

## Sprint Business Solutions

# Sprint Mobility Management<sup>SM</sup>

Mission control for your mobile workforce.



## Problem:

Wireless devices are everywhere in business today. In fact, there are approximately 50 million mobile business subscribers in the United States.<sup>1</sup> How does an enterprise manage, track and control the proliferation of wireless devices within the enterprise?

According to the research firm Gartner, the number one management struggle for more than 75% of enterprises is mobile technology.<sup>2</sup>

Businesses can greatly benefit from implementing a mobility solution to address the challenges with a remote workforce including:

- Reduce overall wireless spend with flexible reporting that simplifies management and analysis of multiple devices, plans and providers.
- Increase Productivity by centrally managing wireless devices from multiple carriers.
- Mitigate Risks by securing wireless devices and data before they reach your network.

1. Increasing and Improving Productivity with Wireless Technologies – Yankee Group, March 14, 2005.

2. "Control Costs and Boost ROI for Wireless Networks," P. Redman, Gartner, April 21, 2004

## Solution

Sprint Mobility Management is an award-winning suite of managed services that allows your company to remotely manage the wireless devices, rate plans and user profiles throughout your enterprise.

### Device Management

Device Management offers businesses the ability to manage and extend their current IT policy and administration controls to the mobile devices throughout their enterprise while securing sensitive data on the device. Device Management enables businesses to:

### Manage devices from multiple carriers

- Manage multiple user configurations and profiles
- Synchronize data, files and applications
- Deploy software updates
- Software and hardware inventory management
- ALL functions push... Over The Air (OTA)

### Mitigate risk by securing remote devices

- Flexible security with device "kill" or "lock"
- Enforce password policies
- Backup and restore files and applications

### Billing Management

A web-based portal that provides a robust, easy-to-use system to manage, organize and gain insight to employees mobile communications. Billing Management enables businesses to:

### Control wireless spend

- Consolidated view of accounts and expenses
- Visibility of corporate wireless plan by user profile and department, including trending, usage and overage expenses
- Enforce and monitor expense policies

## Increase Productivity by easier management of devices

- Manage device inventory and wireless plans
- 24-hour fulfillment (for Sprint phones)

## Customer Care

At Sprint, we provide multiple levels of management support allowing you to define exactly how much control you have over your mobile environment. Customer Care at Sprint includes:

- Multi-carrier support for multiple devices
- Premium level of support available 24/7
- Customer self-care web portal
- Reporting and activity logs

## Why Sprint?

Only Sprint delivers the broadest choice and flexibility of communication products and services so you can do what you want to do better. We have a track record of providing some of the industry's most compelling and unique communication capabilities with a renewed dedication to providing the best customer experience.

With Sprint, the answer is... "Yes you can."<sup>SM</sup>

**Gold Award Winner:  
Mobile Management  
2005 Products  
of the Year Award**

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