apply. FONCARD calls will be assess a per call surcharge (see Sprint Business Flex Rate Matrix).

2. International SDS

Sprint Business Flex With All Calls All Day II SDS Outbound Rates apply (see Sprint Business Flex Rate Matrix).

3. International Toll Free

Sprint Business Flex With All Calls All Day II Plan Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

6. Monthly Recurring Charge

No monthly recurring charge applies.

\* As of June 2, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)6. Sprint Business Flex With All Calls All Day II\* (Continued)7. Calling Options1. Sprint Loyalty Rewards1. Description

Sprint Loyalty Rewards is a calling plan which offers scheduled interstate Dial-1, FONCARD, and toll free per minute rate reductions to plan subscribers. All other rate, terms and conditions of Sprint Business Flex With All Calls All Day II (Section 13.3.6 through 13.3.6.6 above) will apply.

2. Dial-1 Interstate Outbound, FONCARD and Inbound Usage Rates

The following per minute rates are billed in 6-second increments with a per call minimum of 18 seconds. The following interstate rates apply for all direct Dial-1, FONCARD and toll free calls originating from and terminating to the U.S. Mainland, Alaska (excluding Dial-1 call origination), Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam (excluding Dial-1 call origination) and CNMI (excluding Dial-1 call origination).

<u>Months</u>	<u>Per Minute Rate</u>
0-6	\$0.070
7-12	\$0.065
13-18	\$0.060
19-24	\$0.055
25+	\$0.050

3. Other

The rates in Section 2. above can be applied to up to 10 of the customer's satellite locations (e.g. customer employee home sites).

4. International Calling Plan

A customer may subscribe to the International Calling Plan as set forth in Section 13.3.5.

\* As of June 2, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

6. Sprint Business Flex With All Calls All Day II\* (Continued)

8. International Access

Sprint Business Flex With All Calls All Day II International Access Rates apply. Sprint International FONCARD Surcharges Option 5 rates apply per call (see Sprint Business Flex Rate Matrix).

9. International Access Country-to-Country Calling

Sprint International Access Country-to-Country Calling allows a customer to place calls between and within various zones. The Sprint Business Flex With All Calls All Day II Country-to-Country Access Rates apply (see Sprint Business Flex Rate Matrix). A \$1.95 per call surcharge also applies.

10. Monthly Service Charge

When a customer's total monthly usage is less than the \$50.00 monthly commitment, the customer will be charge a \$12.00 monthly service charge.

\* As of June 2, 2003, this service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

7. Sprint Business Flex Basics\*

The following full minute interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and F̄ONCARD

The following interstate rate applies to Dial-1 and F̄ONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. F̄ONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD calls will be assessed a per call surcharges (see Business Flex Rate matrix).

\$0.0890 per minute

2. Interstate Toll Free

The following interstate rate applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.0890 per minute

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.3130 per minute

\* As of March 11, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

7. Sprint Business Flex Basics\*

4. Interstate and International FONCARD

The usage rates in Sections 13.3.7.1 (interstate) and 13.3.7.5.1 (international) and Canada-originated International FONCARD (see Sprint Business Flex Rate Matrix). A per call surcharge of \$0.70 will apply for all interstate FONCARD calls. For international FONCARD calls, a per call surcharge of \$1.95 applies.

5. International Usage Charges

1. International Dial-1 and FONCARD

Sprint Business Flex Basic Dial-1 and FONCARD International Rates apply (see Sprint Business Flex Rate Matrix). For international FONCARD calls a per call surcharge of \$1.95 will apply.

2. International SDS

Sprint Business Flex Basic SDS International Outbound Rates apply (see Sprint Business Flex Rate Matrix).

3. International Toll Free

Sprint Business Flex Basic International Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

4. International Access

Sprint Business Flex Basic International Access Rates apply (see Sprint Business Flex Rate Matrix). A per call surcharge of \$1.95 applies.

5. International Access Country-to-Country Calling

Sprint International Access Country-to-Country Calling allows a customer to place calls between and within various zones. The Sprint Business Flex Basic Country-to-Country International Access Rates apply (see Sprint Business Flex Rate Matrix). A per call surcharge of \$1.95 applies.

\* As of March 11, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)7. Sprint Business Flex Basics\*6. Volume Discounts

Customers receive discount on their Dial-1 interstate and international Dial-1 usage when they meet or exceed the Sprint Business Flex Basics total monthly usage levels as shown below. The volume discounts will be applied to the applicable base per minute rate.

<u>Total Monthly Sprint Business Flex Basics Usage</u>	<u>% Discount Applied to Applicable Base Per Minute Rate</u>
\$0.00-\$39.99	0%
\$40.00-\$54.99	10%
\$55.00-\$74.99	15%
\$75.00+	25%

7. Monthly Recurring Charge

No monthly recurring charge applies for Dial-1 outbound usage.

8. Minimum Service Charge

The minimum service charge in Section 13.2.2 herein does not apply.

9. Monthly Service Charge

When a customer's usage is less than the \$25.00 per month, the customer will be charged the difference between their usage and \$25.00. The charge applies per line.

10. Other

The rates associated with this service can apply to up to 10 of the customer's satellite locations (e.g., customer employee home sites).

11. Service Availability

This service is available only to those customers who have been contacted directly by a Sprint sales representative.

\* As of March 11, 2005, this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

8. Sprint Business Flex With All Calls All Day III\* @

Interstate rates are billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1 and FONCARD

The following interstate rate applies to Dial-1 and FONCARD services. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. FONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. FONCARD will be assessed a per call surcharge.

Annual Commitments 1, 2, and 3- <u>Year Terms</u>	Per Minute <u>Rate</u>
\$600; \$2,400; \$6,000; and \$12,000	\$0.0640

2. Interstate Toll Free

The rates set forth in Section 13.3.8.1. apply for interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

3. Interstate SDS and Toll Free SDS

The following interstate rate applies for all interstate SDS and SDS toll free services. SDS interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. SDS interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations for SDS interstate service include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. SDS interstate toll free service is available for calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

\$0.1500 per minute

\* As of June 2, 2003, the \$600, one year commitment level plan will no longer be available to new customers. Customers may not add new service locations.

@ As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

8. Sprint Business Flex With All Calls All Day III\* @

4. Interstate and International FONCARD

The usage rates in Sections 13.3.8.1 (interstate) and 13.3.4.5.1 (international, including Canada to the U.S.) and Canada-originated International FONCARD (see Sprint Business Flex Rate Matrix). A per call surcharge of \$0.40 will apply for all interstate FONCARD calls. For international FONCARD calls, a per call FONCARD surcharge applies (see Sprint Business Flex Rate Matrix).

5. International Dial-1 and FONCARD

Sprint Business Flex With All Calls All Day Dial-1 and FONCARD Rates apply. A FONCARD surcharge applies per call (see Sprint Business Flex Rate Matrix).

6. International SDS

Sprint Business Flex With All Calls All Day II SDS International Outbound Rates apply (see Sprint Business Flex Rate Matrix).

7. International Toll Free

Sprint Business Flex With All Calls All Day II International Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

8. Monthly Recurring Charge

A monthly recurring charge will not apply.

9. Calling Options

The Calling Options found in Section 13.6.6.7 are available.

\* As of June 2, 2003, the \$600, one year commitment level plan will no longer be available to new customers. Customers may not add new service locations.

@ As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

8. Sprint Business Flex With All Calls All Day III\* @

10. International Access (Sprint Express)

Sprint Business Flex With All Calls All Day II International Access Rates apply. A FONCARD per call surcharge applies (see Sprint Business Flex Rate Matrix).

11. International Access Country-to-Country Calling (Switched access)

Sprint International Access Country-to-Country Calling allows a customer to place calls between and within various zones. The Sprint Business Flex With All Calls All Day II International Access Country-to-Country Rates apply (see Sprint Business Flex Rate Matrix). A per call surcharge of \$1.95 applies.

12. International Calling Option

For an additional \$3.00 a customer will receive the Sprint Business Flex With All Calls All Day International Plan Dial-1 and FONCARD International Rate, Sprint Business Flex With All Calls All Day International Plan SDS Rates, and Sprint Business Flex With All Calls All Day International Plan Toll Free Rates (see Sprint Business Flex Rate Matrix).

13. Annual Service Charge

One, two or three-year term customers whose annual usage is below their commitment may be assessed an amount equal to the difference between the minimum annual commitment and the customer's actual contributory service usage charges each year in which the customer does not achieve the minimum annual commitment.

14. Termination Liability

If a customer cancels service prior to fulfilling their term commitment, they will be assessed a termination liability in an amount equal to the difference between the minimum annual commitment and the customer's actual contributory service usage charges for each year in which the customer does not achieve the minimum annual commitment. The termination liability will be billed in one lump sum. Customers will not incur a termination liability if they: 1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan and 2) commit to a minimum monthly commitment level equal to their current minimum monthly commitment level.

\* As of June 2, 2003, the \$600, one year commitment level plan will no longer be available to new customers. Customers may not add new service locations.

@ As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)9. Sprint Business Flex With All Calls All Day IV\*1. Interstate Dial-1

The following full minute usage rate is billed in 6-second increments with a 18-second minimum. The following rate applies to Dial-1 service. Dial-1 interstate service is available to customers in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11.

<u>Monthly Commitment</u>	<u>Per Minute Rate</u>
\$25.00	\$0.0670

2. Interstate Toll Free

The rate set forth in Section 13.3.9.1 applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

3. Interstate SDS and Toll Free SDS

The rates set forth in Section 13.3.6.3 apply.

4. Interstate F̄ONCARD

The rates set forth in Section 13.3.6.4 apply.

5. International Dial-1 and F̄ONCARD

Sprint Business Flex With All Calls All Day Dial-1 and F̄ONCARD Rates apply. FONCARD calls will be assessed a \$1.40 per call surcharge.

6. International SDS

Sprint Business Flex With All Calls All Day II SDS International Outbound Rates apply.

\* As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

9. Sprint Business Flex With All Calls All Day IV\*

7. International Toll Free

Sprint Business Flex With All Calls All Day II International Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

8. Monthly Recurring Charge

A monthly recurring charge will not apply.

9. Monthly Usage Charge

The rates set forth in Section 13.2.2 apply.

10. International Access (Sprint Express)

Sprint Business Flex With All Calls All Day II International Access Rates apply (see Sprint Business Flex Rate Matrix). In addition, a \$1.40 per call surcharge applies. For Sprint International Access Collect calls Sprint International Access Collect Rates apply (see Sprint Business Flex Rate Matrix). In addition, a Sprint International Access Collect Surcharge applies per call (see Sprint Business Flex Rate Matrix).

11. International Access Country-to-Country Calling (Switched Access)

Sprint International Access Country-to-Country Calling allows a customer to place calls between and within various zones. The Sprint Business Flex With All Calls All Day II International Access Country-to-Country Rates apply (see Sprint Business Flex Rate Matrix). A per call surcharge of \$1.40 applies.

12. Calling Options

The Calling Options found in Section 13.6.6.7 are available.

13. International Calling Option

For an additional \$5.00 a customer will receive Sprint Business Flex With All Calls All Day International Plan Dial-1 and FONCARD International Rates, Sprint Business Flex With All Calls All Day International Plan SDS Rates, and Sprint Business Flex With All Calls All Day International Plan Toll Free Rates (see Sprint Business Flex Rate Matrix).

14. Monthly Service Charge

When a customer's usage is not \$25.00 per month, they will be charged the difference between their usage and \$25.00. The charge applies per line.

\* As of February 28, 2005, the remainder of this service will no longer be available to new customers. Customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

10. Sprint Business Flex With All Calls All Day V\*

The following full minute usage rate is billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1

The following rate applies to Dial-1 service. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11.

<u>Monthly Commitment</u>	<u>Per Minute Rate</u>
\$25.00	\$0.0750

2. Interstate Toll Free

The rate set forth in Section 13.3.9.1 applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

3. Interstate SDS and Toll Free SDS

The rates set forth in Section 13.3.6.3 apply.

4. Interstate F̄ONCARD

F̄ONCARD service is available from the U.S. Mainland, Alaska, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified herein.

Per Minute Rate	\$0.09
Per Call Surcharge	\$0.90

\* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)10. Sprint Business Flex With All Calls All Day V\*5. International Dial-1 and FONCARD

Sprint Business Flex With All Calls All Day V Dial-1 and FONCARD Rates apply (see Sprint Business Flex Rate Matrix). FONCARD calls will be assessed a \$1.40 per call surcharge.

6. International SDS

Sprint Business Flex With All Calls All Day II SDS International Outbound Rates apply (see Sprint Business Flex Rate Matrix).

7. International Toll Free

Sprint Business Flex With All Calls All Day II International Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

8. Calling Options

The Calling Options found in Section 13.3.6.7 are available.

9. International Access (Sprint Express)

Sprint Business Flex With All Calls All Day II International Access Rates apply (see Sprint Business Flex Rate Matrix). In addition, a \$1.40 per call surcharge applies. For Sprint International Access Collect calls Sprint International Access Collect Rates (see Sprint Business Flex Rate Matrix) apply. In addition, a Sprint International Access Collect Surcharge applies per call.

10. International Access Country-to-Country Calling (Switched Access)

Sprint International Access Country-to-Country Calling allows a customer to place calls between and within various zones. The Sprint Business Flex With All Calls All Day II International Access Country-to-Country Rates apply (see Sprint Business Flex Rate Matrix). A per call surcharge of \$1.40 applies.

11. International Calling Option

For an additional monthly recurring charge of \$5.00, the customer will receive the Dial-1 Sprint Business Adjustable Rates International Discount Plan (see Sprint Business Flex Rate Matrix). These rates will apply in lieu of the Sprint Business Flex With All Calls All Day II Dial-1 and FONCARD International Rates (see Sprint Business Flex Rate Matrix).

12. Monthly Service Charge

When a customer's usage is not \$25.00 per month, they will be charged the difference between their usage and \$25.00. The charge applies per line.

\* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)3. Sprint Business Flex Services (Continued)11. Sprint Business Flex With All Calls All Day VI\*

The following full minute usage rate is billed in 6-second increments with a 18-second minimum.

1. Interstate Dial-1

The following rate applies to Dial-1 service. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11.

<u>Monthly Commitment</u>	<u>Per Minute Rate</u>
\$50.00	\$0.0750

2. Interstate Toll Free

The rate set forth in Section 13.3.11.1 applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

3. Interstate SDS and Toll Free SDS

The rates set forth in Section 13.3.6.3 apply.

4. Interstate F̄ONCARD

The usage rate and per call surcharge found in Section 13.3.10.4 apply.

5. International Dial-1 and F̄ONCARD

Sprint Business Flex With All Calls All Day V Dial-1 and F̄ONCARD Rates apply (see Sprint Business Flex Rate Matrix). F̄ONCARD calls will be assessed a \$1.40 per call surcharge.

\* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

11. Sprint Business Flex With All Calls All Day VI\* (Continued)

6. International SDS

Sprint Business Flex With All Calls All Day II SDS International Outbound Rates apply (see Sprint Business Flex Rate Matrix).

7. International Toll Free

Sprint Business Flex With All Calls All Day II International Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

8. Calling Options

The Calling Options found in Section 13.3.6.7 are available.

9. International Access (Sprint Express)

Sprint Business Flex With All Calls All Day II International Access Rates apply (see Sprint Business Flex Rate Matrix). In addition, a \$1.40 per call surcharge applies. For Sprint International Access Collect calls Sprint International Access Collect Rates apply (see Sprint Business Flex Rate Matrix). In addition, a Sprint International Access Collect Surcharge applies per call.

10. International Access Country-to-Country Calling (Switched Access)

Sprint International Access Country-to-Country Calling allows a customer to place calls between and within various zones. The Sprint Business Flex With All Calls All Day II International Access Country-to-Country Rates apply (see Sprint Business Flex Rate Matrix). A per call surcharge of \$1.40 applies.

11. International Calling Option

For an additional monthly recurring charge of \$5.00, the customer will receive the Dail-1 Sprint Business Adjustable Rates International Discount Plan (see Sprint Business Flex Rate Matrix). These rates will apply in lieu of those rates found in Section 13.3.6.5.1.

12. Monthly Service Charge

When a customer's total monthly usage does not meet their \$50.00 monthly commitment, they will be charged a \$12.00 monthly service charge.

\* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

12. Sprint Business Flex With All Calls All Day VII\*

1. Interstate Dial-1

The following full minute usage rate is billed in 6-second increments with a 18-second minimum. The following rate applies to Dial-1 service. Dial-1 interstate service is available to customer in the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Interstate calls may terminate to a state, U.S. possession or territory that is different from the originating location. Terminating locations include the U.S. Mainland, Alaska, American Samoa, CNMI, Guam, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11.

1 Year Term Plan	
Annual	Per
<u>Commitment</u>	<u>Minute Rate</u>
\$600.00	\$0.0719

2. Interstate Toll Free

The rate set forth in Section 13.3.12.1 applies for all interstate toll free calls originating in the U.S. Mainland, Alaska, American Samoa, CNMI, Hawaii, Puerto Rico, and the U.S. Virgin Islands, unless otherwise specified in Schedule No. 11. Interstate toll free calls may terminate to the U.S. Mainland, Hawaii, Puerto Rico, and the U.S. Virgin Islands.

3. Interstate SDS and Toll Free SDS

The rates in Section 13.3.6.3 apply.

4. Interstate F̄ONCARD

The rates in Section 13.3.10.4 apply.

5. International Dial-1 and F̄ONCARD

Sprint Business Flex With All Calls All Day V Dial-1 and F̄ONCARD Rates apply (see Sprint Business Flex Rate Matrix). F̄ONCARD calls will be assessed a \$1.40 per call surcharge.

6. International SDS

Sprint Business Flex With All Calls All Day II SDS International Outbound Rates apply.

\* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

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13. SPRINT BUSINESS FLEX (Continued)

3. Sprint Business Flex Services (Continued)

12. Sprint Business Flex With All Calls All Day VII\* (Continued)

7. International Toll Free

Sprint Business Flex With All Calls All Day II International Toll Free Rates apply (see Sprint Business Flex Rate Matrix).

8. Calling Options

The Calling Options found in Section 13.3.6.7 are available.

9. International Access (Sprint Express)

Sprint Business Flex With All Calls All Day II International Access Rates apply (see Sprint Business Flex Rate Matrix). In addition, a \$1.40 per call surcharge applies. For Sprint International Access Collect calls Sprint International Access Collect Rates apply (see Sprint Business Flex Rate Matrix). In addition, a Sprint International Access Collect Surcharge applies per call.

10. International Access Country-to-Country Calling (Switched Access)

Sprint International Access Country-to-Country Calling allows a customer to place calls between and within various zones. The Sprint Business Flex With All Calls All Day II International Access Country-to-Country Rates apply (see Sprint Business Flex Rate Matrix). A per call surcharge of \$1.40 applies.

11. International Calling Option

For an additional monthly recurring charge of \$5.00, the customer will receive the Dail-1 Sprint Business Adjustable Rates International Discount Plan (see Sprint Business Flex Rate Matrix). These rates will apply in lieu of the Sprint Business Flex With All Calls All Day V rates (see Business Flex Rate matrix).

12. Annual Service Charge

If a customer's annual usage is below \$600, they will be assessed an amount equal to the difference between the \$600 annual commitment and their actual contributory service usage charges.

13. Termination Liability

If a customer cancels service prior to fulfilling their term commitment, they will be assessed a termination liability in an amount equal to the difference between the minimum annual commitment and the customer's actual contributory service usage charges for each year in which the customer does not achieve the minimum annual commitment. The termination liability will be billed in one lump sum. Customers will not incur a termination liability if they: 1) agree to sign a new term plan agreement for a period equal to or greater than the time remaining in their current term plan and 2) commit to a minimum monthly commitment level equal to their current minimum monthly commitment level.

\* As of October 3, 2007, this service will no longer be available to new customers and existing customers may not add new service locations.

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13. SPRINT BUSINESS FLEX\* (Continued)

4. Assurance Plans

New Sprint Business Flex 500 customers selecting one-year or two-year term plans will have a 90 day introductory period to install and use Sprint Business Flex services. During the first 90 days of the new customer's term plan:

1. If Sprint fails to install Business Flex Service within the interval agreed upon in writing or, if none, Sprint's standard installation intervals; or
2. If the customer's invoice for Business Flex Service does not accurately reflect:
  - One flat rate for all interstate calls;
  - Different flat rates may apply to international calls; and the same flat rates described above apply to all voice services, including direct dial, toll free FONCARD (additional per call surcharge applied) long distance services, then the customer may contact Sprint Customer Service and report the problem. Sprint Customer Service will review the reported problem, explain the monthly invoice, and correct any errors in service performance or invoicing inconsistent with these principles. If Sprint Customer Service fails to correct the specific performance deficiency or demonstrate to the customer that it is, in fact, receiving Sprint Business Flex Service and being billed the flat rates advertised by Sprint, the customer will be permitted to terminate its Sprint Business Flex Service without incurring any termination liability.

New Business Flex customers are customers who have not purchased any Sprint Business Service during the immediately preceding 12 months. The 90 day plan period begins on the day that a customer's Business Flex service is first installed.

\* This service is no longer available to new customers.

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13. SPRINT BUSINESS FLEX\* (Continued)

5. Sprint Business Flex Invoicing

See Section 3.6 of Business Communications and Miscellaneous Services for more information about invoicing.

6. Service Guarantees\*\*

1. Sprint Secure and Sprint Secure Satisfaction Guarantee

Sprint Secure and Sprint Secure Satisfaction Guarantee are available for selected Sprint toll free and VPN products. There are no charges associated with these services. A description of these services and the terms and conditions for these services may be found by copying <http://www.sprint.com/business/resources/ratesandterms/11sprintsecure371.pdf> in your browser.

2. Sprint Security Support Services

Sprint Security Support Services includes SprintGUARD Basic, SprintGUARD Plus, and SprintGUARD Elite. There is no charge for SprintGUARD Basic. A description of these services, terms and conditions for these services, and charges for SprintGUARD Plus, and SprintGUARD Elite may be found by copying into your browser <http://www.sprint.com/business/resources/ratesandterms/11sprintsecuresupportservices374.pdf>.

\* This service is no longer available to new customers.

\*\* Service Guarantees are no longer available for subscription.